

curve

CB Wi-Fi CALL BUTTONS



**CONNECT CUSTOMERS WITH STAFF
FOR DISCREET AND RAPID RESPONSE.**

INCREASED SAFETY AND SATISFACTION

Compatible with Curve and DLR radios, and Digital Hub, the CB Wi-Fi call buttons connect customers directly to employees. So when a customer presses a call button for assistance, employees can more efficiently and discreetly respond - no PAs necessary.

KEY FEATURES

Shopper-friendly

Single-button operation

Flexible to fit inside your workflow

Wi-Fi based, with 4 different form factors

Attention-grabbing

Assurance LED and message when a shopper presses HELP

Programmable escalation rule

Hub can reroute messages to an escalation channel for immediate management response

Today's customer is aware and self-sufficient, desiring quick assistance and safe environment. The Curve Ecosystem is the evolution of customer service, enabling staff to prioritize the customer with organized urgency. When a customer presses the button for assistance - in-store or curbside - the Curve Digital Hub sends an alert to your Curve or DLR radio fleet. Employees can then respond without using the PA system. Call button behaviors (the number of presses, response times, date, location and more) can be analyzed and managed on the Curve Portal, where you can also remotely configure repeat and escalation notifications.





GENERAL SPECIFICATIONS

Model	CB401: Glass mount Wi-Fi call button CB402: Blade style Wi-Fi call button (without blade) CB403C: Countertop mount Wi-Fi call button CB403W: Wall mount Wi-Fi call button
Frequency band	2.4 GHz + 5 GHz Wi-Fi
Wi-Fi standards supported	2.4 GHz 802.11b/g/n 5 GHz 802.11a
Regulatory	EN 300 328, EN 301 489, EN 301 893 and EN 303 489
Packaging	White box
Warranty	1 year

DIMENSIONS

H x W x D	CB401: 72 x 72 x 27.5mm CB402: 72 x 72 x 80mm CB403C: 98.5 x 98.5 x 56mm CB403W: 98.5 x 98.5 x 56mm
Weight including battery	CB401: 113g CB402: 142g CB403C: 160g CB403W: 160g

ENVIRONMENTAL

Operating temperature	0° C to 49° C
Storage temperature	-20° C to 60° C
Location	Indoor use

ENERGY

Battery life	2-3 years*
Nominal voltage	3V DC
Battery capacity	3V DC with lithium CR17345
No. of batteries	2

*Based on 6-10 button presses per day

