Preventive maintenance for Land Mobile Radio (LMR) systems varies by network size and operational needs. However, keeping up with inspections, equipment cleanings, operational testing, software verifications and repairs can be a demanding task for any organization. When you subscribe to a system service package, you have access to an online platform that gathers all of this vital information into one location—MyView Portal. You are informed of the preventive maintenance being performed to minimize outages and reduce unexpected costs so you can focus on your core objectives.
COMPLETE TRANSPARENCY INTO PROACTIVE MEASURES

MyView Portal is a Web-based platform that gives our service package customers visibility into critical information about their systems, devices and service performance. This includes dynamic preventive maintenance dashboards, detailed reports and notifications for complete transparency into:

- System-wide preventive maintenance activities
- Identified failures and action times
- Open cases
- Historical data for trends analysis or troubleshooting

Eliminate the need to sift through emails and document folders to get a complete view of your preventive maintenance activities and related issues. MyView Portal gathers the latest information from field engineers and technical support, providing an accurate, detailed accounting of inspections, cleanings, tests, verifications and repairs so you know the work is getting done.
EASILY TRACK PROGRESS
From dashboards on the main page to flexible search capabilities, MyView Portal gives you the visibility, notifications and reports you need for a comprehensive view of your system’s preventive maintenance progress.

VISIBILITY
No longer do you have to call or wait to see which sites have undergone preventive maintenance. View the completion status of yearly activities showing the percentage of audited sites by category from the MyView Portal’s dynamic dashboards. A progress summary for each site category is also accessible in a graphical or a chronological linear format.

REPORTS
Access a variety of preventive maintenance-related reports directly from the MyView Portal. Graphical and tabular views of all preventive maintenance-related cases are available to generate custom reports for stakeholders.

From the MyView Portal document center, preview and download preventive maintenance checklist reports about inspections, the current condition of network components, system software needs and much more. The reports reflect the maintenance items defined in your system service package.

NOTIFICATIONS
Automated reminders about upcoming preventive maintenance activities are populated in the notification center—giving your team time to make required onsite preparations and resource allocations.

There are also tabular dashboards with more granular details of site and identified failures discovered from inspections, alignments and tests.

You can also easily view and review details about the actions taken and resources used to resolve issues or failures.

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GET A COMPLETE VIEW OF YOUR PREVENTIVE MAINTENANCE PROGRESS

The annual operational tests, alignment of infrastructure and network components performed for preventive maintenance ensure your system meets original manufacturer’s specifications. This important aspect of system management which extends the life and preserves the integrity of your LMR system is included in our Essential Plus, Advanced and Premier service packages. MyView Portal provides on-demand visibility into your system’s preventive maintenance status from one location, online at any time, from any computer or tablet.

For more information, visit www.motorolasolutions.com/myview.