Motorola Solutions, Inc. and Subsidiaries Consolidated Statements of Operations (In millions, except per share amounts)

	Three Mon	ths Ended
	December 31, 2016	December 31, 2015
Net sales from products	\$ 1,226	\$ 1,125
Net sales from services	657	557
Net sales	1,883	1,682
Costs of products sales	525	485
Costs of services sales	430	359
Costs of sales	955	844
Gross margin	928	838
Selling, general and administrative expenses	277	252
Research and development expenditures	142	152
Other charges	76	43
Intangibles amortization	30	2
Operating earnings	403	389
Other income (expense):		
Interest expense, net	(48)	(51)
Gains on sales of investments and businesses, net	7	47
Other	_	(8)
Total other expense	(41)	(12)
Earnings from continuing operations before income taxes	362	377
Income tax expense	118	99
Earnings from continuing operations	244	278
Earnings from discontinued operations, net of tax	_	2
Net earnings	244	280
Less: Earnings attributable to noncontrolling interests	1	1
Net earnings attributable to Motorola Solutions, Inc.	\$ 243	\$ 279
Amounts attributable to Motorola Solutions, Inc. common stockholders:		
Earnings from continuing operations, net of tax	\$ 243	\$ 277
Earnings from discontinued operations, net of tax		2
Net earnings attributable to Motorola Solutions, Inc.	\$ 243	\$ 279
Earnings per common share:		
Basic:		
Continuing operations	\$ 1.47	\$ 1.58
Discontinued operations	_	0.02
	\$ 1.47	\$ 1.60
Diluted:		
Continuing operations	\$ 1.43	\$ 1.56
Discontinued operations		0.01
Weighted average common charge outstanding:	\$ 1.43	\$ 1.57
Weighted average common shares outstanding: Basic	405.4	174.0
Diluted	165.4 170.4	174.9 177.5
	170.4	.77.0
	Percentage of	of Net Sales*
Net sales from products	65.1 %	66.9 %

Net sales from products Net sales from services Net sales
Costs of products sales Costs of services sales Costs of sales
Gross margin
Selling, general and administrative expenses Research and development expenditures Other charges Intangibles amortization Operating earnings
Other income (expense): Interest expense, net Gains on sales of investments and businesses, net Other Total other expense Earnings from continuing operations before income taxes Income tax expense Earnings from continuing operations Earnings from discontinued operations, net of tax
Net earnings
Less: Earnings attributable to noncontrolling interests Net earnings attributable to Motorola Solutions, Inc. * Percentages may not add up due to rounding

Percentage of Net Sales*		
65.1 %	66.9 %	
34.9 %	33.1 %	
100.0 %	100.0 %	
42.8 %	43.1 %	
65.4 %	64.5 %	
50.7 %	50.2 %	
49.3 %	49.8 %	
14.7 %	15.0 %	
7.5 %	9.0 %	
4.0 %	2.6 %	
1.6 %	0.1 %	
21.4 %	23.1 %	
(2.5)%	(3.0)%	
0.4 %	2.8 %	
— %	(0.5)%	
(2.2)%	(0.7)%	
19.2 %	22.4 %	
6.3 %	5.9 %	
13.0 %	16.5 %	
— %	0.1 %	
13.0 %	16.6 %	
0.1 %	0.1 %	
12.9 %	16.6 %	

Motorola Solutions, Inc. and Subsidiaries Consolidated Statements of Operations (In millions, except per share amounts)

Net sales from products Net sales from services Net sales	
Costs of products sales Costs of services sales Costs of sales	
Gross margin	
Selling, general and administrative expenses Research and development expenditures Other charges Intangibles amortization	
Operating earnings (loss)	
Other income (expense): Interest expense, net Gains (losses) on sales of investments and businesses, net Other	
Total other expense Earnings (loss) from continuing operations before income taxes Income tax expense (benefit) Earnings (loss) from continuing operations	
Earnings (loss) from discontinued operations, net of tax	
Net earnings	
Less: Earnings attributable to noncontrolling interests Net earnings attributable to Motorola Solutions, Inc.	
Amounts attributable to Motorola Solutions, Inc. common stockholders: Earnings (loss) from continuing operations, net of tax Earnings (loss) from discontinued operations, net of tax Net earnings attributable to Motorola Solutions, Inc.	
Earnings (loss) per common share:	
Basic: Continuing operations Discontinued operations	
Diluted: Continuing operations Discontinued operations	
Weighted average common shares outstanding: Basic Diluted	
Net sales from products Net sales from services Net sales	
Costs of products sales Costs of services sales Costs of sales	
Gross margin	
Selling, general and administrative expenses Research and development expenditures Other charges Intangibles amortization Operating earnings (loss)	
Other income (expense): Interest expense, net Gains (losses) on sales of investments and businesses, net Other	
Total other expense Earnings (loss) from continuing operations before income taxes Income tax expense (benefit) Earnings (loss) from continuing operations Earnings (loss) from discontinued operations, net of tax	
Net earnings Less: Earnings attributable to noncontrolling interests Net earnings attributable to Motorola Solutions, Inc. * Percentages may not add up due to rounding	

Years Ended				
December 31, 2016		ember 31, 2015	Dec	ember 31, 2014
\$ 3,649	\$	3,676	\$	3,807
2,389	』	2,019	╵┕	2,074
6,038		5,695		5,881
1,649		1,625	i i	1,678
1,520	↓	1,351	!	1,372
3,169		2,976		3,050
2,869		2,719		2,831
1,000		1,021	i i	1,184
553		620		681
136		76		1,968
113		8		4
1,067	↓ 	994	!	(1,006)
(205)		(173)		(126)
(6)		107		5
(12)	↓ 	(11)	!	(34)
(223)	4	(77)	!	(155)
844		917		(1,161)
282	┥ ├──	274	∤	(465)
562		643		(696)
_	┦	(30)	!	1,996
562		613		1,300
2	4	3	!	1
\$ 560	\$	610	\$	1,299
\$ 560	\$	640	\$	(697)
		(30)		1,996
\$ 560	\$	610	\$	1,299
\$ 3.30	\$	3.21	\$	(2.84)
-		(0.15)	*	8.13
\$ 3.30	\$	3.06	\$	5.29
	1			
\$ 3.24	\$	3.17		(2.84)
- 5.24		(0.15)	"	8.13
\$ 3.24	\$	3.02	\$	5.29
			1 💳	
169.6		199.6		245.6
173.1	J [201.8		245.6
	Percent	tage of Net Sales*	,	

	Percentage of Net Sales*	
60.4 %	64.5 %	64.7 %
39.6 %	35.5 %	35.3 %
100.0 %	100.0 %	100.0 %
45.2 %	44.2 %	44.1 %
63.6 %	66.9 %	66.2 %
52.5 %	52.3 %	51.9 %
47.5 %	47.7 %	48.1 %
16.6 %	17.9 %	20.1 %
9.2 %	10.9 %	11.6 %
2.3 %	1.3 %	33.5 %
1.9 %	0.1 %	0.1 %
17.7 %	17.5 %	(17.1)%
(3.4)%	(3.0)%	(2.1)%
(0.1)%	1.9 %	0.1 %
(0.2)%	(0.2)%	(0.6)%
(3.7)%	(1.4)%	(2.6)%
14.0 %	16.1 %	(19.7)%
4.7 %	4.8 %	(7.9)%
9.3 %	11.3 %	(11.8)%
— %	(0.5)%	33.9 %
9.3 %	10.8 %	22.1 %
— %	0.1 %	- %
9.3 %	10.7 %	22.1 %

Motorola Solutions, Inc. and Subsidiaries Consolidated Balance Sheets (In millions)

	Decem	ber 31, 2016	Decem	ber 31, 2015
Assets				
Cash and cash equivalents	 \$	1,030	\$	1,980
Accounts receivable, net		1,410		1,362
Inventories, net		273		296
Other current assets		755		954
Current assets held for disposition				27
Total current assets		3,468		4,619
Property, plant and equipment, net		789		487
Investments		238		231
Deferred income taxes		2,219		2,278
Goodwill		728		420
Other assets		1,021		271
Non-current assets held for disposition		_		40
Total assets	\$	8,463	\$	8,346
Liabilities and Stockholders' Equity				
Current portion of long-term debt	 \$	4	\$	4
Accounts payable		553		518
Accrued liabilities		2,111		1,671
Total current liabilities		2,668		2,193
Long-term debt		4,392		4,345
Other liabilities		2,355		1,904
Total Motorola Solutions, Inc. stockholders' equity (deficit)		(964)		(106)
Noncontrolling interests		12		10
Total liabilities and stockholders' equity	\$	8,463	\$	8,346
Financial Ratios:				
Net cash (debt)*	\$	(3,366)	\$	(2,369)

^{*}Net cash (debt) = Total cash - Current portion of long-term debt - Long-term debt

Motorola Solutions, Inc. and Subsidiaries Consolidated Statements of Cash Flows (In millions)

	Three Months Ended	
	December 31, 2016	December 31, 2015
Operating		
Net earnings attributable to Motorola Solutions, Inc.	\$ 243	\$ 279
Earnings attributable to noncontrolling interests	1	1
Net earnings	244	280
Earnings from discontinued operations, net of tax	_	2
Earnings from continuing operations, net of tax	244	278
Adjustments to reconcile earnings (loss) from continuing operations to net cash provided by operating activities:		
Depreciation and amortization	75	37
Non-cash other charges	11	9
Loss on pension plan settlement	26	_
Share-based compensation expense	16	20
Gains on sales of investments and businesses, net	(7)	(47)
Loss from the extinguishment of long-term debt	2	_
Deferred income taxes	71	33
Changes in assets and liabilities, net of effects of acquisitions, dispositions, and foreign currency translation adjustments:		
Accounts receivable	(250)	(146)
Inventories	6	37
Other current assets	(81)	54
Accounts payable and accrued liabilities	464	179
Other assets and liabilities	(64)	(39)
Net cash provided by operating activities from continuing operations	513	415
Investing		
Acquisitions and investments, net	(259)	(436)
Proceeds from sales of investments and businesses, net	33	80
Capital expenditures	(60)	(44)
Proceeds from sales of property, plant and equipment	4	1
Net cash used for investing activities from continuing operations	(282)	(399)
Financing		
Repayment of debt	(683)	(1)
Net proceeds from issuance of debt	_	(5)
Issuance of common stock	14	14
Purchase of common stock	(114)	(179)
Excess tax benefit from share-based compensation	_	4
Payment of dividends	(68)	(60)
Net cash used for financing activities from continuing operations	(851)	(227)
Effect of exchange rate changes on cash and cash equivalents from continuing operations	(37)	(9)
Net decrease in cash and cash equivalents	(657)	(220)
Cash and cash equivalents, beginning of period	1,687	2,200
Cash and cash equivalents, end of period	\$ 1,030	\$ 1,980

Financial Ratios:

Free cash flow* \$ 453 \$ 371

^{*}Free cash flow = Net cash provided by operating activities - Capital Expenditures

Motorola Solutions, Inc. and Subsidiaries Consolidated Statements of Cash Flows (In millions)

		Years Ended	
	December 31, 2016	December 31, 2015	December 31, 2014
Operating	·		,
Net earnings attributable to Motorola Solutions, Inc.	\$ 560	\$ 610	\$ 1,299
Earnings attributable to noncontrolling interests	2	3	1
Net earnings	562	613	1,300
Earnings (loss) from discontinued operations, net of tax	_	(30)	1,996
Earnings (loss) from continuing operations, net of tax	562	643	(696)
Adjustments to reconcile earnings (loss) from continuing operations to net cash			,
provided by operating activities:			
Depreciation and amortization	295	150	173
Non-cash other charges	54	52	_
Non-U.S. pension curtailment gain	_	(32)	_
Gain on sale of building and land	_	_	(21)
Loss on pension plan settlement	26	_	1,883
Share-based compensation expense	68	78	94
Loss (gains) on sales of investments and businesses, net	6	(107)	(5)
Loss from the extinguishment of long-term debt	2	_	37
Deferred income taxes	213	160	(557)
Changes in assets and liabilities, net of effects of acquisitions, dispositions, and foreign currency translation adjustments:			, , ,
Accounts receivable	(6)	21	(62)
Inventories	6	16	(5)
Other current assets	(185)	92	(47)
Accounts payable and accrued liabilities	241	26	(72)
Other assets and liabilities	(117)	(78)	(1,359)
Net cash provided by (used for) operating activities from continuing operations	1,165	1,021	(637)
Investing	.,	.,,,	(30.)
Acquisitions and investments, net	(1,474)	(586)	(47)
Proceeds from sales of investments and businesses, net	670	230	3,403
Capital expenditures	(271)	(175)	(181)
Proceeds from sales of property, plant and equipment	73	3	33
Net cash provided by (used for) investing activities from continuing operations	(1,002)	(528)	3,208
, , , ,	(1,002)	(320)	3,200
Financing Repayment of debt	(686)	(4)	(465)
Net proceeds from issuance of debt	673	971	1,375
·			,
Issuance of common stock	93	84	87
Purchase of common stock	(842)	(3,177)	(2,546)
Excess tax benefit from share-based compensation	_	5	11
Payment of dividends	(280)	(277)	(318)
Distributions from discontinued operations			93
Net cash used for financing activities from continuing operations	(1,042)	(2,398)	(1,763)
Discontinued Operations			
Net cash provided by operating activities from discontinued operations	_	_	95
Net cash provided by investing activities from discontinued operations	_	_	4
Net cash used for financing activities from discontinued operations	_	_	(93)
Effect of exchange rate changes on cash and cash equivalents from discontinued operations	_	_	(6)
Net cash provided by discontinued operations	-	-	_
Effect of exchange rate changes on cash and cash equivalents from continuing operations	(71)	(69)	(79)
Net increase (decrease) in cash and cash equivalents	(950)	(1,974)	729
Cash and cash equivalents, beginning of period	1,980	3,954	3,225
Cash and cash equivalents, end of period	\$ 1,030	\$ 1,980	\$ 3,954
Financial Ratios:	804	846	(818)

894

846

(818)

*Free cash flow = Net cash provided by operating activities - Capital Expenditures

Free cash flow*

Motorola Solutions, Inc. and Subsidiaries Segment Information (In millions)

Net Sales

Three Months Ended

Products Services

Total Motorola Solutions

Decembe	r 31, 2016
\$	1,226
	657
\$	1,883

December	31, 2015
\$	1,125
	557
\$	1,682

% Change
9 %
18 %
12 %

Years Ended

Products Services Total Motorola Solutions

	Decembe	r 31, 2016
ſ	\$	3,649
l		2,389
ſ	\$	6,038

December 31, 2		er 31, 2015
	\$	3,676
		2,019
	\$	5,695

% Change	
(1)%	
18 %	
6 %	

Operating Earnings

Three Months Ended

Products Services Total Motorola Solutions

Decembe	er 31, 2016
\$	330
	73
\$	403
•	•

Decemi	per 31, 2015
\$	291
	98
\$	389

% Change	
13 %	
(26)%	
4 %	

Years Ended

Products Services Total Motorola Solutions

December 31, 2016	
\$	734
	333
\$	1,067

December	31, 2015
\$	704
	290
\$	994

% Change	
4 %	
15 %	
7 %	

Operating Earnings %

Three Months Ended

Products Services Total Motorola Solutions

December 3	1, 2016
	26.9%
	11.1%
	21.4%

December	31, 2015
	25.9%
	17.6%
	23.1%

Years Ended

Products Services Total Motorola Solutions

December	31, 2016
	20.1%
	13.9%
	17.7%

December	31,	2015
	1	9.2%
	1	4.4%
	1	7 5%

Motorola Solutions, Inc. and Subsidiaries Non-GAAP Adjustments (Intangibles Amortization Expenses, Share-Based Compensation Expense, and Highlighted Items)

	Q1 2016								
Non-GAAP Adjustments	Statement Line		BT Tax PAT)/Exp Inc/(Exp) (Inc)/Exp			EPS impact			
Share-based compensation expense	Cost of sales, SG&A and R&D		17	\$	6	\$	11	\$	0.06
Reorganization of business charges	Cost of sales and Other charges	Ψ	23	Ψ	8	Ψ	15	Ψ	0.08
Intangibles amortization expense	Intangibles amortization		13		3		10		0.06
Acquisition related transaction fees	Other charges		13		_		13		0.07
Loss on investment in United Kingdom treasuries	Other expense (income)		19		7		12		0.07
Realized foreign currency loss on acquisition	Other expense (income)		10		3		7		0.07
, ,	, , ,		7		3		7		
Loss on sale of Malaysia facility and operations	Other expense (income)		/		_				0.04
Total impact on Net earnings		\$	102	\$	27	\$	75	\$	0.42
	Q2 2016								
Non-GAAP Adjustments	Statement Line		PBT c)/Exp	Tax Inc/(Exp)		PAT (Inc)/Exp		EPS impact	
Share-based compensation expense	Cost of sales, SG&A and R&D	\$	18	\$	6	\$	12	\$	0.07
-	Cost of sales and Other charges	Ψ	27	Ψ	7	Ψ	20	Ψ	0.07
Reorganization of business charges	•								0.12
Intangibles amortization expense	Intangibles amortization		38		8		30		
Building impairment	Other charges		17		6		11		0.06
Total impact on Net earnings		\$	100	\$	27	\$	73	\$	0.42
	Q3 2016								
Non-GAAP Adjustments	Statement Line		PBT c)/Exp	Tax PAT Inc/(Exp) (Inc)/Exp			EPS impact		
Share-based compensation expense	Cost of sales, SG&A and R&D	\$	17	\$	5	\$	12	\$	0.07
Reorganization of business charges	Cost of sales and Other charges	•	7	Ψ	2	•	5	•	0.03
Intangibles amortization expense	Intangibles amortization		31		7		24		0.14
intangibles amortization expense	intangibles amortization		31						0.14
Total impact on Net earnings		\$	55	\$	14	\$	41	\$	0.24
	Q4 2016								
Non-GAAP Adjustments	Statement Line		PBT c)/Exp	Tax Inc/(Exp)		PAT (Inc)/Exp		EPS impact	
Share-based compensation expense	Cost of sales, SG&A and R&D	\$	16	\$	5	\$	11	\$	0.06
Reorganization of business charges	Cost of sales and Other charges		66	·	14		52		0.31
Intangibles amortization expense	Intangibles amortization		30		6		24		0.14
Loss on Non-U.S. pension plan settlement	Other charges		26		_		26		0.15
Release of unrecognized tax benefit from audit	Cities Gridigeo		20				20		0.10
settlement	Income Tax Expense (Benefit)		_		10		(10)		(0.06)
Total impact on Net earnings		\$	138	\$	35	\$	103	\$	0.60
	FY 2016								
Non-GAAP Adjustments	Statement Line		PBT :)/Exp		ax (Exp)	(Inc	PAT c)/Exp	EPS	impact
Share-based compensation expense	Cost of sales, SG&A and R&D	\$	68	\$	22	\$	46	\$	0.27
Reorganization of business charges	Cost of sales and Other charges		123		31		92		0.53
Intangibles amortization expense	Intangibles amortization		113		26		87		0.50
Acquisition related transaction fees	Other charges		13				13		0.08
Loss on investment in United Kingdom treasuries	Other expense (income)		19		7		12		0.08
Realized foreign currency loss on acquisition	Other expense (income)		10		3		7		0.04
Loss on sale of Malaysia facility and operations	Other expense (income)		7		_		7		0.04
Building impairment	Other charges		17		6		11		0.06
Loss on Non-U.S. pension plan settlement	Other charges		26		_		26		0.15
Release of unrecognized tax benefit from audit	I (D 61)		_		10		(10)		(0.06)
settlement	Income Tax Expense (Benefit)				10		(10)		(0.00)

Motorola Solutions, Inc. and Subsidiaries Non-GAAP Segment Information (In millions)

Net Sales

Three	Months	Ended

Products Services Total Motorola Solutions

December	[.] 31, 2016
\$	1,226
	657
\$	1,883

1,125
557
1,682

% Change
9 %
18 %
12 %

Years Ended

Products Services Total Motorola Solutions

Decem	ber 31, 2016
\$	3,649
	2,389
\$	6,038

Decem	nber 31, 2015
\$	3,676
	2,019
\$	5,695

% Change
(1)%
18 %
6 %

Non-GAAP Operating Earnings

Three Months Ended

Products Services Total Motorola Solutions

December	31, 2016
\$	407
	134
\$	541

December	31, 2015
\$	340
	118
\$	458

% Change
20 %
14 %
18 %

Years Ended

Products Services Total Motorola Solutions

December	r 31, 2016
\$	910
	517
\$	1,427

December	31, 2015
\$	827
	339
\$	1,166

% Change
10 %
53 %
22 %

Non-GAAP Operating Earnings %

Three Months Ended

Products Services Total Motorola Solutions

December 3	1, 2016
	33.2%
	20.4%
	28.7%

December 31, 2015
30.2%
21.2%
27.2%

Years Ended

Products Services Total Motorola Solutions

December 31, 2016
24.9%
21.6%
23.6%

December	31, 2015
	22.5%
	16.8%
	20.5%

Motorola Solutions, Inc. and Subsidiaries

Q1 2016						
Net calca	•	TOTAL		Products 702		Services 491
Net sales Operating earnings ("OE")	\$ \$	1,193 100	\$ \$	702 51	\$ \$	491 49
Above-OE non-GAAP adjustments:						
Share-based compensation expense		17		11		6
Reorganization of business charges		23		21		2
Intangibles amortization expense Acquisition related transaction fees		13 13		1		12 13
Total above-OE non-GAAP adjustments		66		33		33
Operating earnings after non-GAAP adjustments	\$	166	\$	84	\$	82
Operating earnings as a percentage of net sales - GAAP		8.4%		7.3%	\vdash	10.0%
Operating earnings as a percentage of net sales - after non-GAAP adjustments		13.9%		12.0%		16.7%
Q2 2016						
		TOTAL		Products		Services
Net sales Operating earnings ("OE")	\$ \$	1,430 224	\$	801 129	\$	629
	- 3	224	\$	129	\$	95
Above-OE non-GAAP adjustments: Share-based compensation expense		18		12		6
Reorganization of business charges	İ	27	1	21		6
Intangibles amortization expense		38		2		36
Building impairment	<u> </u>	17	-	12		5
Total above-OE non-GAAP adjustments		100		47		53
Operating earnings after non-GAAP adjustments	\$	324	\$	176	\$	148
Operating earnings as a percentage of net sales - GAAP		15.7%		16.1%		15.1%
Operating earnings as a percentage of net sales - after non-GAAP adjustments		22.7%		22.0%		23.5%
Q3 2016						
		TOTAL		Products		Services
Net sales	\$	1,532	\$	920	\$	612
Operating earnings ("OE")	\$	341	\$	225	\$	116
Above-OE non-GAAP adjustments:		47		44		
Share-based compensation expense Reorganization of business charges		17 7		11 5		6 2
Intangibles amortization expense		31		2		29
T. I. O.						
Total above-OE non-GAAP adjustments		55		18		37
Operating earnings after non-GAAP adjustments	\$	55 396	\$	18 243	\$	37 153
	\$		\$		\$	
Operating earnings after non-GAAP adjustments	\$	396	\$	243	\$	153
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP	\$	396 22.3%	\$	243	\$	153 19.0%
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016		396 22.3% 25.8%		243 24.5% 26.4% Products		153 19.0% 25.0% Services
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments	\$	396 22.3% 25.8%		243 24.5% 26.4%		153 19.0% 25.0%
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE")	\$	396 22.3% 25.8% TOTAL 1,883	\$	243 24.5% 26.4% Products 1,226	\$	153 19.0% 25.0% Services 657
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales	\$	396 22.3% 25.8% TOTAL 1,883	\$	243 24.5% 26.4% Products 1,226	\$	153 19.0% 25.0% Services 657
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges	\$	396 22.3% 25.8% TOTAL 1,883 403	\$	243 24.5% 26.4% Products 1,226 330	\$	153 19.0% 25.0% Services 657 73
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement	\$	396 22.3% 25.8% 25.8% TOTAL 1,883 403 16 66 26	\$	243 24.5% 26.4% 27 28 29 29 20 20 21 22 33 20 47 18	\$	153 19.0% 25.0% Services 657 73 6 19 8
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense	\$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30	\$	243 24.5% 26.4% Products 1,226 330 10 47 18 2	\$	153 19.0% 25.0% Services 657 73 6 19 8 28
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments	\$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30 138	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77	\$ \$	153 19.0% 25.0% Services 657 73 6 19 8 28 61
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments	\$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30 138 541	\$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407	\$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP	\$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30 138 541 21.4%	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407 26.9%	\$ \$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134 11.1%
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments	\$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30 138 541	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407	\$ \$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP	\$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30 138 541 21.4% 28.7%	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407 26.9% 33.2%	\$\$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134 11.1% 20.4%
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments	\$ \$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30 138 541 21.4% 28.7%	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407 26.9% 33.2%	\$ \$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134 11.1% 20.4% Services
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments FY 2016	\$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30 138 541 21.4% 28.7%	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407 26.9% 33.2%	\$\$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134 11.1% 20.4%
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments FY 2016 Net sales Operating earnings ("OE")	\$ \$	396 22.3% 25.8% 1,883 403 16 66 26 30 138 541 21.4% 28.7%	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407 26.9% 33.2% Products 3,649	\$ \$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134 11.1% 20.4% Services 2,389
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments FY 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense	\$ \$	396 22.3% 25.8% 1,883 403 16 66 26 30 138 541 21.4% 28.7%	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407 26.9% 33.2% Products 3,649	\$ \$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134 11.1% 20.4% Services 2,389
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments FY 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges	\$ \$	396 22.3% 25.8% 1,883 403 16 66 26 30 138 541 21.4% 28.7% TOTAL 6,038 1,067	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407 26.9% 33.2% Products 3,649 734 44 94	\$ \$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134 11.1% 20.4% Services 2,389 333
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments FY 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Intangibles amortization expense	\$ \$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30 138 541 21.4% 28.7% TOTAL 6,038 1,067	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407 26.9% 33.2% Products 3,649 734 44 94 8	\$ \$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134 11.1% 20.4% Services 2,389 333
Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments PY 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Intangibles amortization expense Loss on Non-U.S. pension plan settlement	\$ \$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30 138 541 21.4% 28.7% TOTAL 6,038 1,067 68 123 113 26	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407 26.9% 33.2% Products 3,649 734 44 94	\$ \$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134 11.1% 20.4% Services 2,389 333 24 29 105 8
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments FY 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Intangibles amortization expense	\$ \$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30 138 541 21.4% 28.7% TOTAL 6,038 1,067	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407 26.9% 33.2% Products 3,649 734 44 94 8	\$ \$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134 11.1% 20.4% Services 2,389 333
Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments FY 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Intangibles amortization expense Loss on Non-U.S. pension plan settlement Acquisition related transaction fees	\$ \$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30 138 541 21.4% 28.7% TOTAL 6,038 1,067 68 123 113 26 13	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407 26.9% 33.2% Products 3,649 734 44 94 8 18 — 18 —	\$ \$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134 11.1% 20.4% Services 2,389 333 24 29 105 8 13
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments FY 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Intangibles amortization expense Loss on Non-U.S. pension plan settlement Acquisition related transaction fees Building impairment	\$ \$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30 138 541 21.4% 28.7% TOTAL 6,038 1,067 68 123 113 26 13 17	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407 26.9% 33.2% Products 3,649 734 44 94 8 18 — 12	\$ \$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134 11.1% 20.4% Services 2,389 333 24 29 105 8 13 5
Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments Q4 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Loss on Non-U.S. pension plan settlement Intangibles amortization expense Total above-OE non-GAAP adjustments Operating earnings after non-GAAP adjustments Operating earnings as a percentage of net sales - GAAP Operating earnings as a percentage of net sales - after non-GAAP adjustments FY 2016 Net sales Operating earnings ("OE") Above-OE non-GAAP adjustments: Share-based compensation expense Reorganization of business charges Intangibles amortization expense Loss on Non-U.S. pension plan settlement Acquisition related transaction fees Building impairment Total above-OE non-GAAP adjustments	\$ \$ \$	396 22.3% 25.8% TOTAL 1,883 403 16 66 26 30 138 541 21.4% 28.7% TOTAL 6,038 1,067 68 123 113 26 13 17 360	\$ \$	243 24.5% 26.4% Products 1,226 330 10 47 18 2 77 407 26.9% 33.2% Products 3,649 734 44 94 8 18 — 12 176	\$ \$	153 19.0% 25.0% Services 657 73 6 19 8 28 61 134 11.1% 20.4% Services 2,389 333 24 29 105 8 13 5 184