PLANNING FOR THE UNPREDICTABLE
STEPS TO MAXIMIZE NETWORK UPTIME

Review and execute emergency management procedures
Secure resources for onsite inspections and repairs
Have a redundant and fully operational network operations center (NOC)
Establish processes to monitor and address fuel and power supply
Acquire tools to monitor weather patterns and remotely detect and resolve issues
Have dynamic regrouping for interoperability and site failures

BEST PRACTICES FOR DISASTER MANAGEMENT PREPAREDNESS

RAPID SUPPORT WHEN EVERY SECOND COUNTS

In catastrophic situations—where every second counts—rapidly responding to and resolving unforeseen critical network outages are imperative. In October of 2015, South Carolina experienced one of the most prolific rainstorms ever recorded in modern U.S. history. The impact to mission-critical communications and restoral time were minimal as a result of the disaster management procedures and actions taken by our managed services team.

OVER 60% OF NETWORK OUTAGES ARE FROM NATURAL DISASTERS. *
*Center for Digital Government Issue Brief

LEARN MORE
MISSION CRITICAL DISASTER MANAGEMENT

READ BLOG
OVER 60% OF NETWORK OUTAGES ARE FROM NATURAL DISASTERS

62% OF NETWORK DOWNTIME IS DUE TO NATURAL DISASTERS.*
*Center for Digital Government Issue Brief

30% OF CRITICAL NETWORK EVENTS TAKE AT LEAST A DAY TO FIX. *
*Center for Digital Government Issue Brief

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