

VideoManager EX

26.1.3.1

Release Note

Software updated in V26.1.3.1

- Motorola Solutions VideoManager EX for Windows v26.1.3.1
- User import tool v26.1.3.1

Changes since V26.1.3.1

Customer support issues resolved in this software:

VMEX-5713 VMEX-5733 VMEX-5860 VMEX-5984	Fixed an issue where VideoManager EX was unable to facilitate WiFi offloads in instances where user-defined WiFi credentials had been applied.
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Known issues

VMEX-4843	<p>Media offloaded immediately after recording via WiFi/LTE is showing Activation Code as "Unknown" in the Media report.</p> <p>It is recommended to run the Media report after devices are docked so that activation method details are picked up from device logs.</p>
VMEX-3572	<p>Users can currently check out multiple body-worn cameras from different sites using one RFID card, even with the "assign multiple cameras" permission is disabled.</p> <p>Assigning multiple cameras is prevented on a per-site basis; however this restriction is not synchronised across all sites. Administrators can run the equipment report and manually check up for users with multiple cameras assigned, if required.</p>
VMEX-4824	<p>Toggle safety mode gesture is unexpectedly present in V500 device profile.</p> <p>Whilst the 'Toggle Safety Mode' action is currently available for assignment within the V500 Device Profile, the V500 platform does not support this feature; consequently, assigning this action will result in an unresponsive button and we advise against its configuration to ensure optimal device operation.</p>