

V500 26.3 Release Note

Software updated in V26.3.0.17

- V500 Firmware

Changes since V26.2.0.19

Minor enhancements

Issue ID	Summary
V500-5339	Resolved an issue with O2 (United Kingdom cellular network vendor) eSims that were not provisioning as expected. This has now been resolved and O2 eSims should provision as expected.
V500-5737	The speaker volume audit log entries were not accurate when the user initially checks out a camera using the 'Permanent Issue' assignment method, then lowers the volume level. An inaccurate volume level is reported in the audit logs in this scenario. This has now been fixed.
V500-5403	Resolved an issue where the mobile app's live view would continuously buffer when a V500 device was operating in audio-only recording mode.
V500-5652	Resolved a potential system reboot when the V500 body camera was transitioning from a background (routine) recording to an audio only recording. It is not expected that this would be frequently encountered as it required the user to quickly initiate an audio only recording shortly after undocking the device, and having routine recording enabled in a user profile.
V500-1343	The V500 device LCD did not display the muted audio icon when the "Record Audio" option in the device profile was set to "No." This could lead to confusion regarding the device's audio recording status. This has now been corrected. The muted audio icon will now consistently appear on the V500 LCD when "Record Audio" is disabled.

V500-5659	Resolved a cosmetic issue where the shoulder LED was illuminating when the setting in the device profile suggested that it should be disabled.
V500-5585	Essential security patches have been applied.
V500-6039	Removed excessive device logging when streaming is disabled in the device profile.
V500-5159	The V500 camera would present to the user an incorrect LCD screen after successfully provisioning an eSim. In this condition the device would incorrectly display a screen to return the device to the dock, despite the user having returned the device to the dock. This issue has now been resolved.
V500-4468	During eSIM provisioning, the LCD backlight would turn off prematurely after 3 seconds, making it difficult to understand what device should be undocked for eSIM provisioning. With this software release the LCD backlight remains illuminated for 5 minutes whilst the camera remains in the dock, so it is clear which unit requires provisioning.
V500-6124	This feature caps battery charge at 30% to enable safe transport of cameras. Automatically triggering active discharge, system shutdown, and battery isolation if charge levels exceed the threshold.