

# USE CASE DISRUPTIVE GUEST

Safe Hospitality

## Operational View



### DETECT

#### DISRUPTIVE GUEST REPORTED

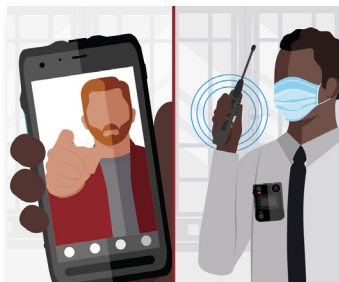
A staff member interacts with a disruptive individual and activates their body-worn camera to begin recording. An alert is automatically sent to appropriate staff directly on their device of choice and in the command center.



### ANALYZE

#### SITUATIONAL INTELLIGENCE GATHERED

Security teams in the command center populate nearby cameras, including the body-worn camera and evaluate the situation to determine appropriate response.



### COMMUNICATE

#### SECURITY STAFF ENGAGED

Security teams are dispatched to the situation and receive intelligence including an image of the disruptive guest prior to their arrival on scene.



### RESPOND

#### SITUATION CONTAINED AND MITIGATED

Security confronts the individual to escort them off the premises. An incident report is securely documented with all relevant information and shared seamlessly with other nearby facilities.

## Technology View



### DETECT

- Body-Worn Cameras
- Orchestrate



### ANALYZE

- Fixed Video Security
- Avigilon Unity Video
- Body-Worn Cameras



### COMMUNICATE

- MOTOTRBO ION/Two-Way Radio Communications
- WAVE PTX: Multimedia Sharing & Broadband Push-to-Talk
- Dispatch Software



### RESPOND

- Body-Worn Cameras
- Control Room Solutions

\*Camera footage is for illustrative purposes only

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