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| |  | | --- | | Mar. 2, 2017  To: Motorola Solutions suppliers  **Important action requested: Preparing for scheduled system downtime April 7-18**  Dear valued supplier,  On April 18, 2017, Motorola Solutions plans to launch a newly upgraded enterprise resource planning (ERP) system to sell, order, make and deliver our products and services worldwide. The complexity of this upgrade requires a significant period of scheduled downtime for our procurement systems prior to launch that I wanted to bring to your attention. Please review how this downtime impacts you, as well as important actions that will help minimize interruptions to our mutual business activities.  **Impacted systems:** TIGERS (Ariba), Emptoris  **Downtime start:** April 7, 5 p.m. U.S. Central Time (CT)  **Downtime end:** April 18, 12 p.m. CT  **What you need to know**  During the scheduled downtime, all impacted systems will be unavailable.   * TIGERS and Emptoris will be decommissioned and replaced with iProcurement, iSupplier and Fieldglass.   Invoices received after April 7, 5 p.m. CT will not be processed until after April 18, 12 p.m. CT.  Purchase orders (PO) in existing systems will be migrated to our new (Oracle) ERP system.   * The existing PO quantity and balance will be retained, and a new PO number will be created in the Oracle ERP system and communicated.   As a reminder to suppliers using Tungsten Network OB10, this electronic invoicing process will be discontinued beginning March 25, 2017. All impacted suppliers were provided with updated invoicing guidance in a separate email.  **Your requested actions**   * Submit Emptoris receipts by April 5. * Be careful not to duplicate an order or a shipment when you receive a new PO from the migration to the Oracle ERP system. * As of April 18, invoice against the new PO from the Oracle ERP system.   Always visit the [Motorola Solutions Supplier Portal](https://www.motorolasolutions.com/en_xp/about/suppliers.html#taboverview) for guidance and support. If you have any questions, please email [GreenfieldSuppliersGroup@motorolasolutions.com](mailto:GreenfieldSuppliersGroup@motorolasolutions.com).  Thank you for your cooperation and continued partnership.  ​Best regards,  Lisa First Name Signature 7-19-2016.JPG **Lisa Stenglein**  Chief Procurement Officer and Vice President  Motorola Solutions, Inc. | |  | |  | | | | |
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