The CARES Act includes $100 billion for the Public Health and Social Services Emergency Fund (PHSSEF), also known as the Provider Relief Fund. The amount was increased by another $75 billion in the most recently enacted economic relief package. This program is intended to cover non-reimbursable health care-related expenses or lost revenue directly attributable to coronavirus (COVID-19) and is being administered by the U.S. Department of Health and Human Services.

The CARES Act also includes $200 million for a COVID-19 Telehealth Program being administered by the Federal Communications Commission.

WHO CAN APPLY

- **Provider Relief Fund**: All health care entities that provide health care, diagnoses, or testing.
  - Eligible providers are defined as public entities, Medicare- or Medicaid-enrolled suppliers and providers, and other for-profit and nonprofit entities as specified by the Health and Human Services (HHS) Secretary. Funding will be on a rolling basis through “the most efficient payment systems practicable to provide emergency payment.”
  - General Allocations: First $30 billion for facilities and providers that received Medicare fee-for-service (FFS) reimbursements in 2019 were eligible for this initial rapid distribution. Second $20 billion for facilities and providers with a Medicare Provider Number.
  - Targeted Allocations: COVID-19 high impact areas, treatment of uninsured, rural providers, Indian Health Service, others such as skilled nursing facilities.

- **COVID-19 Telehealth Program**: Eligible health care provider sites that treat patients, whether located in rural or non-rural areas or U.S. territories. Limited to certain categories of nonprofit and public eligible health care providers: (1) post-secondary educational institutions offering health care instruction, teaching hospitals, and medical schools; (2) community health centers or health centers providing health care to migrants; (3) local health departments or agencies; (4) community mental health centers; (5) not-for-profit hospitals; (6) rural health clinics; (7) skilled nursing facilities; or (8) consortia of health care providers consisting of one or more entities falling into the first seven categories.
ALLOWABLE USES OF FUNDS

- **Provider Relief Fund**: All non-reimbursable expenses attributable to COVID-19 such as temporary structures, medical supplies and equipment, PPE, testing supplies, increased workforce, emergency operations centers, and surge capacity.

- **COVID-19 Telehealth Program**: Telecommunications, information services, and connected devices necessary to provide telehealth services to patients in response to the coronavirus pandemic. Eligible services and connected devices include:
  - Telecommunications Services and Broadband Connectivity Services: Voice services for healthcare providers or their patients.
  - Information Services: Internet connectivity services for healthcare providers or their patients; remote patient monitoring platforms and services; patient reported outcome platforms; store and forward services, such as asynchronous transfer of patient images and data for interpretation by a physician; platforms and services to provide synchronous video consultation.
  - Connected Devices/Equipment: Tablets, smart phones, or connected devices to receive connected care services at home (e.g., broadband-enabled blood pressure monitors; pulse oximetry monitors) for patient or health care provider use; or telemedicine kiosks/carts for health care provider sites. Devices for which funding is requested must be integral to patient care.

HOW & WHEN TO APPLY

**PROVIDER RELIEF FUND**
- Information about the process, including the Payment Attestation Portal, may be found [here](#).
- Frequently Asked Questions may be found [here](#).
- HHS will review applications and make payments on a rolling basis to enable getting funding into the health care system much more rapidly than a traditional competitive grant process would allow.

**COVID-19 TELEHEALTH PROGRAM**
- Full information on FCC’s COVID-19 Telehealth Program may be found [here](#).
- FCC [webinar](#) and [slides](#) on the COVID-19 Telehealth Program application process.
- Specific guidance on the FCC’s application process for FCC’s COVID-19 Telehealth Program may be found [here](#).
- Additional information on the FCC’s rule may be found [here](#).
CONSIDER TECHNOLOGY FROM MOTOROLA SOLUTIONS FOR YOUR PROVIDER RELIEF FUND DOLLARS

Motorola Solutions offers a variety of unified communications and security technology solutions that can be deployed to help hospitals and health care providers in their coronavirus response and mitigation efforts.

You may be able to use your Provider Relief Fund on some of the following solutions, but you should consult the Department of Health and Human Services or your state health authority if you have questions.

COMMUNICATE INSTANTLY WITH YOUR TEAMS ON AND OFF-SITE
Communications must be effortless, instant and interoperable. Uncompromising communication across devices from radios to cell phones is key to creating a connected hospital on-site and across multiple facilities.

MOTOTRBO TWO-WAY PUSH-TO-TALK RADIOS (PTT)
Provide instant and secure communications during COVID-19 response coordination so your team can hear and be heard across one or multiple facilities with superior voice clarity, long battery life, and outstanding range.

WAVE PUSH-TO-TALK COMMUNICATIONS (PTT)
Rapidly deploy communications on smartphones, tablets, or desktops, connecting personnel with individuals off-site or within your facility who may not need to carry a two-way radio on a daily basis to assist in coordination of COVID-19 response while maintaining appropriate social distance.

NITRO™ ENTERPRISE-GRADE PRIVATE BROADBAND
Outperforms Wi-Fi while providing unmatched simplicity, control, and security for data sharing across facilities and teams during your COVID-19 response.

COMMUNICATOR: MASS NOTIFICATION
Notify and mobilize critical personnel at a moment’s notice with automated alerts sent by text, email, or voice message.

ALLY INCIDENT MANAGEMENT & RECORDS MANAGEMENT
Enhance incident and records management within your emergency operations centers through customizable record fields and multimedia attachments.

PROVIDE A QUICK AND INFORMED FIRST RESPONSE
Every second matters when you need to mobilize. Real-time intelligence and connectivity with your teams and with public safety makes a critical difference in ensuring a quick and effective response.

ALLY DISPATCH
Simplify and standardize your dispatch process and workflow within your emergency operations centers through dashboard views and interconnectivity across devices, networks, and locations.

AVTEC SCOUT
Seamlessly mobilize your teams to manage activities more efficiently from emergency operations centers during your COVID-19 response, with the ability to create tasks, assign them to employees and track them to completion status in real-time.

CRITICAL CONNECT
Establish real-time interoperability between hospitals and first responders to enable seamless coordination between all resources during your COVID-19 response.

DETECT AND ANALYZE TO MINIMIZE RISK & TAKE ACTION BEFORE INCIDENTS OCCUR
Provide physical security and protection of patients, staff, and facilities while minimizing the need for dedicated personnel constantly monitoring video feeds.

AVIGILON VIDEO SECURITY & ANALYTICS
Avigilon security cameras don’t just capture video — they are built with self-learning video analytics to help you make sense of what you are seeing, empowering you to proactively monitor your hospital and facility grounds using video analytics to track points of interest, monitor waiting areas and secure hospital wards during your COVID-19 response. By providing effective monitoring and enabling fast, real-time responses from your team, Avigilon self-learning analytics help your security personnel work more efficiently in the moments that matter the most.

ACCESS CONTROL
Empower an immediate first response with management of all ingress and egress points to help secure hospital perimeters and sensitive areas during your COVID-19 response.

Our Access Control Manager (ACM) system seamlessly integrates with Avigilon Control Center (ACC) video management software to provide you with a powerful security solution that unifies video and access control. Engage the access control panel remotely from a control room while viewing live video of the individual at an access point for easy verification, or use the Identity Search feature to quickly search for a person of interest using their access credentials — you can then search for video appearances of that person within the same dashboard to find their current or previous location on site. To enable fast responses, set up rule-based analytics for access control events that trigger alerts within the ACC Focus of Attention interface, including immediate site-wide lockdown.
CONSIDER TECHNOLOGY FROM MOTOROLA SOLUTIONS FOR YOUR COVID-19 TELEHEALTH PROGRAM DOLLARS

Motorola Solutions offers a powerful telehealth technology solution that can be deployed to help hospitals and health care providers in their coronavirus response. You may be able to use your COVID-19 Telehealth Fund grants on solutions like this, but you should consult the Federal Communications Commission if you have questions.

MOBILE PATIENT ALERT & COMMUNICATIONS TERMINAL (MPACT)

Provides healthcare facilities with a quick and easy-to-install mobile nurse call station offering healthcare professionals, such as nurses and doctors, an efficient solution to monitor multiple rooms and communicate with patients from a central location. MPACT is powered by advanced technologies and Avigilon analytics to help improve response times.

MPACT can be deployed as a self-contained, standalone unit or as multiple units on a wired or wireless network, centrally managed through our video management software, Avigilon Control Center (ACC) 7. Within ACC 7, the Focus of Attention interface is designed to bring the right information to you at the right time so that you can quickly take action. The interface features color-coded analytics which detect and flag critical events, helping ensure they do not go unnoticed. To locate a specific person of interest and their points of contact throughout your facility, Avigilon Appearance Search™ technology can be used to sort through hours of video with ease to help find their current location and track their route across your entire site.

ENVIRONMENTS:
- Contagious or infectious disease control
- Isolation rooms and wards
- Field hospitals
- Temporary or converted hospital facilities
- Intensive care unit and special patients
- Fall risk patients

BENEFITS:
- Reduced contact with contagious or infectious patients
- Centralized and intelligent video monitoring
- Two-way audio communication with patients
- Nurse call functionality
- Staff accountability and audit trail
- Enhanced investigations
- Integrates with third party medical equipment alerts
- Rapid deployment and mobility

HOW CAN YOU INVEST IN THE BUILDING BLOCKS FOR PATIENT CARE & SAFETY?

During these extraordinary circumstances, we understand that each individual hospital and location will have their own unique requirements. We recommend that you work with our teams and network of channel partners to help you develop a plan that will ensure a safe and productive environment for all of the patients, medical personnel, and any other individuals that require use of your facilities and services for the short-term, and as a foundation for the future.

Our end-to-end modular ecosystem enables hospitals and healthcare organizations to invest in particular technologies to fit their unique needs. Our solutions can be right-sized to fit their budget, while providing the critical technologies needed to better serve, protect, and care for patients and staff.

Learn more at www.motorolasolutions.com/healthcare