



A CONNECTED SOLUTION FOR HOSPITALITY SERVICE OPTIMIZATION

AMADEUS HOTSOS SERVICE OPTIMIZATION

Gain a competitive edge by setting a new standard of efficiency across operations, now with a modern, intuitive experience and enhanced functionality.

MOTOROLA SOLUTIONS ANDROID DEVICES

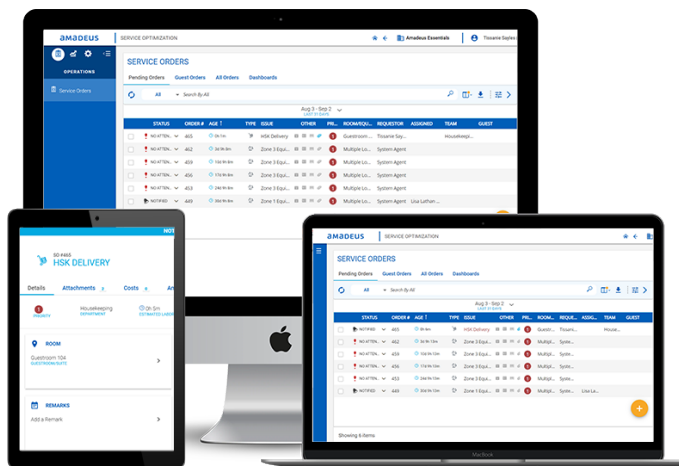
EVOLVE LTE HANDHELD

Evolve combines the data capabilities of an Android device with the ruggedness and reliability of a business-critical push-to-talk device. A CBRS-ready LTE handheld built for business, it is ready to evolve with your changing network needs.



MOTOTRBO ION SMART RADIO

Your business runs on voice and data. But if your devices can only access one, you're not running at your best. The rugged MOTOTRBO Ion smart radio is the first business-ready communication device with all-on voice and broadband data capabilities.



AMADEUS HOTSOS CAPABILITIES

INCREASE RAPID RESPONSE TIMES

Guests are now arriving at properties with elevated expectations when it comes to service, cleanliness, and rapid response times. Optimize operational workflows with real-time dashboards, scheduled equipment and preventative maintenance orders, to amplify the team's capabilities so that they can focus on what's truly important - the guests.

GAIN A 360° VIEW OF YOUR HOTEL

Track and automate vital tasks around the hotel's entire organization to reduce costs, maximize productivity, and mitigate risk. See team and individual productivity in real-time via tailored dashboards, ensuring any escalations are rapidly mitigated.

GAIN DEEPER INSIGHTS WITH DETAILED REPORTING

Leverage valuable property data tracked in your HotSOS solution to create in-depth reports, identify pain points, and make improvements for bottom-line results. Pull reports and analyze operational data to understand your biggest challenges so you can develop ways to solve them.

USE CASES

FEWER DEVICES, INCREASED PRODUCTIVITY

An error message is occurring on a connected thermostat in a guest's room, causing an alert to be sent to the facilities supervisor on their Evolve LTE handheld. The supervisor opens a work ticket and radios out to dispatch a maintenance team member. Within a few minutes, the supervisor receives an alert that the ticket has been resolved, complete with an attached image, all before the guest returns to their room.

GAIN A 360° VIEW FROM THE PALM OF YOUR HAND

Access to HotSOS' mobile dashboard allows supervisors to gain an expansive view of the productivity of their team, maintain instant voice communication over their MOTOTRBO network or LTE, video chat with Motorola Solutions Evolve, and even integrate with security systems — all on one device.

REPORTING ON THE FLY

A guest relations manager's badge is denied access to the back office area, which he recalls happening the other week. From their MOTOTRBO Ion, the manager can quickly pull a report that reveals that the door is malfunctioning for the whole management staff in the last few weeks. From their device, he can dispatch a tech to look into the issue over the radio network, and put in a ticket quickly and easily.



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