

# VideoManager

## 26.1.3.1

# Release Note

### Software updated in V26.1.3.1

- Motorola Solutions VideoManager for Windows v26.1.3.1
- User import tool v26.1.3.1

### Changes since V26.1.3.1

### Customer support issues resolved in this software:

<b>VMEX-5713</b> <b>VMEX-5733</b> <b>VMEX-5860</b> <b>VMEX-5984</b>	Fixed an issue where VideoManager was unable to facilitate WiFi offloads in instances where user-defined WiFi credentials had been applied. It is required that devices are docked to successfully receive updated configurations in instances where user-defined WiFi credentials have been applied.
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## Known issues

VMEX-4843	<p><b>Media offloaded immediately after recording via WiFi/LTE is showing Activation Code as "Unknown" in the Media report.</b></p> <p>It is recommended to run the Media report after devices are docked so that activation method details are picked up from device logs.</p>
VMEX-3572	<p><b>Users can currently check out multiple body-worn cameras from different sites using one RFID card, even with the "assign multiple cameras" permission is disabled.</b></p> <p>Assigning multiple cameras is prevented on a per-site basis; however this restriction is not synchronised across all sites. Administrators can run the equipment report and manually check up for users with multiple cameras assigned, if required.</p>
VMEX-4824	<p><b>Toggle safety mode gesture is unexpectedly present in V500 device profile.</b></p> <p>Whilst the 'Toggle Safety Mode' action is currently available for assignment within the V500 Device Profile, the V500 platform does not support this feature; consequently, assigning this action will result in an unresponsive button and we advise against its configuration to ensure optimal device operation.</p>