U.S. federal agents are tasked with border security that extends well beyond established ports of entry, requiring them to secure 6,000 miles of Mexican and Canadian international land borders to prevent the illegal trafficking of people and contraband. Agents work around-the-clock in all types of terrain and many in very remote locations.

Regardless of where agents are located, Motorola Solutions provides real-time intelligence, communications, and visibility to higher command and agents on the ground to swiftly align resources where needed and stop threats.
PRE–OPERATIONS

With such a widespread area to patrol, there’s a clear advantage in having insight into the best location to position resources. With CommandCentral Analytics, agents can monitor and identify trends along the entire border. With a holistic view of where threats are most likely to occur, higher command can turn that visibility into actionable and shareable intelligence, sending agents to locations that pose the greatest threat.

MID–OPERATIONS

Agents are required to be the eyes and ears on the ground, but human abilities only go so far. There is extensive technology in place to support agents’ daily border security detail, including aerial drones, video cameras of high traffic areas, and pressure point sensors to identify foot traffic. For higher command, CompassCom tracks vehicles and personnel in the field providing a real-time operational picture of the team and its resources.

Operations centers can monitor multi-layered data from deployed security devices via Force Protect. Personnel gain real-time intelligence on suspicious activities, which are video mapped on a common operating picture to help determine where agents should be dispatched. Force Protect allows agents in the field to monitor maps and data via tablets and a range of mobile devices.

Even when dispatched to remote areas, Motorola WAVE Workgroup Communications enables a command structure to be established and real time communications to be streamlined – across any network. Deployable LMR and LTE networks ensure reliable private coverage on agents’ mission critical devices, such as APX two-radios or LEX L10 handhelds.

When agents stop an illegal crossing, body-worn cameras capture the interdiction and any evidence of contraband. From there, the mobile application, SceneDoc, allows agents to further capture photos, videos, audio files, and notes which are pushed to higher command.

POST–OPERATIONS

Personnel in the Command Center can create post-interdiction reports with CommandCentral Analytics, leveraging historical incident data such as full case narratives and data on specific incident types and locations. The data powers future predictions for high-risk border crossing locations, allowing personnel to proactively patrol. Digital video evidence is securely accessed from CommandCentral Vault where it is packaged for prosecution purposes.