Safer hotels

Resorts, hotels and venues nationwide have always prioritised guest experience, and this begins with another top priority - safety across sites. Today's staff not only has to manage high guest expectations but also site safety and security, anticipating unexpected events and preparing to respond to emergencies. Whether during peak travel seasons, events or holidays, your onsite technology must adapt to your venues' specific needs.

MOTOROLA SOLUTIONS

Meet modern guest expectations with connected technologies

From your hotel rooms to your outdoor amenities

The Motorola Solutions safety and security ecosystem works together to help your teams respond to and recognise patterns, anticipate actions, and prevent situations before they escalate into emergencies. From the moment a guest walks in to after they've checked out, you can prepare your staff for challenges by connecting your critical communications, video security, access control, data and analytics with the Motorola Solutions safety and security ecosystem.

IF YOU NEED HELP WITH	OUR ECOSYSTEM PROVIDES
Guest experiences	Efficient, seamless and discreet experiences to drive guest loyalty
Staffing shortages & turnover	Stronger, more intelligent site coverage to help employees fill gaps
Property maintenance	Full awareness and visibility of your site for faster, more intuitive maintenance
Site security	Safer stays, safer shifts for greater protection of people and property
Limited consumer spending	Tools to enable strong guest experiences and drive spending satisfaction

Discover the technology that helps your hotel tackle each challenge and turn it into a positive outcome:

Guest loyalty:

- Number plate recognition to identify VIP guests or customers when they arrive on-site
  - Alerts automatically sent to guest services and management to notify them of important arrivals and when guests need assistance
- Two-way radios allow employees to deliver faster service and communicate seamlessly and discreetly
- Body worn cameras create transparency in guest interactions, alerting designated staff upon activation

Intelligent site coverage:

- Two-way radios for rapid, reliable communications that work with fixed video and access control for alerting, full building coverage and seamless situational awareness
- Number plate readers and video analytics to alert of guest arrivals or loitering, reducing the need for full-day attendant coverage
- Texting and polling features to get shift coverage

Site awareness and intuitive maintenance:

- Video cameras and analytics to conduct regular inspections on-site and optimise maintenance schedules
- Tactical incident management and process automation to ensure key stakeholders follow all necessary response steps
- Targeted mass notifications to inform pre-segmented groups for upkeep, facility support, or repairs
- Body cameras to capture and share live video evidence and location in an incident on-site

Safer stays, shifts, and properties:

- Panic buttons to empower staff to get help instantly from the push of a button
- Body cameras to provide an unbiased witness in the case of a disruptive guest
- Video security to provide visibility across vast areas to identify anomalies and enable 24/7 situational awareness
- Access control to secure entry points and automatically alert when a door is propped open or breached
- AI-powered video analytics can detect banned individuals, number plates, weapons, or unusual activity
- Mass notifications via text, email, and voice to notify the right people with the right information at the right time
- Vape, temperature and chemical sensors that immediately alert employees upon detection

Spend satisfaction:

- Efficient and unified staff communications create a seamless stay for guests, making it more likely for them to come back
- Video and analytical detection of VIP guests make them feel special and validate their choice of hotel brand
- Audit amenity usage with video analytics to optimise and improve guest experiences

Key ecosystem components we recommend for safer hotels:

Avigilon video security & access control

Strengthen safety and elevate your guest experience with integrated hotel video security and access control systems built to secure vulnerable areas and provide frictionless access.

- Complete situational awareness
- Cloud versatility
- Driven by AI
- Manage from anywhere

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VB400 Body Camera

Having an objective, unbiased witness matters. Our body cameras can capture evidence-grade video of any situation, from security guards to housekeeping.

- Rugged and intuitive design
- Maintain evidential integrity
- Pre and post-recording
- Immediate footage offload

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TLK 100

No distraction WAVE PTX compatible PTT radio combining broadband and nationwide cellular for flexible, reliable instant communications.

- Use nationwide
- Reliable and rugged
- Long battery life
- Supports WiFi and bluetooth

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Take your hotel's safety & security to the next level

It's time to rethink what safety can do—driving efficiencies, bolstering performance, and helping you deliver a secure space for an enhanced guest experience. Motorola Solutions' safety and security ecosystem brings together the technologies and solutions you need to detect, analyse, communicate and respond to achieve a safer hotel for your guests and your staff.

Learn how Motorola Solutions can help your hotel or resort elevate safety and communication with our safety & security ecosystem.

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Availability note (for example: Not available in Canada. Only available in Australia. Available in Europe.)

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