Redefining the Experience from Call to Case Closure

Spillman Flex is part of the Motorola Solutions Command Center Software suite that provides users with a streamlined workflow from call to case closure, and the intelligent capabilities to work smarter and more efficiently.

35+ Years of Customer-Driven Innovation

Since 1982, Spillman Flex customers have taken an active role in the direction of the software and have been their agency’s product and experience leaders. Flex is used by more than 1,800 agencies nationwide, and each customer is given the opportunity to contribute to its evolution through user feedback.

A Customer/Vendor Partnership Mindset

The Flex team relies on lifetime customer psychology to drive and co-create products and services that customers need to achieve several goals and expectations, such as creating more efficient and cost-effective agencies. More than 30 percent of customers have used the software for more than 15 years.

Comprehensive Support and Training Options

Agencies using Spillman Flex have access to 24/7 technical support, product documentation, user interfaces, training videos, and more. Agencies can also take part in preventative, end-user training sessions from experienced trainers.

Proven Implementation Record

Spillman Flex is backed by an experienced implementation team that has proven to install on time and within budget, ensuring a smooth process from start to finish.

Seamless Interfaces with Other Industry Leaders

Spillman Flex features dozens of robust interfaces, allowing agencies to work more efficiently with other software applications they are currently using.

Quick Access to Critical Data

The integrated Flex application quickly and easily accesses all records within their agency’s database to instantly provide an overview of the incident. Personnel can access multiple record sources at once, reducing response time and dependence on report-writing personnel.

Streamlined Multi-Jurisdictional Data Sharing

Flex enables agencies to seamlessly share information between neighboring agencies, allowing agencies to work more efficiently with other agencies they are currently using.

One Centralized Database with Unmatched Integration

Spillman Flex provides agencies with one comprehensive system, all built around a central Integrated Hub, providing unparalleled integration between dispatch, patrol, incident, and call processing.

Flexibility through Off-the-Shelf Modules

Flex allows agencies to choose from 60 ready-to-use modules to build a software system that works better than their agency’s needs and pain points, while still benefiting from off-the-shelf pricing and flexible configurations.

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There’s More to Consider

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