

Technical Service Bulletin

CarDetector Mobile™ 6.6.261

Overview

A new CarDetector Mobile (CDM) version is available for download. There are two ways to upgrade the software:

- **Manually:** Create a backup copy of the **system.ini** file and camera IP addresses, uninstall the current software, then install the new version.
- **Support:** For assistance with performing the upgrade, please contact support.

Note: Check with your IT department to ensure you have the proper Administrator permissions to install and update software on your Windows computer.

Support

If you would like help with upgrading your software, please contact support:

- **Telephone:** 1-800-MSI-HELP (1-800-674-4357)
- **Email:** vigilantsupport@motorolasolutions.com

Release dates

The software updates will become live at the following date and time:

- CarDetector Mobile 6.6.261: **January 6th, 2026**

This document was released on the following date:

- External Distribution: **January 6th, 2026**

Affected builds

You can update the CarDetector Mobile client software with these production links:

- **VLP:** <https://get.vaasfiles.com/CDMSHD>
- **IP Cameras (without VLP):** <https://get.vaasfiles.com/CDMSIP>

Motorola Solutions Blog

To view more Vehicle Intelligence Technical Service Bulletins, announcements, and news, visit the [What's New with License Plate Recognition](#) topic in the [Motorola Solutions Blog](#).

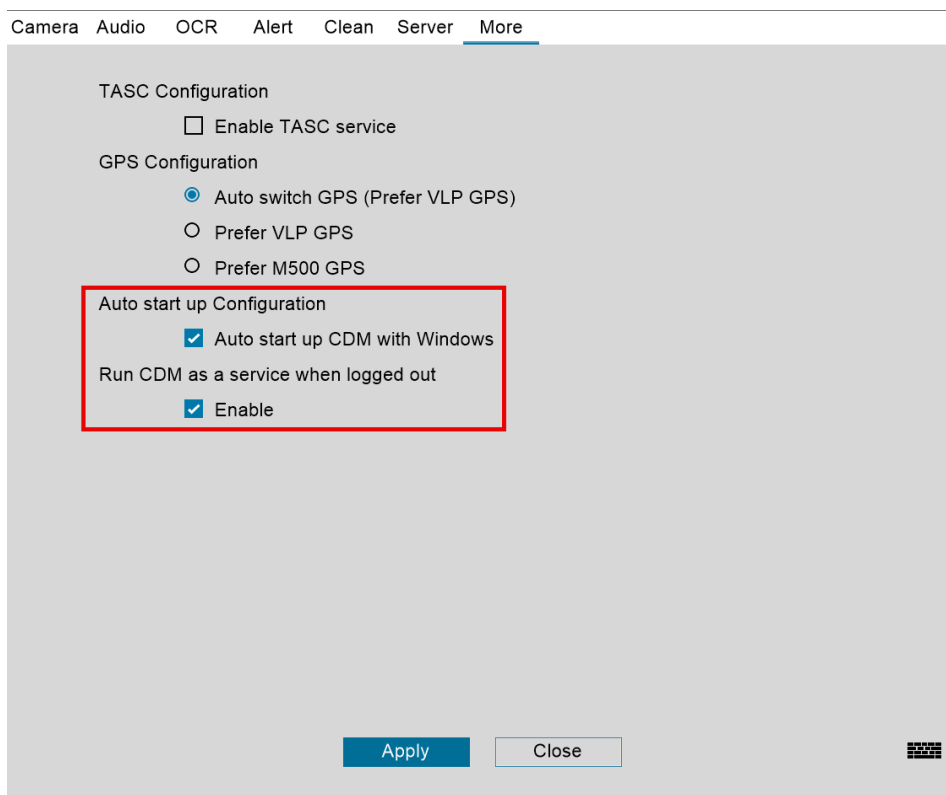
New features

CarDetector Mobile has the following new features and enhancements:

Background Service Mode [CDMP-6823]

CarDetector Mobile now contains the functionality to scan and upload detections whenever the vehicle is providing power and there is an active Internet connection. When the **Run CDM as a service when logged out** option is enabled, CarDetector Mobile will run as a background Windows service to continuously scan and upload detections to VehicleManager.

- The options **Auto start up CDM with Windows** and **Run CDM as a service when logged out** are enabled by default. When the computer reboots, CarDetector Mobile will automatically launch and log on using the Background Service Mode so that scanning can resume immediately.
- A new proxy account is automatically generated for Background Service Mode which will remain active even if the user logs out or their session times out. Background Service Mode is not limited by a session timeout period.
- You can still use your VehicleManager credentials and Multi-Factor Authentication to access the full CarDetector Mobile interface, and to log on the first time the system is used.



Improvements

CarDetector Mobile has been updated to include the following improvements and fixes:

- The CarDetector Mobile client no longer requires the 2005 Microsoft C++ Redistributable packages. [CDMP-6770]
- Fixed an issue with Proxy User mode that could intermittently cause the service mode to not activate when logging on. [CDMP-6866]
- Fixed an issue that could cause logon sessions to timeout prematurely. [CDMP-6733]
- Fixed an issue that could cause the GPS module connected to a VIP to not be recognized. [CDMP-6936] [CDMP-6991]
- Fixed an issue that could cause false Expired Parking alerts to display. [CDMP-6990]
- Fixed an issue that could cause the **GPS Status** to display incorrectly for VLS Mobile Tablets. [CDMP-6877]