USE CASE
VIP GUEST EXPERIENCE
Safe Hospitality

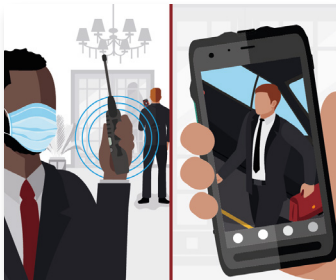## Operational View

DETECT
VIP GUEST RECOGNIZED
A VIP guest or their associated license plate is identified and an alert is automatically sent to guest services and management to notify them of their arrival.

ANALYZE
SITUATIONAL AWARENESS GATHERED
The operational command center receives the alert and all relevant camera feeds are populated. Guest services and management teams identify the individual and their current location.

COMMUNICATE
RELEVANT PERSONNEL ENGAGED
Using two-way radios, guest services and management are dispatched to greet the guest at the appropriate entrance.

RESPOND
OPTIMAL EXPERIENCE COORDINATED
Guest services and management welcome the guest and execute a heightened customer experience.

Technology View

DETECT
- Fixed Video Security
- Avigilon Unity Video
- License Plate Recognition
- Watch List
- Orchestrate

ANALYZE
- Avigilon Unity Video
- Fixed Video Security

COMMUNICATE
- Radio Communications: Voice & Multimedia
- WAVE PTX: Multimedia Sharing & Broadband Push-to-Talk
- Dispatch Software

RESPOND
- Radio Communications: Voice & Multimedia
- WAVE PTX: Multimedia Sharing & Broadband Push-to-Talk

*Camera footage is for illustrative purposes only

MOTOROLA SOLUTIONS