

VehicleManager Passkey QuickStart Guide

SecureAuth FIDO2 Device Configuration

Overview

VehicleManager requires SecureAuth FIDO2 (Fast IDentity Online 2), an open standard for two-factor authentication that allows users to securely log on to online services using registered devices.

Device Registration

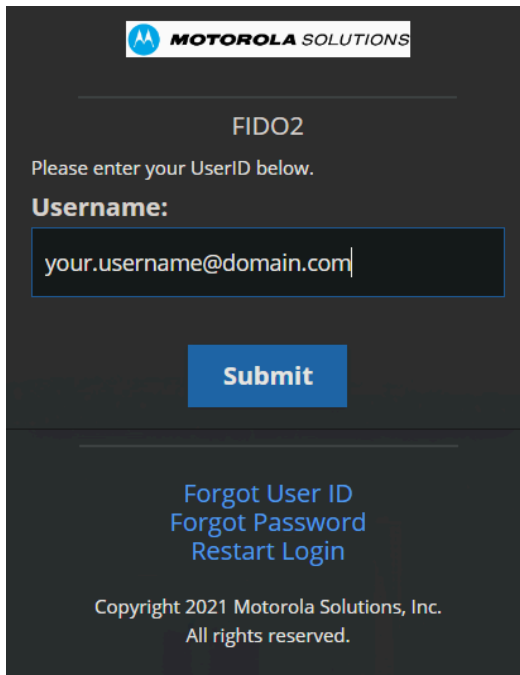
VehicleManager requires a **Passkey** from an enrolled device to log on. You can create passkeys in Google Chrome and other web browsers, Windows Hello, iOS, Android, security key devices, and most password managers.

Logging On to the VehicleManager FIDO2 Portal

To create a Passkey for your device, log on to the FIDO2 portal with your VehicleManager **Username** on the device that you want to enroll.

1. Go to to the FIDO2 enrollment portal using the device you want to enroll:
<https://vmsecure.motorolasolutions.com/FIDO2/>
2. **Submit** your VehicleManager account **Username**.

FIDO2 Portal




The screenshot shows the FIDO2 login page for Motorola Solutions. At the top left is the Motorola Solutions logo. The page title is "FIDO2". Below the title, it says "Please enter your UserID below." followed by the label "Username:". There is a text input field containing the placeholder text "your.username@domain.com". Below the input field is a blue "Submit" button. At the bottom of the page, there are three links: "Forgot User ID", "Forgot Password", and "Restart Login". At the very bottom, it says "Copyright 2021 Motorola Solutions, Inc. All rights reserved."


3. Select a method for receiving a verification link:
 - a. To receive a link in your email, select the **Email** option.
 - b. To receive a text message with a link, select the **Text** option.
 - c. To receive a notification on an already registered device, select the **Device** option.


Note: The **Device** option can be used to add additional devices with an enrolled device.

Request Delivery Options

Please choose the delivery method for your Passcode.

 Use registered FIDO2 device

 Send login confirmation link to xxx-xxx-2027

 Email login confirmation link to xxxxx@vigilantsolutions.com

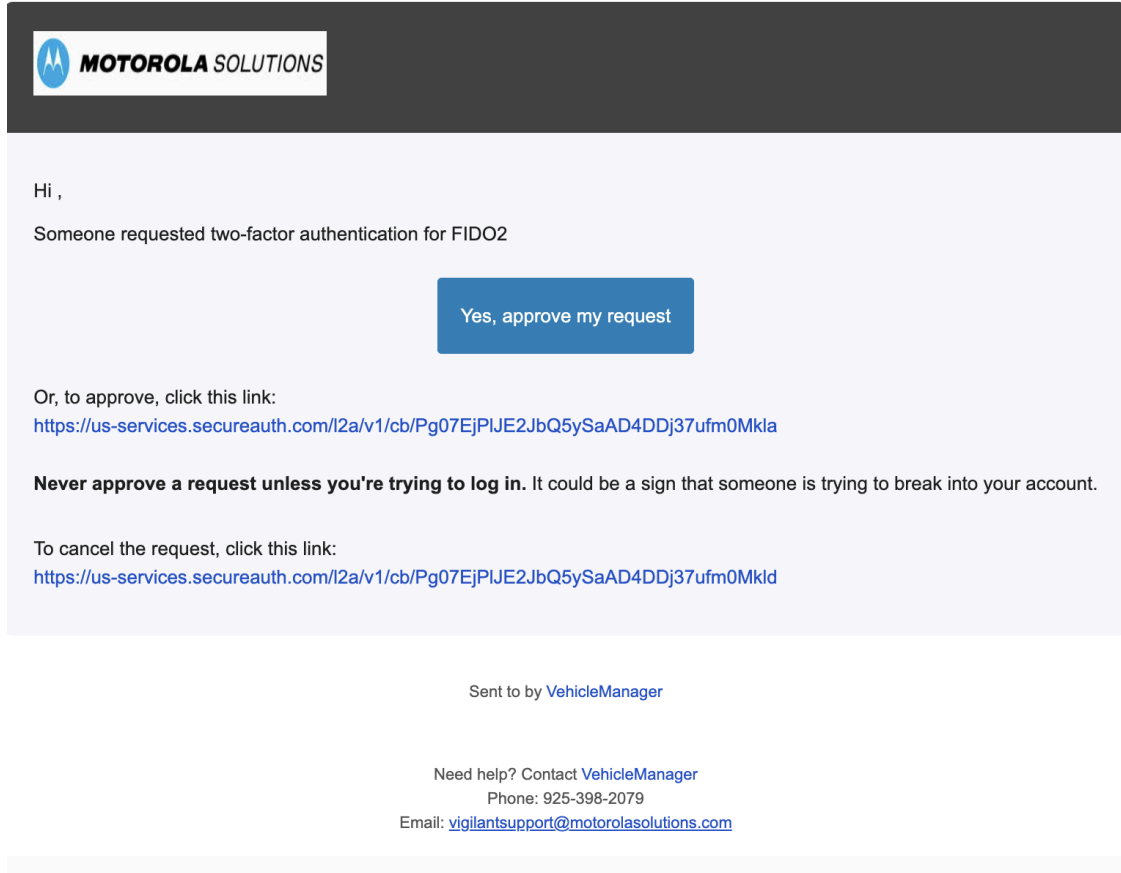
[Submit](#)

[Restart Login](#)

4. To approve or cancel the request, select the appropriate link.

Note: If the request is not approved within 5 minutes, it will expire and the approval process must be restarted.

Request Approval Email



The screenshot shows an email header with the Motorola Solutions logo. The body of the email contains the following text:

Hi ,

Someone requested two-factor authentication for FIDO2

[Yes, approve my request](#)

Or, to approve, click this link:
<https://us-services.secureauth.com/l2a/v1/cb/Pg07EjPIJE2JbQ5ySaAD4DDj37ufm0Mkla>

Never approve a request unless you're trying to log in. It could be a sign that someone is trying to break into your account.

To cancel the request, click this link:
<https://us-services.secureauth.com/l2a/v1/cb/Pg07EjPIJE2JbQ5ySaAD4DDj37ufm0Mklid>

Sent to by [VehicleManager](#)

Need help? Contact [VehicleManager](#)
Phone: 925-398-2079
Email: vigilantsupport@motorolasolutions.com

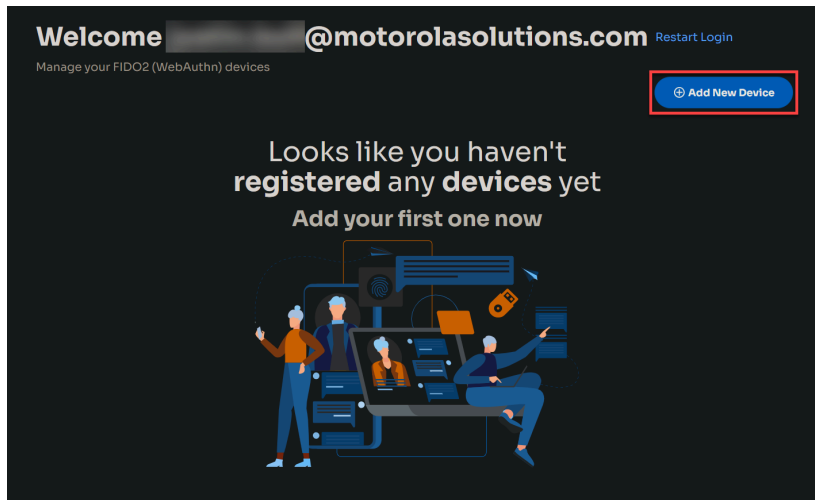
Device Registration

The device you use to log on to the VehicleManager FIDO2 portal is the device that will be enrolled.

1. Return to the VehicleManager FIDO2 enrollment portal:
<https://vmsecure.motorolasolutions.com/FIDO2/>

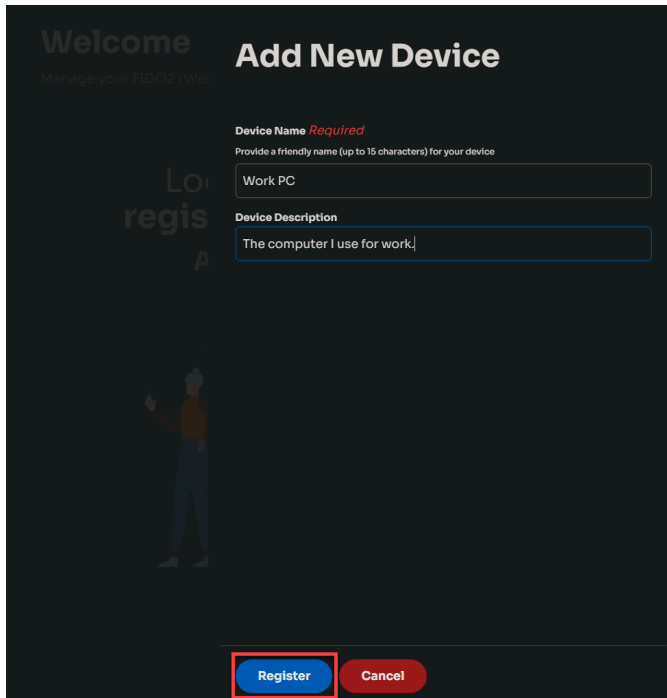
2. Select **Add New Device**.

Add New Device



3. Enter a **Device Name** and optional **Device Description**. Click **Register**.

Register New Device



Welcome **Add New Device**
Manage your FIDO2 (WebAuthn) devices

Restart Login

⊕ Add New Device

Looks like you haven't registered any devices yet
Add your first one now

Device Name *Required*
Provide a friendly name (up to 15 characters) for your device

Work PC

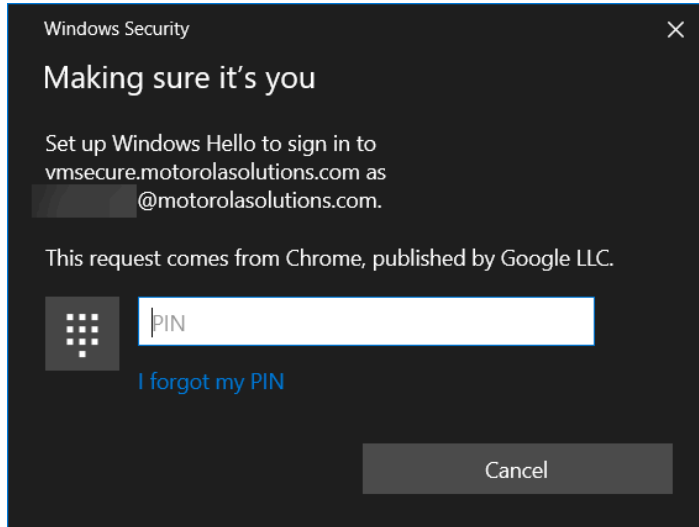
Device Description
The computer I use for work.

Register Cancel

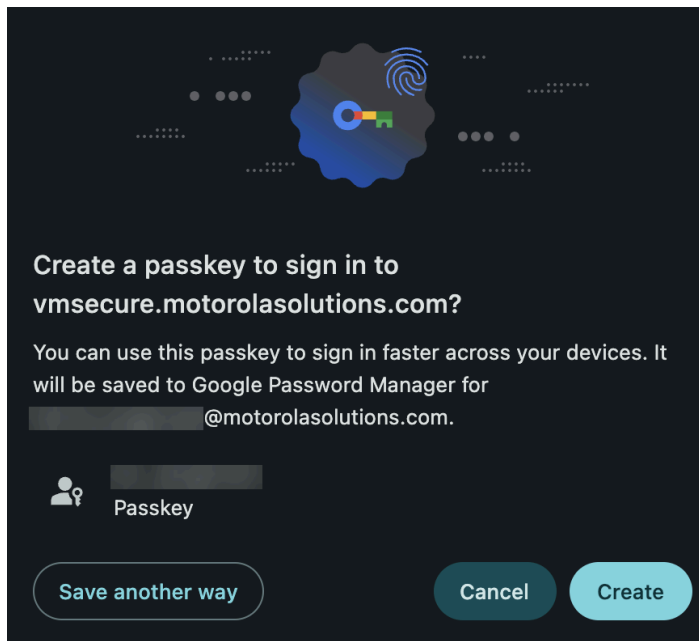
4. Follow the on-screen instructions in the passkey creation prompt for your device:

Note: The passkey creation prompt may be different depending on the device or software in use.

Windows Hello Passkey Creation Prompt



Google Chrome Passkey Creation Prompt



- Once enrolled, you can view added devices in the **Devices List**.

Devices List

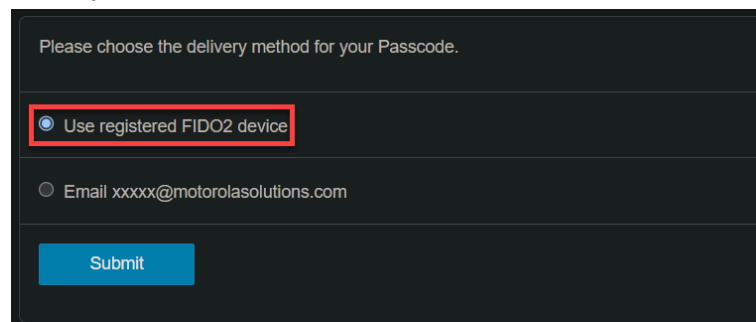


Logging On From a FIDO2 Registered Device

You can use the **Use registered FIDO2 device** option to log on to VehicleManager from an enrolled device.

- Log on to VehicleManager using a registered device:
 - Go to <https://vm.motorolasolutions.com>
 - Enter your credentials and enter your **Username** on the *VehicleManager Multi-Factor Authentication* page.
 - Select the **Use registered FIDO2 device** option.

Delivery Method



- When prompted by your device, select the saved passkey.