

# Strengthen your investment's impact

Trusted professional services for maximizing system potential

Your security concerns are critical and unique. When you invest in a system, it should be met without compromise. VS&A Professional Services brings deep expertise to enable, integrate and optimize your video security technologies. This ensures your security investment delivers the reliable protection you require, not a generic, one-size-fits-all solution.



**MOTOROLA SOLUTIONS**

# Tailored services for your security needs

VS&A Professional Services offers a flexible and scalable approach through three distinct service packages. Whether you require basic assistance with initial setup, ongoing maintenance, or advanced strategic planning and optimization, you receive the precise level of expertise and support necessary to keep your security systems running smoothly.

## Proactive security diagnostics with Tune-up Service

Help ensure your video systems always perform at their best.

### How it works

Our experts conduct regular system health assessments, including but not limited to:

- Verifying VMS installation and configuration
- Applying necessary software and hardware updates
- Reviewing system logs for potential issues
- Providing recommendations for improvements

### What you gain

- System effectiveness and reliability
- Keep your system optimized and running efficiently
- Identify and address potential problems before they lead to costly downtime

## Optimize analytics for improved detection with the Analytics Enablement Service

Precisely configure your video analytics to ensure your VMS and cameras deliver valuable insights and enhanced site protection.

### How it works

Our team implements industry best practices, including but not limited to:

- Tailoring analytics (like motion classified object detection or facial recognition) for specific events
- Verifying camera orientation and exposure settings
- Calibrating sensitivity thresholds
- Verifying macros and VMS integration

### What you gain

- Achieve more accurate, reliable and actionable intelligence from your video systems
- Enhance situational awareness and enable quicker response times
- Support a more preemptive security posture

## Future-ready for evolving security with VMS Upgrade and Training Services

Ensure your Avigilon Unity Video VMS is updated and unified, with options for training or expert-led upgrades.

### How it works

Our experts provide:

- On-site or remote upgrades to unify your entire environment to the same VMS version
- In-depth “train the trainer” sessions for your team

### What you gain

- Keep your security software updated to protect against cyber threats
- Ensure smooth system operation across all your locations
- Simplify complex upgrades, especially for multi-site deployments and features like role-based access control





# Why Choose Motorola Solutions VS&A Professional Services?

- **Expert deployment & configuration:** Our expert team handles complex configurations, freeing your internal resources.
- **Optimized performance:** We ensure your system operates at peak performance, proactively addressing potential issues.
- **No hidden costs:** No unexpected fees or hidden charges related to sending our professional service personnel on-site for your projects.
- **Seamless upgrades:** Experience minimal downtime and dedicated post-upgrade support for smooth transitions.
- **Reliable protection:** Gain assurance that your security investment delivers the consistent and actionable intelligence you need.
- **Manufacturer expertise:** Directly access the deep knowledge of the system's manufacturer for support.

Visit the **webpage** to learn more



**AVIGILON™**

Motorola Solutions, Inc. 500 West Monroe Street, Chicago, IL 60661 U.S.A. [motorolasolutions.com](https://motorolasolutions.com)

© 2025, Avigilon Corporation. All rights reserved. MOTOROLA, MOTO, MOTOROLA SOLUTIONS, and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC and are used under license. All other trademarks are the property of their respective owners. 07-2025 [JS01]