

USE CASE

DISRUPTIVE GUEST

Safer Hospitality

Operational View



DETECT

DISRUPTIVE GUEST REPORTED

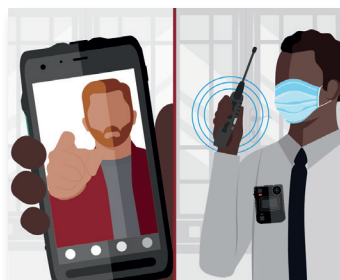
A staff member interacts with a disruptive individual and activates their body-worn camera to begin recording. An alert is automatically sent to appropriate staff directly on their device of choice and in the command center.



ANALYZE

SITUATIONAL INTELLIGENCE GATHERED

Security teams in the command center populate nearby cameras, including the body-worn camera and evaluate the situation to determine appropriate response.



COMMUNICATE

SECURITY STAFF ENGAGED

Security teams are dispatched to the situation and receive intelligence including an image of the disruptive guest prior to their arrival on scene.



RESPOND

SITUATION CONTAINED AND MITIGATED

Security confronts the individual to escort them off the premises. An incident report is securely documented with all relevant information and shared seamlessly with other nearby facilities.

Technology View



DETECT

- Body-Worn Cameras
- Orchestrate



ANALYZE

- Fixed Video Security
- Avigilon Unity Video
- Body-Worn Cameras



COMMUNICATE

- MOTOTRBO ION/Two-Way Radio Communications
- WAVE PTX™: Multimedia Sharing & Broadband Push-to-Talk
- Dispatch Software



RESPOND

- Body-Worn Cameras
- Control Room Solutions

*Camera footage is for illustrative purposes only

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