



# CommandCentral Responder for field-based reporting and digital citations

Conduct interviews, complete reports and  
issue citations without returning to the station.



Many responders today still use handwritten interview cards to capture subject information and ticket books to issue citations in the field.

Physical field interview cards and paper citations are then delivered to the agency for personnel to manually enter into records and process, taking the responder out of the field and consuming valuable patrol time. This workflow, requiring field personnel to handwrite vehicle identification numbers, driver's license numbers and narratives, is not only inefficient but leaves room for error.

Responders need every tool available to wrap up interactions in the field as quickly as possible while ensuring data-entry accuracy. CommandCentral Responder provides what officers need to conduct electronic field interviews, initiate, autopopulate and submit case reports, and issue citations directly from their mobile devices on the scene of an incident.

## Streamline workflows

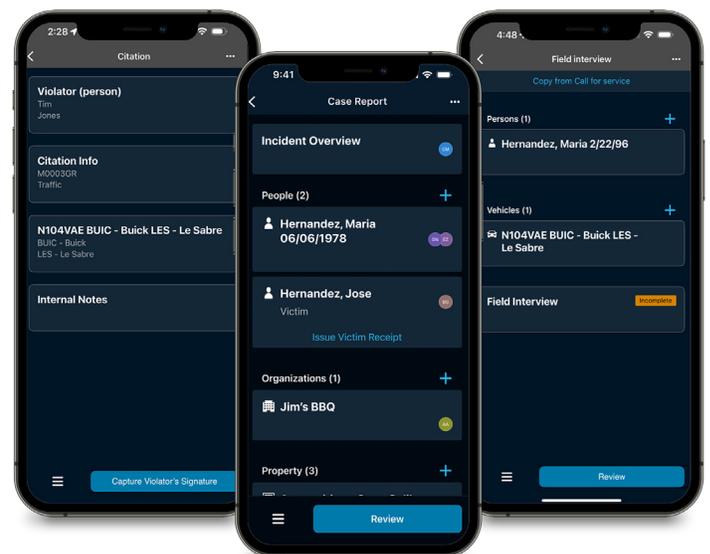
Scan barcodes, run queries and use results from a driver's license, vehicle registration, or existing records data to prepopulate fields on forms and citations with your Android or iOS mobile device. Capture field interviews and victim statements at the scene while recording and transcribing incident narratives, providing comprehensive data collection for the incident record. Collect and submit electronic signatures and print citations to complete the workflow without ever leaving the field.

## Access information anywhere

Query RMS, state and federal data directly on your mobile device and use results to inform the most appropriate response. Search results can be used to populate related person or vehicle sections of a form or citation. Easily duplicate existing completed citations to begin populating a new citation or to reference for future needs, such as court or investigative activities.

## Complete accurate submissions

Reduce data entry errors, supervisor rejection rates and the need for resubmissions with built-in business rules and field validations. Each form has built-in logic rules to automatically show and hide incident-type fields. Eliminate the need for records personnel to manually enter citations and field interviews into records, reducing the risk of error and improving overall efficiency.



# Key features

## View to-dos at a glance

When you open the app, easily view outstanding tasks and incomplete forms. Never question if you have captured all the necessary details since required fields must be completed to move on. Once submitted, forms and citations quickly upload to the cloud, removing them from your to-do list so you can continue with your shift.

## Scan barcodes for increased intel

Scan a driver's license, registration or vehicle identification number to pull existing information from state and federal queries or your agency's RMS. Quickly find out who individuals are and if they have outstanding warrants, then prepopulate a field interview, case report or citation with existing information.

## Digital ID integration

Support for Apple Mobile Driver's Licenses allows for touchless, secure data exchange. Instantly populate citations and forms with authenticated identity data from a citizen's Apple Wallet to ensure 100 percent accuracy.

## Take the guesswork out with required fields

Your agency will set the fields required for a "completed" function. It's very clear what fields are needed and what you are missing before you can submit your form.

## Reduce errors with auto-filled data

Easily retrieve information from existing calls for service or incidents you are assigned to and auto-populate reports and citations. Simply select the incident, and all the relevant information will be copied over automatically. No more manual errors or wasted time searching for notes.

## Save time with voice dictation

You can use voice dictation when entering your field interview narrative to swiftly capture the event's details while still in the field, eyes up and hands-free if a situation arises.

## Easily capture incident location

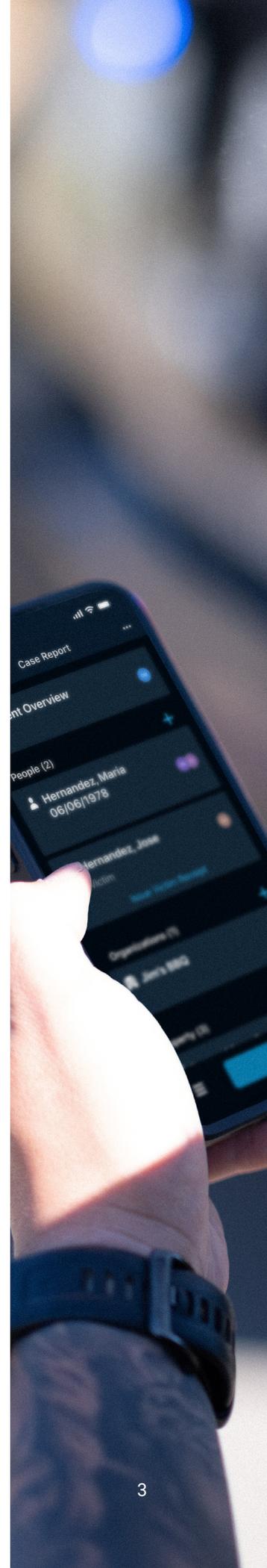
Multiple ways exist to capture an incident's location on the map, providing flexibility and accuracy. Search using cross streets, drop a pin for reverse address lookup, or manually enter the address.

## Complete and print citations

Copy an existing call for service, tap to exchange Apple Mobile ID data, scan a barcode, or add important details of the incident with required fields, ensuring you don't miss a thing. Capture the violator's signature right on your mobile device and print signed citations while still on scene with supported Brother and Zebra printers.

## Background location reporting

See where your units are while completing reports in the field.



# Part of a public safety records ecosystem

CommandCentral Responder is a mobile companion application available to complement Motorola Solutions records management tools. By pairing CommandCentral Responder with PremierOne, Flex or CommandCentral RMS, we're helping responders capture field data instantly and access critical person or property information on the go. When everything works together, responders can complete documentation with ease and spend more time serving the community.

Extend your records management investment to the field by subscribing to the CommandCentral Responder app, available from Google Play and Apple App Store.



To learn more, visit:  
[www.motorolasolutions.com/responder](http://www.motorolasolutions.com/responder)



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