

# MOTOROLA EDGE NODE FAQ

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## ORDERING GUIDE

How do I purchase the Motorola Edge Node?

For NA region, ordering guide resides in the MOTOTRBO Infrastructure pricing page, [Motorola Edge Node] tab.

- [US DEALER - Digital Fixed Equipment](#)
- [CAN DEALER - Digital Fixed Equipment](#)

Please note Motorola Edge Node is only available to Motorola Solutions Professional/Commercial Radio Channel Partners.

Place an order from [here](#) and ensure you have a valid partner account in advance.

## EDGE NODE HARDWARE SPECIFICATION

What are the dimensions of Motorola Edge Node?

Please refer to datasheet from [here](#)

## TRAINING & DOCUMENTATION

Is there a guideline about Edge Node installation and configuration?

Please download [MN007300A01](#) on the [Learning Experience Portal \(LXP\)](#).

Is there training and documentation available to learn more about Edge Node and MGLN?

Please enroll in online training [PCT1070](#) and download [MN007301A01](#) on the [Learning Experience Portal \(LXP\)](#).

## RELATED SOFTWARE

Where do I download the current/greatest firmware and software versions for my radios, repeaters and servers?

Please log in to Partner Hub from [here](#). Select the < Support Service > menu and click < Entitlement & Software > , then input the version info to search the software inventory.

If you don't have a Partner Hub account yet, please visit [here](#) for more information.

## APPLICATION SERVICES

What application services does currently Motorola Edge Node support?

As the on-premise gateway, Edge Node connects MOTOTRBO systems to the below MSI-hosted application offerings:

- [Safety Reimagined with Orchestrate](#)
- [CommandCentral Aware Enterprise](#)

<b>MANAGED SERVICES</b>	
<b>What services are included with Motorola Edge Node?</b>	<p>Motorola Edge Node belongs to the MOTOTRBO infrastructure family. Therefore, it is covered by the MOTOTRBO radios and infrastructure Essential Services package. Two types of services are currently available.</p> <ul style="list-style-type: none"> <li>• <a href="#">Initial package</a> covers 5 years from the date purchase</li> <li>• <a href="#">Extension package</a> when the initial coverage closes to expire.</li> </ul>
<b>GENERAL INFORMATION</b>	
<b>Any offers include Motorola Edge Node today?</b>	<p>Yes, Edge Node hardware is also included in Orchestrate offer and CommandCentral Aware Enterprise offer respectively. Please contract the Center of Excellence Engineering (CoEE) team for the quote, <a href="mailto:ats.support@motorolasolutions.com">ats.support@motorolasolutions.com</a></p>