



IMPROVE PRODUCTIVITY WITH CLOUD ENHANCEMENTS

COMMANDCENTRAL CAPABILITIES FOR PREMIERONE SYSTEMS





BUILD ON YOUR PREMIERONE INVESTMENT – AT NO COST

Public safety is about reducing risk. Risk of harm to the people you serve, risk to your officers responding in the face of danger and behind the scenes, risk of technology failure. By connecting your PremierOne system to our available cloud-based enhancements, you reduce that risk, increase the power of PremierOne and make your team more effective and productive.

CommandCentral capabilities are a collection of cloud-based enhancements designed to be paired with PremierOne. They are delivered through our next-generation software platform and are connected to your on-premises system to automatically share data. We give you access to the software at no cost; you simply pay for any additional digital evidence storage needed.

These capabilities make it possible for you to step into the cloud at a pace your agency is comfortable with, while maximizing your current on-premises system – evolution, not revolution. The cloud opens doors to greater cost-effectiveness with less to physically deploy and maintain. New capabilities can be more routinely delivered keeping you one step ahead of increasingly sophisticated criminals. And, geographic

**Contact your account manager
to enable any of these
CommandCentral capabilities today.**

redundancy and dedicated security teams ensure that the information and tools you need are available when you need them - without compromise. The immense amounts of cloud computing power helps to improve data quality, accelerate workflows and guide decision making for the safest outcomes.



ANYWHERE, ANYTIME ACCESS TO DATA

CAD VIEWER

Cloud technology is transforming public safety and dispatch operations, enabling new ways to streamline critical decision making in the PSAP and improving data efficiencies. The PremierOne CAD Viewer extends existing agency data into the cloud to improve productivity without sacrificing your agency's current investments and configurations. Use the cloud viewer to make better decisions using CAD data in a variety of new use cases.



VIEW CAD INFORMATION ANYTIME, ANYWHERE

Securely view CAD information and keep an eye on agency activity from any internet-connected device, even when not on the dispatch floor. View up-to-the moment incident data, pop-out screens to customize your view and change from light to dark mode.



EXPERIENCE CLOUD WITHOUT COMPROMISING DISPATCH PERFORMANCE

Access secure technology that allows personnel to stay on the same page and make better decisions without sacrificing current on-premises software solutions and configurations or mission-critical performance.



SUPPLEMENT CORE CAD TECHNOLOGIES

Extend your on-premises PremierOne CAD system by leveraging cloud capabilities for non-traditional use cases. Empower command staff with real-time incident information, keep associated fire agencies informed of incidents and enable system administrators to easily create view-only access to agency data as needed.

INCREASED SECURITY AND SCALABILITY

CLOUD DATA BACKUP AND RESTORE

Begin your cloud journey by activating Cloud Data Backup and Restore functionality. This not only mitigates the risk of data loss but is also cost-effective, eliminating the need to invest in redundant hardware. With your data in the cloud, you can now access CommandCentral capabilities to strengthen your records and evidence integration, and make more informed decisions. Only the most recent data backup is stored, but there are no backup frequency

limits. The storage for the data backup is unlimited and will not consume the 250 GB of included or purchased digital evidence storage.

Centralizing your agency's data in the cloud makes it easier for your team to find the information they need, faster, with an internet-like search. You can even save frequent searches so they dynamically update with any new content.

80% of agencies are looking to move to cloud-hosted solutions to gain agility, lower costs and access innovation sooner.

— 2019 Motorola Solutions Survey Report

EASILY REVIEW AND SHARE CASES

INCIDENT RECORD

The CommandCentral Incident Record is an intuitive, new experience to supplement the PremierOne Case Folder. By compiling all incident information and related digital evidence into a unified, incident-based view, users can quickly understand a case by accessing everything they need in one place. Officers can easily create their narrative, while detectives can get context about what happened on-scene and conduct investigations without delay.

The CommandCentral Incident Record is also a user-friendly way to share case information with individuals that rarely access PremierOne

Records, such as your agency's Chief, Deputy Chief, Sheriff, or Under Sheriff. This is an easy way for these individuals to periodically review case information, without having to install and navigate the PremierOne Records client.

This new experience can be accessed by clicking the 'Overview' button in the toolbar from the Case Folder. This will launch a browser window with the specific incident information of the case you were reviewing in PremierOne Records.

SECURE JUDICIAL SHARING

Quick, easy and secure sharing of case information with judicial partners is critical. Keep prosecutors up-to-date with a dedicated, streamlined page designed for their needs. This allows judicial partners to access all of the case content shared with them — even from multiple agencies — from one, secure location.

From your agency's view, you can confirm that the case package was received and continue to update the shared package as the case

develops. From the case manager, the prosecutor can see when a shared package has been updated, search and filter the case packages to easily locate information, and share the case package with the defense.

You may already have case sharing systems in place with your partners. Leverage your agency's existing investments by easily downloading content and audit logs to review and share.

VIEW DIGITAL EVIDENCE DIRECTLY FROM THE CASE FOLDER

INTEGRATED DIGITAL EVIDENCE MANAGEMENT

As digital evidence becomes more critical for successful prosecution, it's increasingly important to make sure it doesn't overwhelm your team. Intelligently organize all of your digital evidence from a single, intuitive interface in the cloud. You'll get 250 GB of free storage, and additional storage can be purchased as needed.

While you can more easily manage digital evidence directly from CommandCentral, think of our Digital Evidence Management solution as an integrated module within the PremierOne Case Folder. Any attachments uploaded to the Case Folder are automatically stored in CommandCentral Evidence to save on-premises storage space. Evidence that is directly ingested to CommandCentral can be associated with the incident using our correlation engines, making the evidence automatically available within the Case Folder and organized by source for streamlined review of the case.



PRESERVE MULTI-FILE ASSET FOLDER STRUCTURES

Maintain the integrity of the original evidence folder structure when you upload massive multi-file assets from physical media, such as DVDs, USBs and cellphones. Within CommandCentral Evidence, the file structure is preserved and viewed as one piece of evidence.



PROTECT SENSITIVE EVIDENCE

Sensitive content may need to be restricted from certain users. Control who can access specific content with detailed permissions, ensuring content is only accessible by the users that really need it.



LEVERAGE YOUR EXISTING VIDEO PROGRAM

Are you able to view the evidence from your video policing program alongside all other case information? Integrating your in-car and body camera system with CommandCentral Evidence allows you to view this evidence directly from the PremierOne Case Folder - alongside all the other case evidence - for a more complete view of the case.

WORK ON REPORTS LESS, PATROL MORE

FIELD CAPTURE APPLICATION

Enable officers to capture images, video and audio with a simple smartphone application for Android and iOS. For easy media management, automatically add metadata and tagging from the app. Evidence is then seamlessly uploaded to the CommandCentral Evidence for immediate use. All evidentiary data is isolated from personal data,

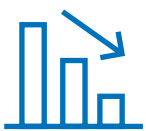
preventing tampering and preserving the chain of custody so you never need to subpoena devices. Officers can also dictate narratives directly from their smartphones. The audio files are automatically transcribed and uploaded to the CommandCentral Incident Record as the primary incident narrative.



UNCOVER ACTIONABLE INSIGHTS

INSIGHTS DASHBOARD

Receive curated, actionable insights from across the public safety workflow. The Insights Dashboard helps officers solve cases faster, recognize crime trends and share success metrics across your agency.



PROACTIVELY ADDRESS CRIME

Monitor activity and set threshold alerts for a more proactive approach to crime. Crime trend alerts helps officers recognize emerging crime patterns and dive deeper into the data to understand why it is occurring. These alerts help officers prioritize potential crime hotspots and see which areas are most affected.



STRENGTHEN COLLABORATION

Workflow cards provide instant access to items that need attention, review, correction or completion. This prompts swift action, including developing shared action plans and tasks. Officers can also share topics, reply to messages, and share documents to promote collaboration within the dashboard.



MANAGE KEY INITIATIVES

Project cards help you manage key initiatives, such as training and collaborative planning. Supervisors can track progress, as well as capture success metrics and share insights across the agency.



MORE INFORMED CRIME FIGHTING

PIN MAPPING

The ability to see crime on a map can provide valuable context to officers, helping them understand recent criminal trends and patterns. Pin Mapping provides PremierOne Records users with the ability to easily map a case report search. This visualization allows officers to see where a particular crime occurred, as well as nearby crimes, for more informed crime fighting decisions.

VISUALIZE CRIME DATA

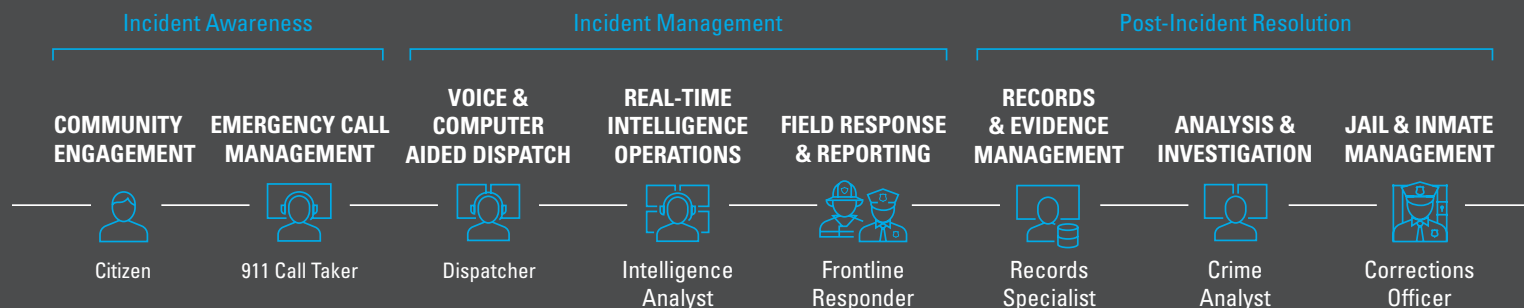
From the case report search results screen, click the "Open Map" button to launch the Pin Mapping browser. The experience will show all results on a map, as well as in a list of summary details. Any cases without location coordinates will not be mapped, but will be shown in the list.

ACCESS THE FULL CASE FROM THE MAP

Open the Consolidated Record View directly from the map or the incident list next to the map. This provides further case details, including all correlated digital evidence associated with the case.

COMMANDCENTRAL

The industry's most integrated public safety software suite from call to case closure.



NEXT-GENERATION CAPABILITIES FOR PREMIERONE SYSTEMS

Your investment in your PremierOne system has set your agency up for success for years to come. Supplementing your existing workflows with CommandCentral capabilities is your path forward to next-generation functionality. Information collection becomes simpler for officers so that they can spend more time out on patrol and in the community. Dispatchers can streamline critical decision making in the PSAP and recognize new efficiencies in their workflows. Records managers can overcome any content complexity they are facing. Investigators can more effectively close cases to keep people safe.

But CommandCentral is also the foundation of something much bigger. CommandCentral is our cloud-based, next-generation platform that unifies data and streamlines workflows from call to case closure, putting your information to better use, improving safety for critical personnel and helping keep your focus on the communities you serve.

For more information about CommandCentral, please visit us at: www.motorolasolutions.com/software



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