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| Mar. 2, 2017To: Motorola Solutions suppliers**Important action requested: Preparing for scheduled system downtime April 7-18**Dear valued supplier,On April 18, 2017, Motorola Solutions plans to launch a newly upgraded enterprise resource planning (ERP) system to sell, order, make and deliver our products and services worldwide. The complexity of this upgrade requires a significant period of scheduled downtime for our procurement systems prior to launch that I wanted to bring to your attention. Please review how this downtime impacts you, as well as important actions that will help minimize interruptions to our mutual business activities. **Impacted systems:** TIGERS (Ariba), Emptoris**Downtime start:** April 7, 5 p.m. U.S. Central Time (CT)**Downtime end:** April 18, 12 p.m. CT **What you need to know**During the scheduled downtime, all impacted systems will be unavailable.* TIGERS and Emptoris will be decommissioned and replaced with iProcurement, iSupplier and Fieldglass.

Invoices received after April 7, 5 p.m. CT will not be processed until after April 18, 12 p.m. CT.Purchase orders (PO) in existing systems will be migrated to our new (Oracle) ERP system.* The existing PO quantity and balance will be retained, and a new PO number will be created in the Oracle ERP system and communicated.

As a reminder to suppliers using Tungsten Network OB10, this electronic invoicing process will be discontinued beginning March 25, 2017. All impacted suppliers were provided with updated invoicing guidance in a separate email.**Your requested actions*** Submit Emptoris receipts by April 5.
* Be careful not to duplicate an order or a shipment when you receive a new PO from the migration to the Oracle ERP system.
* As of April 18, invoice against the new PO from the Oracle ERP system.

Always visit the [Motorola Solutions Supplier Portal](https://www.motorolasolutions.com/en_xp/about/suppliers.html#taboverview) for guidance and support. If you have any questions, please email GreenfieldSuppliersGroup@motorolasolutions.com.Thank you for your cooperation and continued partnership.​Best regards,Lisa First Name Signature 7-19-2016.JPG**Lisa Stenglein**Chief Procurement Officer and Vice PresidentMotorola Solutions, Inc. |
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