In the next 12 months, there is a clear intention to focus on improving the software-centric aspects of LMR systems. At the top of the to-do list? Updating system software and improving networks’ overall health and performance.

LMR system managers still give more support to traditional system management measures than they do to software-centric tasks.

LMR system managers are confident that their LMR systems are being safeguarded against security threats. But should they be?

Given the security measures system managers are applying, organizations simply are not taking the necessary steps to secure their LMR systems and associated technologies.

There is a “performance gap” between the activities that improve system health and system managers’ reported level of satisfaction with them.

Only 42% of LMR system managers say they patch their LMR system.

INSIGHT 1

INSIGHT 2

INSIGHT 3

INSIGHT 4

INSIGHT 5

Visit motorolasolutions.com/lmrservicessurvey to view the complete 2018 Motorola Solutions LMR System Management Benchmark Survey Report.