



# AirLink Manager (AM)

#### **FEATURES**

- Deploy, configure and remotely manage any AirLink® router or gateway
- Troubleshoot and manage configurations remotely
- Customize views, segment assets and infrastructure, and manage multi-level user privileges
- Display geographic view of entire network of AirLink routers and gateways
- Advanced reporting capabilities

## **BENEFITS**

- Enables organizations with AirLink gateways and routers to host their own management servers in-house, behind firewalls
- Increases efficiency, reduces costs and supports effective maintenance and long term network performance
- Provides complete visibility and awareness of an entire mobile network

# **On-Premises Network Management**

Designed for applications where cloud-based management is not an option, the AirLink® Manager (AM) is a leading-edge, end-to-end on-premises network management solution that enables simplified, remote and real-time mass configuration, control and troubleshooting of AirLink® routers and gateways, connected infrastructure and mission critical applications.

AM displays a virtual dashboard with an up-to-date view of all connected AirLink routers and gateways, and delivers a continuous stream of rich, real-time network data, allowing users to analyze the behavior of hundreds of devices, networks, and device parameters as it occurs.

The AM enables users to create custom alerts and event triggers and offers ondemand or pre-scheduled historical reports for in-depth analysis and diagnostics.

### **DASHBOARD**

The AM dashboard provides a configurable, color-coded view of device health, enabling administrators to monitor a fleet of routers and gateways, and associated operating parameters. Each parameter has a configurable multi-level threshold that can be programmed to change the color of display icons as thresholds are exceeded. Display filters are provided to allow users to quickly focus on a subset of information, and devices can be partitioned into groups with different user access levels. Many dashboard display parameters permit immediate 'drill down' for further detail.

## REMOTE MANAGEMENT, CONFIGURATION AND SOFTWARE UPDATES

The AM supports remote and centralized management of the operating configuration of each Sierra Wireless router or gateway in a network. AM users with administrative access can remotely reconfigure AirLink® routers and gateways individually over-the-air, or can use the mass configuration capability to apply new operating parameters to the entire fleet. These powerful features are crucial to effective maintenance and long term performance of any large-scale enterprise communications solution. The AM also supports self-service software updates, allowing users with administrative access to remotely upgrade the firmware on their gateways or routers.

# Sierra Wireless AIRLINK MANAGER

### **CORE REPORTS**

To augment the fleet status snapshot provided by the AM dashboard, prescheduled or on-demand historical reports enable deeper analysis and troubleshooting of AirLink routers and gateways, using accumulated management information.

All report results are saved to the server and can be emailed to multiple recipients. Report data may be exported in Excel format for further analysis or integration with other systems.

### **EXAMPLE CORE REPORTS**

| CORE REPORT              | DESCRIPTION  |
|--------------------------|--|
| BANDWIDTH<br>CONSUMPTION | Shows data received and transmitted on each network for an individual device or groups of AirLink routers and gateways |
| LINK UTILIZATION         | A time-based depiction of network connection status for individual routers and gateways                                |
| COVERAGE MAP             | Maps the wireless service accessed by individual routers and gateways  |
| COVERAGE TRAILS          | Maps the wireless service accessed along a path travelled by individual devices  |
| AVAILABILITY<br>TREND    | Summarizes wireless connection availability as a percentage of total vehicle operating time for selected devices       |

# LOCATION-BASED REPORTING

The AM uses GPS data supplied by AirLink routers and gateways<sup>1</sup> to provide a location-based view of fleet information.

<sup>1</sup>For AirLink routers and gateways with GPS capability

### **About Sierra Wireless**

Sierra Wireless is building the Internet of Things with intelligent wireless solutions that empower organizations to innovate in the connected world. We offer the industry's most comprehensive portfolio of 2G, 3G, and 4G embedded modules and gateways, seamlessly integrated with our secure cloud and connectivity services. OEMs and enterprises worldwide trust our innovative solutions to get their connected products and services to market faster.

For more information, visit www.sierrawireless.com.

