

# RADIOCENTRAL

## MANAGE YOUR RADIOS OVER THE CLOUD

RADICALLY SPEED UP DEVICE MANAGEMENT WITH CLOUD-BASED PROGRAMMING SO YOU CAN GET BACK TIME.

### FROM MONTHS TO MINUTES

With thousands of subscriber units, hundreds of unique codeplugs, and limited IT resources, updating your radio fleet can take months. The effects of that bottleneck are felt across your agency. Devices spend more time in the radio shop and less time in the field keeping responders safe. Critical IT personnel are consumed by routine maintenance tasks and follow up with responders to make sure all radios are up to date.

RadioCentral™, our cloud programming platform, dramatically reduces the time and resources needed to provision and update your radio fleet. Thousands of parameters - talk groups, encryption keys and software options - can be programmed remotely over WiFi in minutes, not months. You can send updates directly to personnel, one-by-one or in configuration and programming batches, all securely and without ever handling the radios. Centralized management allows you to manage your radios from any location and keeps your technology up-to-date and your data secure with complete redundancy.

As software evolves, APX NEXT® family radios can be updated with zero touch and zero downtime. Software patches can be automatically installed when radios are connected to agency WiFi, or immediately pushed to the field over LTE with our SmartProgramming service.

By transforming how radios are provisioned and updated, APX NEXT radio family drives down the cost of device management and radically improves the ownership experience. New features and updates get deployed in record time.

Devices spend less time in the radio shop and more time in the field. And the routine tasks of your radio technicians are streamlined, so they can focus on protecting the lifeline responders count on.

### ACCESS TECHNICAL SUPPORT

Motorola Solutions' Technical Support service provides telephone consultation for technical issues requiring APX NEXT radio family and RadioCentral specific knowledge and troubleshooting capabilities. Remote Technical Support is delivered through the Motorola Solutions Support Center (SSC) by a staff of technical support specialists skilled in diagnosis and swift resolution of radio site security performance and operational issues.

### MYVIEW PORTAL: ACTIONABLE INSIGHTS INTO PERFORMANCE

MyView Portal is your single, consolidated, and web-based platform to track and understand all aspects of your system operations and service delivery from Motorola Solutions. With MyView Portal - you can view network, device, software, and administrative information in one, easy and intuitive, webpage - on any device. MyView aggregates these important data streams to provide actionable insights into your communication operations so you can make data-driven decisions that mitigate the risk of downtime and enhance network performance. Make sure your radio technicians are prepared and ready to use all that RadioCentral has to offer to program your fleet of radios with our set up and training services



RADIOS CAN BE  
UPDATED WITH  
ZERO TOUCH AND  
ZERO DOWNTIME.



## RADIOCENTRAL: ENGINEERED TO GIVE BACK TIME

### INITIAL RADIO PROGRAMMING

#### CUSTOMER PROGRAMMING SOFTWARE



**WHAT ONCE  
TOOK A  
MONTH\***

### APX NEXT RADIOS



**NOW  
TAKES TEN  
MINUTES**

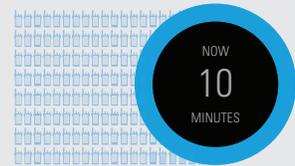
### SOFTWARE AND SECURITY UPDATES

#### CUSTOMER PROGRAMMING SOFTWARE



**WHAT ONCE  
TOOK SIX  
MONTHS\***

### APX NEXT RADIOS



**NOW  
TAKES TEN  
MINUTES**

\*Based on 1000 radios

## EASY OWNERSHIP EXPERIENCE



### ACCELERATED CONFIGURATION

Easy configuration of your entire array of radios, anytime, anywhere - even without opening a single box.



### RAPID UPDATES

Radios stay in the field and updates are immediate with a push of a button, without disrupting operations.



### CENTRALIZED MANAGEMENT

Manage your radios from any location. Keep your technology up-to-date and your data secure with complete redundancy.

**Essential, Advanced and Premier Service packages provide you with access to RadioCentral. Send software and security updates to your radios one by one (Essential), in batches (Advanced), or by having Motorola Solutions manage updates for you (Premier). Set-up and Training is available as an add-on to your Essential, Advanced and Premier levels of service. Each service package provides a higher level of support, transferring the risk and responsibility to Motorola Solutions.**

For more information, please visit  
[www.motorolasolutions.com/apxnext](http://www.motorolasolutions.com/apxnext)

# APX NEXT



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