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| |  | | --- | | Mar. 1, 2017  To: Motorola Solutions suppliers  **Important action requested: Preparing for scheduled system downtime April 7-18**  Dear valued supplier,  On April 18, 2017, Motorola Solutions plans to launch a newly upgraded enterprise resource planning (ERP) system to sell, order, make and deliver our products and services worldwide. The complexity of this upgrade requires a significant period of scheduled downtime for our procurement systems prior to launch that I wanted to bring to your attention. Please review how this downtime impacts you, as well as important actions that will help minimize interruptions to our mutual business activities.  **Impacted systems:** TPC, Production Purchasing, Agile PLM  **Downtime start:** April 7, 5 p.m. U.S. Central Time (CT)  **Downtime end:** April 18, 12 p.m. CT  **What you need to know**  During the scheduled downtime, all impacted systems will be unavailable.   * TPC will be decommissioned and replaced by Collaborative Planning, iSupplier and Agile PLM. * Production Purchasing will be decommissioned and replaced by Oracle R12 Global Purchasing. * Agile PLM will be upgraded with new functionality.   Invoices received after April 7 at 5 p.m. CT will not be processed until after April 18 at 12 p.m. CT.  As a reminder to suppliers using Tungsten Network OB10, this electronic invoicing process will be discontinued beginning March 25, 2017. All impacted suppliers were provided with updated invoicing guidance in a separate email.  **Your requested actions**   * All suppliers:   + Ensure shipments are delivered to Motorola Solutions by March 31 to enable receiving prior to the scheduled system downtime. * Suppliers of items used for Production:   + Enter commits into TPC or other systems by April 4, 6 p.m. CT   + Material delivered during downtime will not be received until after April 18, so suppliers should plan accordingly. * Suppliers using Agile PLM:   + Enter commits into Agile PLM by April 4, 6 p.m. CT   Always visit the [Motorola Solutions Supplier Portal](https://www.google.com/url?q=https%3A%2F%2Fwww.motorolasolutions.com%2Fen_xp%2Fabout%2Fsuppliers.html%23taboverview&sa=D&sntz=1&usg=AFQjCNFadgVWw06cxT3W1rP98TRttR7BEA) for guidance and support. If you have any questions, please email [GreenfieldSuppliersGroup@motorolasolutions.com](mailto:GreenfieldSuppliersGroup@motorolasolutions.com).  Thank you for your participation, and continued partnership.  ​Best regards,  Lisa First Name Signature 7-19-2016.JPG **Lisa Stenglein**  Chief Procurement Officer and Vice President  Motorola Solutions, Inc. | |  | | | | |
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