

PROVIDING THE MOST VITAL INFORMATION INTO THE HANDS OF THE CHIEF

SMART PUBLIC SAFETY
SOLUTIONS TO FIT YOUR NEEDS



CREATING A SEAMLESS FLOW OF INFORMATION FROM COMMAND STAFF TO CHIEF TO THE PUBLIC

It is unfortunate that communities nationwide are trusting law enforcement less and less. Isolated incidents have led to this collapse, but oftentimes the responsibility falls on your shoulders as the Chief of Police to turn the criticism around and restore confidence in your agency.

No longer can you rely solely on instinct and experience, you need to direct initiatives and activities based on facts so that decisions can be readily justified to the ever-critical public. Police actions also need to be continually monitored and plans adjusted to assure transparency, a fair allocation of resources and accountability.

INCREASING SCRUTINY REQUIRES CHANGE

This heightened scrutiny comes at a time when budgets are being cut and more experienced officers are retiring. Additionally, violent crime is

becoming prevalent in major cities, the heroin epidemic has exacerbated the crime problem and talk of terrorism is a constant – all the while, the debate rages over weapon sales, drugs, gangs and militarism of police forces.

You can't resolve these societal issues, but when incidents go awry it is oftentimes the police department and the Chief who are looked to for answers. Training methods are scrutinized, questions are raised about why the police aren't able to de-escalate situations without harm, and police are challenged about why they can't do more about the root cause of problems like the drug epidemic.

THE VITAL NEED FOR KNOWLEDGE

To provide answers to these difficult questions, you need a 360° view of events as they unfold. Situations need to be monitored in real time, collaboration must be seamless with units in the field, and good decisions based on all available information need to be quickly made to ensure the safest possible outcomes.

With this comprehensive knowledge, it is possible to provide the public with complete transparency, to explain how decisions were made and why they were made. A candid two-way conversation with the public can be initiated to ensure your citizens understand the role of the police and share the responsibility for making our communities a safer and more pleasant place to live.

GAME ON

It's State vs. the U and the 60,000-seat stadium is sure to be packed. All of the emergency services in the area – police, fire and EMS – are ready for what promises to be a busy afternoon.

PRE-GAME PLANNING

Using CommandCentral Analytics, the Chief and his command staff reviewed descriptive analytics of historical data from prior games and other events at the stadium. They identified trends and the usual problem areas and shared the information across devices with those who would be working the game. CommandCentral Inform was also used to create a digital “whiteboard” of plans and provide a common operating picture of resource locations and statuses, alerts and incidents that occur for the Officers and Intelligence Operators who would be working the game.

MISSING CHILD, FEMALE, AGE 8, DARK HAIR

As the Chief monitors events and activities at the stadium and across the city with CommandCentral Inform, a call pertaining to a lost child comes in. The decision was quickly made to prioritize the incident. The city had suffered a series of recent child abductions and community concern was increasing. The department had no information about the perpetrator, and it was feared that this incident might be far worse than a curious child wandering away from his parents.

Units in the field were sent the standard BOLO (be on the lookout for), but with the caution of a possible abduction. Fortunately, the parents were able to provide a photo of the child that was only a couple hours old. It was sent to all responders working the game.

The Chief remained connected to his Officers using radios with the WAVE™ IP push-to-talk application on a LEX L10 mission-critical smartphone. If it was an abduction, he needed to be ready at the stadium to address the press and assure the city that everything was being done to find the child and the perpetrator.

Within minutes, an Officer in the field informed everyone by radio he had found a lost youngster matching the photo. All other Officers were instantly notified and returned to keeping an eye on the 60,000 other fans who were beginning to get a little rowdier as game time approached.

VIOLENT PROTESTORS OUTSIDE THE STADIUM

Several days before the game, an extremist group known for inciting violence had made plans to demonstrate outside the stadium.

Officers received photos and rap sheets of known group leaders from the agency's records management systems, and using CommandCentral Inform, the Chief and command staff digitally “whiteboarded” a plan for ensuring a safe protest. They wanted Officers to be close enough to the protestors to deter violence, but they didn't want to be so close as to be confrontational. The goal was not to make arrests, it was to assure a peaceful protest.

As the protest began to take shape, the Chief continued using CommandCentral Inform to monitor real-time activities through layers of geospatial data on his tablet. He watched live video from camera feeds and even viewed Officer locations and statuses, adjusting the plan as needed to ensure the protest was safely monitored - even when the possibility of a threat was recognized by the Intelligence Operator.

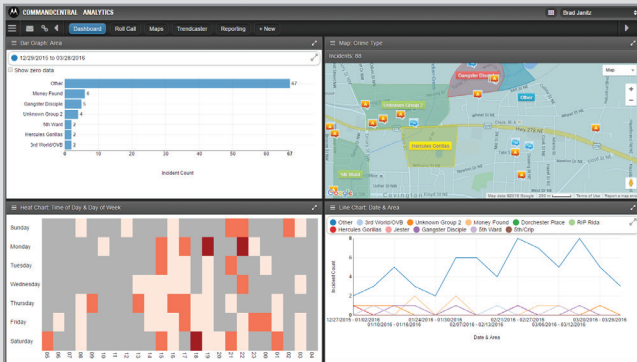
The Chief also remained in radio contact with his Officers using WAVE on his LEX L10 to ensure the plan worked. Protesters were loud, but peaceful.



A GREAT DAY AT THE GAME, MADE SAFE BY THE CHIEF

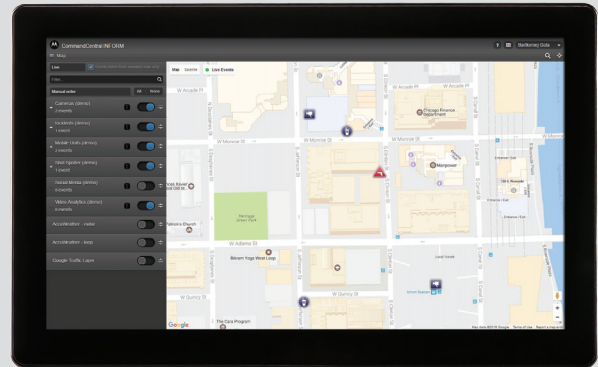
Responses to incidents on game day were timely, appropriate and seamless. As the Chief orchestrated the plans with his unit he also was connected with local fire, EMS, public works and federal agencies to effectively work together using smarter technologies – keeping fans safe and focused on the game.

COMMANDCENTRAL ANALYTICS



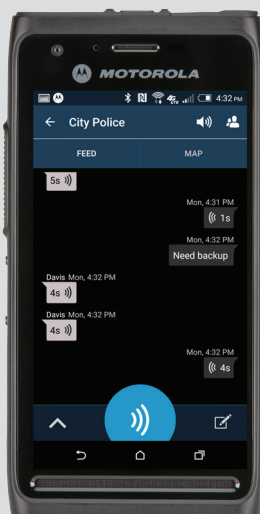
Turn strategic planning into tactical action with descriptive analytics on your phone, tablet or computer from CommandCentral Analytics. Synchronize your staff with visual intelligence derived from your computer aided dispatch and records management system data in the form of heat charts, graphs, maps and activity timelines. Data displayed can be quickly and easily filtered and even viewable down to individual historical event detail. Custom dashboards and reports can be sent to personnel for viewing in staff meetings, on the road or in the field.

COMMANDCENTRAL INFORM



Make faster, intelligence-led decisions in the field with layered, geospatial data in the palm of your hand from CommandCentral Inform. Intuitively visualize your environment from anywhere on an internet-enabled smartphone, tablet or computer so you can access critical resource and event details in real-time to immediately inform your response. All event data and associated information is “view-only” and filterable based on role providing an effective common operating picture to collaborate. You can also add enhanced features to not only visualize data, but act on it, with integrated tools like digital whiteboarding. .

WAVE™

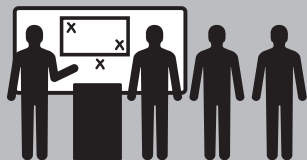


WAVE connects your disparate networks such as radio, cellular, Wi-Fi, telephony and more so you can communicate between them. Whether on a smartphone, radio, computer, landline or any other communications device, your personnel can connect instantly via push-to-talk. Whether on a Motorola Solutions radio system or not, communicate with key work partners for better real-time coordination and response anywhere you are.

FROM A DISTANCE, A CALM DAY AT THE STADIUM



BUT THINGS ARE HEATING UP BEHIND THE SCENES



PRE-GAME PLANNING



MISSING CHILD



VIOLENT PROTESTORS

CHALLENGES FACING THE POLICE CHIEF



DISJOINTED INFORMATION SOURCES



LACK OF CONSTANT UPDATES

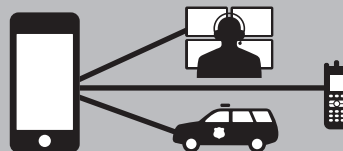


VIOLENT PERCEPTION OF POLICE PRESENCE

SOLUTIONS TO MEET YOUR NEEDS



INTEGRATED DATA ANALYSIS



PUSH-TO-TALK RADIO
INTEROPERABILITY OVER IP



DIGITAL MONITORING OF SITUATION

THE CHIEF IS READY TO ACT
WITH HIS INTEGRATED VIEW AND
ABILITY TO MAKE DATA-DRIVEN
DECISIONS THE CHIEF ENSURES THE
SAFEST POSSIBLE OUTCOMES



SOLUTIONS TO ACCOMPLISH THE GOAL

- **COMMANDCENTRAL ANALYTICS**
- **COMMANDCENTRAL INFORM**
- **WAVE™**

To find out more visit the role base tool at motorolasolutions.com/roles.

For further information about Smart Public Safety Solutions, visit motorolasolutions.com/spss.

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