

Motorola Solutions Canada Inc. Accessibility Plan – Progress Report (June 2026)

Motorola Solutions has prepared this progress report to meet the organization's obligations under the Accessible Canada Act (ACA). This progress report provides updates on the progress the organization has made in implementing its accessibility plan.

General

Contact information

Address: 3277 Langstaff Road, Concord, ON L4K 5P8, Canada

Phone & Customer Service Toll-Free Support: 1-888-325-9336 (Available Monday–Friday, 8 a.m. to 5 p.m. US Central Time)

Online Resources: Submit inquiries or locate additional offices globally using the Motorola Solutions Contact Form: https://www.motorolasolutions.com/en_ca/contact-us.html

Areas in section 5 of the Accessible Canada Act (ACA)

Employment

Motorola Solutions continues its commitment to providing reasonable accommodations to its employees. Motorola Solutions continues its review and assessment of general workplace procedures and individualized workplace plans to ensure accessibility issues are addressed.

The built environment

Maintaining the accessibility of our built environment remains a top priority. Motorola Solutions continually works to identify and remove barriers that exist within our offices and facilities. Motorola offices incorporate accessible features including, but not limited to, elevated desks, flexible hours to accommodate prayers, and ergonomic chairs to accommodate disabilities.

Information and communication technologies

Motorola Solutions continues its commitment to continuous improvement of its products and services. In compliance with the Act, we consider accessibility requirements for procurement and include accessibility as part of the provision of goods, services, and facilities where appropriate (e.g., accessible technology, materials, and amenities). Motorola Solutions continues its initiatives to ensure websites are compliant with WCAG 2.0.

Communication, other than information and communication technologies

Motorola Solutions continues to communicate with people with disabilities in ways that take into account their accessibility needs. Motorola Solutions will train all employees and contractors in Canada, and those of our respective affiliates based at all locations globally who deal with members of the public or other third parties acting on their behalf located in Canada, on how to interact and communicate with people with different disabilities.

The procurement of goods, services and facilities

Motorola Solutions continues its commitment to serving people with disabilities who use assistive devices to obtain, use, or benefit from our goods and services by ensuring that employees and contractors are trained and familiar with various assistive devices that may be used by members of the public or other third parties with disabilities while accessing our goods or services.

The design and delivery of programs and services

Motorola Solutions continues its commitment to ensuring that all deliverables and activities adhere to accessibility and communications standards, directives, guidelines and best practices and that communication is clear, timely, accurate, accessible and written in plain language.

Transportation

Motorola Solutions does not provide transportation services to the public.

Consultations – People with Disabilities and Allies (PwD+A) Business Council

The People with Disabilities and Allies (PwD+A) Business Council (one of Motorola Solutions' DEI business councils) has been consulted during the past year. The PwD+A Business Council is a group within Motorola dedicated to ensuring accessibility, increasing education and awareness of disabilities, and promoting an environment that enables current and prospective employees to thrive.

Some highlights of recent PwD+A Business Council outreach efforts:

- During 2025 and 2026, the PwD+A Business Council has hosted over forty company-wide events, focused on inclusion of people with disabilities. These events spanned external partnerships and internal community initiatives.
- The PwD+A Business Council launched the "Growth Academy", a leadership-focused training program focused on inclusivity.
- External efforts included specialized volunteering and educational sessions on global accessibility.

PwD+A Business Council has significant involvement of people with disabilities in council operations and regularly consults with internal employees to solicit feedback on ways to connect and improve inclusion within the organization.

Contacts & Feedback

Motorola Solutions welcomes all feedback concerning accessibility and any related topic covered by the Act, or about our product accessibility in general.

Feedback about this Plan can be made by the following means:

- By telephone at (800) 538-4427;

- By e-mail at EthicsLine@motorolasolutions.com;
- By fax at (602) 952-4378; and
- By mail at Motorola Solutions Ethics Line, P.O. Box 10551, Scottsdale, AZ 85271-0551, U.S.A

The Ethics Line staff is available to speak in person or to respond to email or fax messages Monday through Friday from 6:00 a.m. until 2:00 p.m. U.S. Mountain Standard Time (Phoenix). Calls placed to the Ethics Line outside of these hours will be greeted by a recorded message inviting the caller to leave a detailed message. Someone from the Ethics Line will return calls (or respond to emails or faxes) the next business day.

There have been no issues since Motorola Solutions's ACA Plan has been implemented. Any feedback, including complaints requiring a response will be handled by Motorola Solutions in accordance with the regular feedback management process.