



# MAXIMIZE THE VALUE OF DIGITAL EVIDENCE

COMMANDCENTRAL VAULT  
DIGITAL EVIDENCE MANAGEMENT





## ENSURE JUSTICE IS ACHIEVED

Major shifts in the information technology landscape over the years have made the collection and analysis of digital evidence increasingly important for solving crimes. There are, in fact, instances where cases which don't include digital evidence may not be prosecuted at all.

However, many departments are behind the curve in managing digital evidence so it can be effectively used. This is due in part to rapid changes and proliferation of sources of digital evidence, and limited budget allocation for access to the proper tools and personnel.

CommandCentral Vault is a cloud-based digital evidence management solution that intelligently organizes all of the photos, videos, audio files, and more that your agency collects - making it all easier to search, manage, analyze, and share. With it, simplify content management processes for records staff, make case evidence more quickly available for review by detectives and then facilitate secure sharing of it, chain of custody intact, to ensure justice is achieved.

**In a workshop conducted by the RAND corporation and the Police Executive Research Forum (PERF), one evidence examiner noted that digital evidence is "as important as firearms, fingerprints, DNA" and that "more cases are being solved on digital evidence than anything else right now."**

Source: <https://www.ncjrs.gov/pdffiles1/nij/grants/248770.pdf>





# SIMPLIFY CONTENT MANAGEMENT

## MAXIMIZE YOUR MANPOWER

With the influx of digital content, the last thing you need is to overwhelm your records and evidence teams with more than they need to manage. CommandCentral Vault helps minimize the burden of managing new video, images and more for your existing staff by enabling them with a solution to find and universally manage it all from one place.

### GOOGLE-LIKE SEARCH

Records staff are tasked with managing an ever-growing amount of images, audio and video files. This means they have to be able to find what they need - fast. Our Google-like search abilities enable users to easily find the content they're looking for using free-text search, filtering and grouping based on tags and any other metadata attributes.

### QUICK VIEW TABS

Staff might be responsible for set groups of assets they need to routinely review whether it be by district, officer or crime type. Quick view tabs provide immediate access to dynamically updating subsets of specific content you routinely need by simply bookmarking your search.

### FLAGGING & PERMISSIONS

Sensitive content may need to be restricted from certain users, or investigative groups might need to be alerted to review assets for particular cases. Simplify both of these processes by controlling who can access what with detailed permissions, and flagging or marking-for-review content that requires special attention.

### RETENTION & EXPUNGEMENT

In order to be most resource efficient, automated retention rules determined by the tags applied to a piece of content, as well as the ability to completely expunge a file allow you to stay in complete control of your content and more easily comply with laws and court orders.



# QUICKLY REVIEW CASE EVIDENCE

## INCREASE CLEARANCE RATES

Increasingly, successful prosecutions rely heavily on digital evidence. You need to make sure your case isn't put at risk by missing valuable content. CommandCentral Vault provides detectives with the specific digital evidence relevant to a case and tools they need to identify valuable information and successfully close cases.

### INTELLIGENT CASE FOLDERS

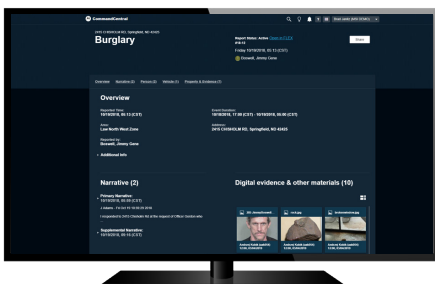
If you're like most agencies, your detectives can struggle with identifying and gathering digital evidence in a timely manner for their investigations. CommandCentral Vault uses intelligent case folders that automatically aggregate all relevant evidence, so your detectives can focus on solving the crime.

### CONTENT MAPPING

Geospatial visualization of your content can be immensely helpful in understanding what occurred on-scene. Content mapping provides valuable context to an incident by allowing you to see exactly where content was captured, and when.

### NOTES & ANNOTATIONS

Investigations require your team to work together, on the same page, in a fast-paced environment. Help make search and identification of important pieces or segments of content easy with time-stamped notes and annotations.



## THE COMMANDCENTRAL INCIDENT RECORD

When combined with either PremierOne Records or Spillman Flex Records, access and review all case-related information together, including digital evidence, with the CommandCentral Incident Record. These comprehensive incident records can then be easily, digitally shared, improving collaboration with agency partners.



# SEAMLESSLY SHARE & COLLABORATE

## IMPROVE PROSECUTORIAL EFFICIENCY

Collaboration with prosecutors, agency partners and the community must be seamless - meaning digital evidence must be shared in a timely manner and be fully tracked and accounted for. With CommandCentral Vault, ensure the proper criminal justice outcomes are achieved while maintaining transparency by easily sharing files with full chain of custody intact.

### FLEXIBLE FILE SHARING

Quick, easy and secure sharing of case information with partners is critical as more cases are relying on digital evidence. Keep prosecutors and other partners up-to-date by providing them with an account for in-app sharing or by simply providing an email link to content.

### AUDIT LOGGING

If content can't be authenticated and chain of custody kept unbroken, you risk your valuable evidence being dismissed. Detailed audit logging allows you to track all activity on or with a piece of content to ensure admissibility in court.

### DOWNLOAD MANAGER

You may already have systems in place that provide your team the case sharing capability you need with your partners. Easily download content and audit logs to review and share, rather than use in-app or email sharing capabilities. This allows you to leverage investments your agency has already made, while still enjoying the benefits of CommandCentral Vault.

### REDACTION SUITE

Freedom of information requests are a reality of the job. What doesn't have to be a reality is inefficiency they cause your team. Our comprehensive redaction suite provides you all the tools you need in one place to easily protect the privacy of those involved in an incident, while providing transparency to the public.



# WHY CHOOSE COMMANDCENTRAL VAULT?

## DIGITAL EVIDENCE MANAGEMENT DONE BETTER

### SOURCE-AGNOSTIC

CommandCentral Vault can ingest or access content from any source via native integrations to our own portfolio, 3rd party system connectors or manual file uploading. This provides you with a single pane of glass to best leverage your digital evidence.

Extracting digital content from a variety of sources can be taxing on your team. Whether it's fixed surveillance, body-worn camera video,

in-car video, crime scene images, 9-1-1 audio or radio traffic, it all needs to be reviewed and potentially shared to aid in prosecution. This is why our public safety software suite is all natively integrated with CommandCentral Vault - ensuring you can easily gather all of the digital content you need.

### THE MOTOROLA SOLUTIONS DIGITAL EVIDENCE ECOSYSTEM

Our suite of products that natively integrate with CommandCentral Vault is constantly growing. See below what is possible today.



**CAPTURE APP**



**COMMANDCENTRAL  
AWARE**



**COMMANDCENTRAL  
TIPSUBMIT**



**COMMANDCENTRAL  
COMMUNITY**

But, even if you don't leverage our products, we also have a 3rd party connector ecosystem that allows you to interface with the investments you've already made and maximize the value of the digital content they produce. We've interfaced with many vendors across the public safety technology landscape already, and can work with you and your vendors to get one built if needed.

For more unique cases, our manual file upload capabilities allow you to upload any other content you may procure where a connector might not make sense. You can easily do mass uploads and a security scan is run to protect against malware or other cyber threats.



## INTELLIGENTLY ORGANIZED

By leveraging tags, file metadata and correlation with your CAD and RMS, content is easier to search, manage and review. This saves time and resources that can be put to use on more value-added tasks.

Organization of vast amounts of content is key to maximizing its value within your agency. To do so we start by extracting all metadata from content as it is uploaded to make organization a breeze. This can include things like time, date and location information, but also any other uniquely identifying field associated with a file.

From there, an agency-configurable tag system allows you even more granular control over your content to keep it organized. Tags allow you to associate an incident or case number to a piece of content, an officer, an incident type or any other data point you find valuable in order to organize your content and make it easily searchable. Tags are also valuable because they can be used to automatically determine retention and expungement, reducing manual oversight and allowing staff to work on more pressing issues and duties.

Finally, CAD / RMS correlation takes content organization to another level. By leveraging metadata and tags applied to a piece of content you can automate the association of other identifying details from a CAD incident or RMS case report in order to further minimize manual data input.

## DELIVERED-AS-A-SERVICE

Cloud-based software-as-a-service is cost effective and optimizes your operation by being secure and reliable while delivering new capabilities regularly. It also allows us to iterate and implement feedback to better meet your needs.

With cloud services, virtualized computing and storage resources automatically scale to accommodate increasing volumes of data, multimedia content and fluctuations of workloads. The burden of managing the maintenance, repair and update costs of infrastructure is eliminated with as-a-service delivery, making costs more predictable.

Keeping systems up-to-date manually can be one of the biggest burdens on agencies. The cloud minimizes lag by enabling agencies to take advantage of new capabilities as they are developed, without an intrusive upgrade experience or additional stresses on IT departments. An agile, iterative development philosophy paired with this seamless upgrade process ensures agencies stay current and optimally productive.

With data protection of paramount importance, the cloud is designed to ensure agencies are at ease. Entire organizations work around the clock to monitor the threat landscape and provide real-time patches to your system constantly. Highly redundant, geographically-isolated data centers and network infrastructure provide the availability and resiliency vital to mission critical operations.

# 72% OF AGENCIES

say the greatest benefit of video technology is the transparency with which data is collected, stored and used.

Source: Motorola Solutions 2020 Law Enforcement Survey



CommandCentral Vault is your path forward for maximizing the value of digital evidence. But, it's also a part of something more. We build software for mission-critical environments where every second matters. By maximizing the value of your data and streamlining workflows from call to case closure, our CommandCentral Platform puts your information to better use, improves safety for critical personnel and helps keep your focus on the communities you serve. With 90 years of experience and proven public safety leadership, our suite is transforming public safety with a focus on evolution, not revolution, in order to help you digitally transform your operation.

For more information about CommandCentral Vault,  
visit: [www.motorolasolutions.com/vault](http://www.motorolasolutions.com/vault)



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