

Spillman Privacy Policy

About This Policy

This policy describes the privacy practices for Spillman Technologies, provided by Motorola Solutions, Inc. Any additional privacy practices not covered in this notice, are covered in the [Motorola Solutions Privacy Policy](#) including specific privacy disclosures relating to our practices for the state of California, the state of Nevada and the EU. Spillman Technologies takes safeguarding online privacy seriously. Please read the following to understand Spillman's privacy practices. From time to time, Spillman may change this privacy statement because of changes in its business, or in its attempts to serve your needs better, so please review this privacy statement periodically as any changes will apply to you.

Do I need to provide personal information to Company?

You may view the general contents of this website without subscribing or providing any personal information. If you wish to download literature, you will be asked to submit information about yourself and your organization. Customers may also log in to the *MySpillman* section of the website as a general representative of their agencies. All activity within the *MySpillman* section will be tied to both the agency and the individual, with the exception of activities of individuals under a personal profile created by them and used within the Spillman Community online forum. We will protect all such information in the manner explained below.

Why does Company collect customer information, and how is such information used?

Spillman may use the personal information you submit for purposes related to Spillman's business, including, but not limited to, generating statistical studies, conducting market research, improving its products and services, sending you surveys, and notifying you of service upgrades, new services, special offers, seminars and any other changes within Spillman that may affect you.

How do I have my personal information deactivated, changed or updated?

Spillman respects your privacy and realizes that not everyone likes to receive special offers or information. If you would like your name deactivated from Spillman lists, please use the contact information below to request that Spillman deactivate you from its lists. Be sure to include your name, postal address, telephone number, email

address, information contained in your Spillman communication, and/or other necessary information requested for deactivation. Any marketing email you receive from Spillman will also give you the option to opt-out at any time.

If you believe that Company may not have your correct and current personal information, you may update your information any time by using the contact information below to inform Spillman of changes in your personal information.

Spillman will use reasonable efforts to honor your requests, but we appreciate your patience in allowing us a reasonable amount of time for processing.

Does Spillman share the information that it gathers with third parties?

If you choose to provide us with personally identifiable information, we may use that information to circulate news and information consistent with Spillman's purposes; send updates and notices; promote events and programs; respond to your questions or comments sent to us; allow you to navigate the Spillman website, its forums and blogs without having to re-enter information; and administer the website. However, your contact information will be used only for Spillman purposes and will not be rented, leased, or sold to any third party.

If you create an online profile, interested visitors will be allowed to retrieve the information you choose to share in that profile, such as your experience and areas of interest. However, personally identifiable information, such as contact information, are only shared with other users of the Company website if you choose to make that information public.

For those visitors who choose to participate in forums such as the Spillman Customer Community, an online profile is required, and the information you place in that profile and your username will be revealed to other participants. When participating in forums, visitors are not, however, required to reveal to third parties any other personally identifiable information.

We may disclose your personal information if we have reason to believe disclosing this information is necessary to identify, contact, or bring legal action against someone who may be violating our Terms of Use or to protect the safety, property or other rights of our visitors or the public or to counter any attempted breach of security of the website. Also, we may reveal personally identifiable information if we believe in good faith we are required to do so to comply with a search warrant, subpoena, court order or other valid legal process.

What is Spillman's commitment to data security?

Spillman recognizes your concern for security and will use reasonable efforts to establish secure connections with you and to limit access to databases containing personal information to authorized personnel only.

Does Spillman use cookies? What are cookies?

“Cookies” give users a unique, random ID by storing small text files onto a user’s computer hard drive with the user’s browser. Cookies enable a web site to track a user’s activities on a web site. For example, Spillman may use cookies on its download page to speed up users’ activities in not having to register more than once. Spillman may also use cookies in other areas on its web site now and in the future. Spillman’s cookies do not contain personally identifying information. Users are free to change their web browsers to prevent the acceptance of cookies.

What are Spillman’s contact procedures?

If you have any comments or questions regarding this privacy statement, if you believe Spillman has not adhered to this privacy statement, if you would like to be deactivated from Spillman’s lists, or if you would like to update your personal information, you may notify Spillman by e-mail, telephone, or postal mail. Spillman will use reasonable efforts to promptly resolve any issues.

Privacy Disclosures for California Residents

This section applies to you if you are a resident of the state of California and provides additional information about how we collect, use, disclose and otherwise process personal information of individual residents of the state of California within the scope of the California Consumer Privacy Act of 2018 (“CCPA”).

For purposes of this section, “personal information” means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. It does not include information that is made publicly available from government records, that is deidentified or aggregated such that it is not capable of being associated with you, or that is otherwise excluded from the CCPA’s scope, such as personal information covered by certain sector-specific privacy laws, including the Health Insurance Portability and Accountability Act (“HIPAA”), the Fair Credit Reporting Act (“FCRA”), the Gramm-Leach-Bliley Act (“GLBA”) or the Driver’s Privacy Protection Act of 1994.

This section also does not apply to information relating to our employees, contractors, applicants and other personnel. In addition, we often act as a “service provider,” as defined in the CCPA, processing personal information on behalf of our customers, and this section does not apply to the personal information processing we perform as a service provider.

Collection and Use of Personal Information

In the last 12 months, we have collected the following categories of personal information:

- **Identifiers**, such as full name, alias, account name and password, customer number, driver's license number, social security number or equivalent national identification number, IP address and other unique personal identifiers;
- **California Customer Records** (Cal. Civ. Code § 1798.80(e)), such as address, telephone number, email address, date of birth and payment card information;
- **Protected Classification Characteristics**, such as age;
- **Commercial Information**, such as product or service interests and orders, credit information (if you purchased a product or other device requiring service) and investment information (if you are an investor in Motorola Solutions);
- **Internet/Network Information**, such as log file data (including IP address, browser type) and clickstream data (including your usage and activity on our web sites and online services);
- **Geolocation Data**, such as your general geographic location based on your IP address or more precise location when accessing our services through a mobile device or using our services with geolocation capabilities;
- **Sensory Information**, such as audio recordings, photographs and video footage you choose to provide, or we otherwise record as permitted by law;
- **Professional/Employment Information**, such as job title, company and industry;
- **Other Personal Information**, such as your entries to sweepstakes, contests and promotions, your comments on our forums, wikis, blogs, social computing tools or in response to surveys and any other inquiries, requests or comments you choose to send us;
- **Inferences**, such as deriving purchase recommendations from other personal information we have collected about you.

We collect this information directly from you, from your browser or device when you interact with our web sites and other online services, from third parties including our service providers, business partners, channel partners, and from public third-party platforms such as social media websites, online databases or online directories. For

more information about the personal information we collect and how we collect it, please refer to the **Personal Information Collected** section of our Privacy Statement.

We collect personal information from and about you for a variety of purposes. For example, we use personal information to communicate with you; to facilitate, process and fulfill orders your place with us or the services you request; to conduct surveys, sweepstakes, contests and other promotions; to analyze and improve the use of our web sites and other online services; to deliver marketing communications and personalized and non-personalized advertising; and to facilitate our customer and investor relations operations. For more information about our use of personal information, please refer to the **Use of Personal Information** section of our Privacy Statement.

Disclosure and Sale of Personal Information

We share personal information with third parties for business purposes or we may sell your personal information to third parties, subject to your right to opt-out of those sales (please refer to the **Your California Privacy Rights** section below). The categories of third parties to whom we disclose your personal information may include our subsidiaries and related companies, our service providers, business partners and channel partners, marketing and business strategy partners and providers, ad networks and advertising partners, analytics providers, sweepstakes and contest providers, order fulfillment and payment providers and certain third parties where you have provided consent or where we are required by law.

As is common practice among companies that operate online, we allow certain third-party providers to collect information about consumers directly through our web sites and other online services for purposes of analyzing and optimizing our services, delivering ads, providing content and ads that are more relevant, measuring statistics and the success of ad campaigns, and detecting and reporting fraud. To the extent this practice is interpreted to constitute a “sale” under the CCPA, please refer to the **Submitting Requests** section below regarding your right to opt-out.

For more information about how we share personal information, please refer to the **Sharing of Personal Information** section of our Privacy Statement.

Your California Privacy Rights

As a California resident, you may be able to request to exercise the following rights in relation to the personal information about you that we have collected (subject to certain limitations at law):

- **Right to Know:** You have the right to request any or all of the following information relating to your personal information we have collected and disclosed in the last 12 months, upon verification of your identity:
 - The specific pieces of personal information we have collected about you;
 - The categories of personal information we have collected about you;
 - The categories of sources of the personal information;
 - The categories of personal information that we have disclosed to third parties for a business purpose, and the categories of recipients to whom this information was disclosed;
 - The categories of personal information we have sold about you (if any) and the categories of third parties to whom the information was sold; and
 - The business or commercial purposes for collecting or, if applicable, selling personal information about you.
- **The Right to Request Deletion:** You have the right to request the deletion of personal information we have collected from you, subject to certain exceptions.
- **The Right to Opt-Out of Personal Information Sales:** You have the right to direct us not to sell personal information we have collected about you to third parties. If you are under the age of 16, you have the right not to have your information sold, unless you, or your parent or guardian, affirmatively authorize such sales (the “Right to Opt-In”).

You also have the right to be free from discrimination for exercising these rights. However, please note that if the exercise of these rights limits our ability to process personal information (such as in the case of a deletion request), we may no longer be able to provide you our products and services or engage with you in the same manner.

[In addition, if you have an established customer relationship with us for personal, family or household purposes, you may also have the right under California’s “Shine the Light” law to request:

- A list of the categories of certain personal information that we have disclosed to third parties during the immediately preceding calendar year for the third parties’ direct marketing purposes; and
- The names and addresses of all such third parties.

Submitting Requests

To Exercise Your Right to Know, Right to Deletion or “Shine the Light” Right. To exercise your right to know, right to deletion or “Shine the Light” right, please submit a request specifying the right you wish to exercise by:

- Emailing privacy1@motorolasolutions.com with the subject line “California Rights Request,” or
- Calling our toll-free U.S. phone number: 1-800-538-4427.

We may need to verify your identity before processing your request, which may require us to request additional personal information from you or require you to log into your account (if applicable). We will only use personal information provided in connection with your request to review and process your request.

In certain circumstances, we may decline or limit your request, particularly where we are unable to verify your identity or locate your information in our systems, or as permitted by law.

To Exercise Your Right to Opt-Out of Personal Information Sales. To initiate your request to opt out of personal information sales, please click the link below to email us at privacy1@motorolasolutions.com with the subject line “California Sale Opt-Out” or call our toll-free U.S. phone number at 1-800-538-4427. To the extent our third-party advertising and analytics providers’ collection of information from users of our web sites and other online services constitutes a “sale” under the CCPA, please refer to the **Cookies** tab of our Privacy Statement for more information about the choices and opt-out options you have in relation to those practices.

[Do Not Sell My Personal Information](#)

Spillman Technologies Contact Information:

E-mail Address: spillman@motorolasolutions.com
Postal mail: 4625 Lake Park Blvd., Salt Lake City, UT 84120
Telephone: 801-902-1200
Attn: Company Privacy

Effective Date: January 1, 2020