Guidelines & tips for Motorola Solutions' software Idea Portal

The Aha! Ideal Portal enables customers to enter ideas for enhancements to their CAD, Records and Mobile software. Motorola Solutions Product, Customer Success, and other team members may also enter, vote, and interact with ideas to improve customer experience. If you have not yet used the Idea Portal, read more for instructions and tips:

- The Idea Portal is a combined instance for your CAD, Records and Mobile software along with suggestions for Platform and tools.

- Users will be able to submit, review and vote on ideas they feel would be a good addition to their software.

- Users will receive 25 votes and have the ability to place 3 votes on any one idea. Votes can be changed or removed at any time.

- Ideas will be available for review for 12 months after creation. After 12 months, ideas with 4 or fewer votes may be removed.

- Anytime an idea is moved on to become a feature in the software or removed due to lack of interest, votes will be returned to the user.

- Top voted ideas provide Product Management with input on what their product suite should include. However, just because an idea is top voted does not mean it will be added to their product suite.

- Product Management will review ideas on a monthly basis and provide feedback in the Aha! tool.

- Product Management may reach out to idea submitters for more information or to participate in a focus group.

- Ideas that support the strategy and vision will be given special interest by product managers. Explaining how your idea fits into the strategy is important when adding your idea to the portal.

> Software strategy and vision is to renew and refresh our feature rich suite offers, including both Flex and PremierOne. We want to integrate features to prepare for the future, strengthen our suite and create a UI for the next generation. Our vision is set to elevate excellent experiences for our customers today, tomorrow and years to come.

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How to access the Aha! Idea Portal

In order to be added to the Idea Portal, you will need to fill out the Request Form: **motsol.ink/ahasignup**. Once you are added, you will receive an email providing a link to set up a password.

1

Once your password is created you will be taken to the Aha! Idea Portal where you can review ideas, vote, add comments and create new ideas. To create a new idea, click the blue "add a new idea" button in the left-hand column.
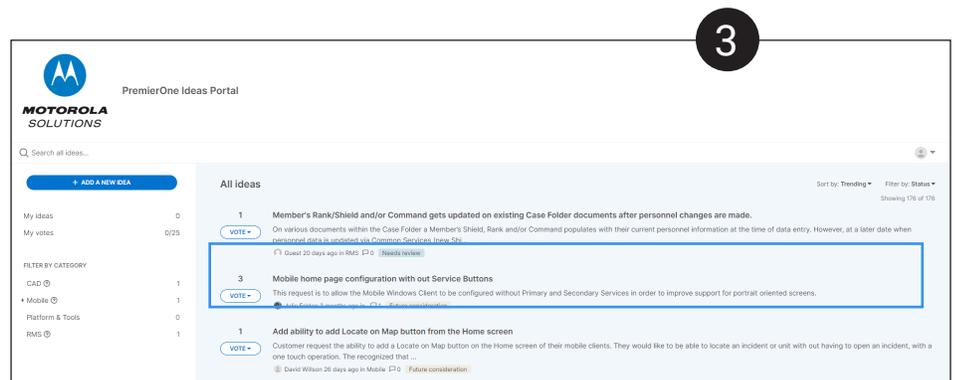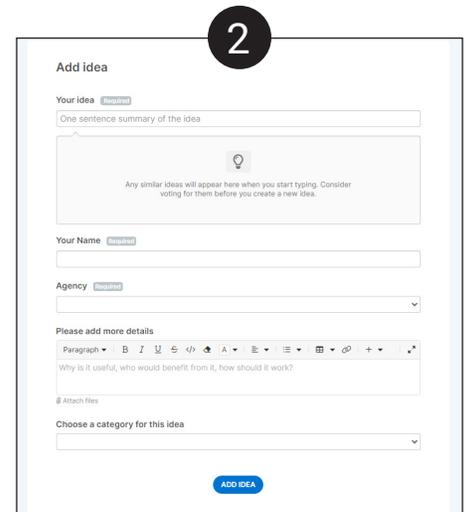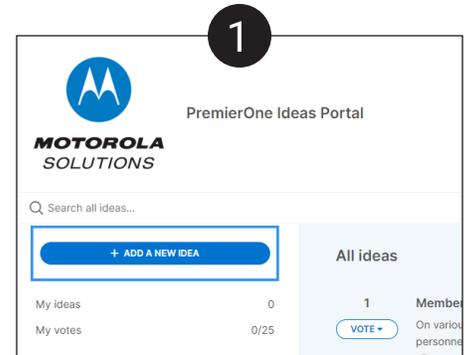

2

A blank "Add idea" form will display. Complete the form by choosing a title for your idea, entering your name, selecting your agency from the drop down menu, adding as much information as possible (including screenshots, documents or other attachments) and selecting the software category your idea applies to. Once you're finished, click the "add idea" button.

3

Once your idea is submitted, you'll be able to see the Idea Portal display updated with your idea.

From here, you can vote or take your automatic one vote off the idea. One vote is put on the idea when it is created. You can review other ideas and add comments from this area of the portal.

When you have completed your work within the Aha! Portal you can log off. The portal will send emails to you as the creator of the idea when updates are added to it.

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