Motorola Solutions’ NG9-1-1 VESTA® 9-1-1 and PremierOne offer a more efficient call management approach by integrating call handling into CAD and easing the call taker’s already stressful job. The result is a more efficient and comfortable workspace. The call taker minimizes keystrokes, reduces errors and speeds response. No more swiveling back and forth between applications. Now, answering a call, creating an incident, dispatching and releasing a call can be accomplished in as few as four keystrokes - all from one workstation.

**INCREASE CALL TAKER FOCUS FOR FASTER RESPONSE**

**PUT INTEGRATED CALL CONTROL TO WORK IN YOUR PSAP WITH PREMIERONE AND VESTA® 9-1-1**

Many agencies today have separate call handling and dispatching solutions, forcing call takers and dispatchers to swivel back and forth between the different applications, multiple screens and keypads. Focus, comfort and speed are all affected.

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**PREMIERONE** is a large scale, highly configurable Computer Aided Dispatch (CAD) system. The integration of **VESTA 9-1-1** leverages the VESTA® call handling functionality to provide a superior, integrated call handling and dispatch application into one.
Integrated Call Control is available with the PremierOne CAD on premise deployment at this time.

To learn more about our Next Generation 9-1-1 solutions, visit www.motorolasolutions.com/ng911

To learn more about CommandCentral, visit www.motorolasolutions.com/software

**BENEFIT FROM INTEROPERABLE SOFTWARE**
Motorola Solutions’ PremierOne and VESTA 9-1-1 software are interoperable with each other. Interoperability helps you increase the speed and accuracy with which you manage 9-1-1 incidents offering the call taker greater confidence and a richer user experience.

**INCREASE CALL TAKER FOCUS**
With CAD incidents the primary focus, the integration of call handling and CAD makes it easier for the call taker to manage the 9-1-1 call while remaining in the CAD screen. No distractions between two applications. Plus, the Genovation keypad is always active, allowing you to answer the call no matter what’s on your screen at the time.

**INCREASE EFFICIENCY**
Interacting with two keyboards and multiple screens requires a call taker’s eyes, body, head and neck to constantly move back and forth between applications. With integrated call control, the call taker is able to take the call, plot it on the map and dispatch – all in one motion – improving their workplace efficiency.

**BENEFIT FROM ONE MAP**
Separate 9-1-1 and CAD systems often come with separate maps that don’t communicate with one another. With VESTA 9-1-1 / PremierOne, the call taker benefits from one, consolidated, multipurpose map. You can easily view the location of calls received and resources available. Calls are coded by call type: incoming, answered and completed, making it easy to view call patterns and quickly identify any new calls unrelated to a known incident, improving coverage in real time.