

NG9-1-1 Logging for VESTA NXT

Capture, preserve, and retrieve the critical context behind every emergency call

In the high-stakes environment of a Public Safety Answering Point (PSAP), your recording solution must be as reliable and sophisticated as your call-handling system. Exacom's HindSight platform is specifically engineered to integrate with the VESTA NXT platform, capturing every voice, text, and data stream with evidentiary precision.

Why HindSight for VESTA NXT users?

→ Native integration

HindSight is designed to support VESTA NXT 911 environments by capturing audio alongside available call metadata and related communications context. As VESTA NXT helps telecommunicators manage calls with a more intuitive interface, AI-assisted workflows, and richer operational data, HindSight helps preserve that activity in a searchable recording platform for incident reconstruction, QA, compliance and evidentiary review.

→ True multimedia recording

Modern emergency response goes beyond voice. HindSight for VESTA NXT supports:

- **Next-gen 9-1-1 (NG9-1-1) audio:** SIP-based recording for modern IP networks.
- **Text to 9-1-1:** Securely capture and reconstruct SMS/Text sessions to the dispatcher.
- **Screen capture:** Record dispatcher workstation screens to provide a 360-degree view of incident handling for QA and training.

Flexible deployment options: cloud, virtual, or on-prem

We meet you where your IT strategy lives. HindSight offers the most versatile deployment options in the industry:

HindSight Cloud

- Hosted in AWS GovCloud, 100% cloud-native
- Infinite scalability, zero hardware footprint
- Fully managed by Exacom, reduced IT overhead
- Rapid feature release without manual upgrades

Hybrid cloud

- Cloud-native architecture plus on-premise capture
- Localized control with all the cloud benefits
- Fully managed by Exacom, reduced IT overhead

On-premise or virtual

- Traditional deployment for agencies preferring localized control
- Deployed on highly-reliable COTS (Commercial Off-The-Shelf) hardware or your own virtual environment

Key benefits for the PSAP

FEATURE	WHAT IT MEANS FOR YOUR AGENCY
Instant recall	Empower dispatchers to instantly replay any call or radio transmission to confirm critical life-safety details.
ExaHealth™ monitoring	Built-in application-level monitoring that alerts you to recording status and system health in real-time.
Agency partitioning	Securely host multiple agencies on one system while ensuring each has private access to only their data.
Quality Assurance (QA)	Integrated tools for evaluating call-taker performance, helping to maintain high standards and accreditation (CALEA/NENA).
CJIS-compliant security	Advanced encryption (AES-256) and comprehensive audit trails so your data is protected and admissible.



Seamless procurement & support

Exacom is a proud member of the Motorola Solutions family. This means your agency benefits from a simplified “one-stop” experience.

Native quoting

HindSight for VESTA NXT can be quoted and ordered directly through Motorola Solutions, so you can get up and running more quickly.

Collaborative support

Our team works hand-in-hand with Motorola Solution VESTA NXT specialists so your integration is seamless, from initial installation to long-term maintenance.

Ready to modernize your PSAP?

Don't let your recording technology lag behind your call-handling capabilities. Upgrade to a unified, scalable, and cloud-ready solution.

Contact your Motorola Solutions Account Executive or visit our website to schedule a demonstration of HindSight for VESTA NXT.

To learn more, visit:
motorolasolutions.com



Motorola Solutions, Inc. 500 West Monroe Street, Chicago, IL 60661 U.S.A. motorolasolutions.com

MOTOROLA, MOTO, MOTOROLA SOLUTIONS and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC and are used under license. All other trademarks are the property of their respective owners. ©2026 Motorola Solutions, Inc. All rights reserved. 05-2026 [GS01]