There are over 110 million visits1 to emergency medical centers every year whether it is a hospital Emergency Room or Urgent Care center. More recently, patients are going to Urgent Care facilities for many of their non-life threatening medical needs such as the common cold or sprained ankle on a soccer field. Patients are now avoiding hospital ERs because of excessive wait times and extremely high costs. Healthcare facilities have to be ready for just about any emergency and any number of patients at any time of day. In addition to excellent medical attention, patients want quality care without long wait times.

Radio communications can help you manage your operations and coordinate patient care efficiently. The Motorola DLR two-way radio can provide you reliable, private digital communications to coordinate patient care – from ordering additional tests, communicating between nurses and doctors to aligning staff for patient discharge.

“Patient experience and satisfaction was included among the top 3 priorities by 54% of healthcare leaders respondents, putting it at the top of the list for the second consecutive year”2

An Urgent Care facility or ER in a hospital might be located in a city’s core or central business district, where buildings are closely located next to each other.

These locations are prone to interferences from other radios used by a variety of neighboring businesses. Older analog radios, which many organizations still use today, have limited available frequencies and are inadequate to meet the needs of healthcare facilities.

The DLR radios are the latest in digital, 900 MHz license-free band. Private and clear communications are critical for the healthcare industry. The DLR frequency hopping technology enables the radios to continually change frequencies, making it virtually impossible for others to listen to your private conversations. Easily set up your radio fleet with a unique 4 number Profile ID to avoid interferences and maintain privacy. Or go beyond, and ensure your patient information is at the highest confidentiality level, by customizing your DLR radios in private groups* and using seamless and discrete audio earpieces.
SMALL AND EASY TO USE, OUTSTANDING RANGE

Immediate patient attention requires multiple interactions and coordination among doctors, nurses and technicians, as well as administrative staff and cleaning services. Effective, clear and discrete communications play a critical role in patient care activities and an overall healthcare experience.

The DLR digital radio is an ideal and affordable solution for your healthcare facility. With its sleek and lightweight design it allows medical staff to easily wear the radio on their belt, uniform or in pockets, making it very convenient to carry at all times. The radio’s easy operation and friendly voice prompts allow new staff members to pick up a radio and start communicating right away.

With DLR radios, all hospital staff can rely on clear communications across the different floors and maintain crystal clear audio up to a range coverage of 300K sq ft / 20 floors.

DURABLE, ANTIMICROBIAL RADIO HOUSING MATERIAL

The DLR radio’s tough polycarbonate housing, contains built-in antimicrobial materials that inhibit the growth of bacteria and mold on radio surfaces making it ideal for healthcare applications.

SPECIAL CALL FEATURES TAILORED TO MEET THE NEEDS OF HEALTHCARE

Healthcare centers constantly face the challenge of quickly reacting to unpredictable situations and still providing patients with seamless and discrete operations. Trying to look for medical staff using PA speakers, using cell phones with poor signal coverage, calling department extensions that are occupied, or physically having to look for someone to help, can be frustrating and disrupting for both medical staff and patients.

With multiple call options and special features, the DLR radio provides the perfect solution that best fits the needs of your healthcare staff operations.

Private Reply
Activate a private reply with a staff member to address specific issues quickly and efficiently without involving all hospital employees.

Direct Call*
Set up the radio so a technician can instantly reach a nurse to alert her of a medical concern.

Page All Available/Call All Available**
Announce a message to everyone who is not currently tied up in a radio conversation, and talk to everybody on different channels.

Home Channel*
Easily enable/disable a channel to be the main channel the radio reverts to when a conversation is finished.

For more information contact your local Motorola radio dealer and learn more about the other special DLR radio features. www.motorolasolutions.com/DLR

REFERENCES
1 AAUCM - American Academy of Urgent Care Medicine
2 HealthMedia Industry survey 2013

* Use CPS and/or contact your Motorola Dealer for details and support
** DLR radios doesn’t interrupt ongoing communications