



CommandCentral Community

Tools to help the public engage with public safety

Build a community engagement plan that fits your goals

Technology is an essential ingredient in helping law enforcement foster transparency and promote a strong partnership with the public. CommandCentral Community offers agencies the opportunity to do both.

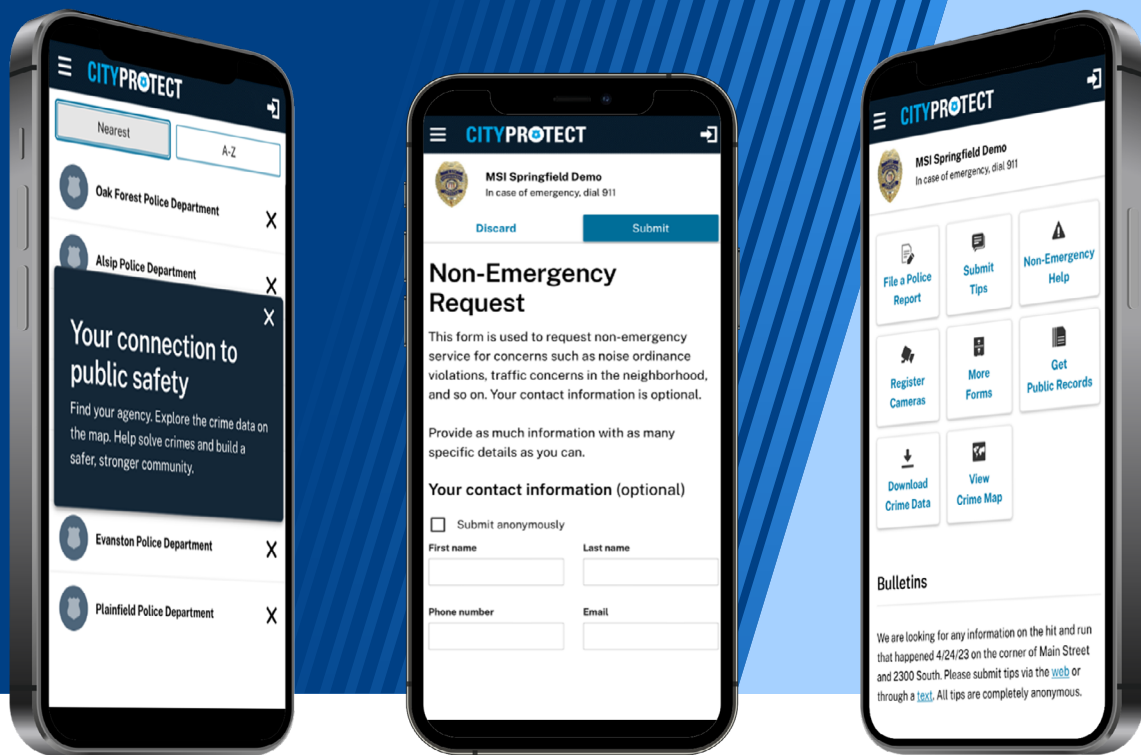
These mobile, community engagement tools enable a stronger partnership between the public and law enforcement, resulting in true public safety for the greater good.

The community tools are intuitive, purpose-built for the public and designed to work side-by-side with your Public Information Officer, responders in the field and investigative teams.

The CommandCentral Community tools:

- Customized agency web page
- Confidential tipping
- Digital evidence collection
- Non-emergency online reporting
- Public crime map





A single touchpoint to build connection

Customized agency web page

The public needs an easy way to access the community tools, from anywhere, at any time. Your agency's customizable web page - built on CityProtect.com - is where engagement with the community begins. It offers your community a single, simple touchpoint to connect with your agency and is the public-facing side to the community tools.



Optimized for mobile use

CityProtect works on any mobile device, meaning it is accessible for the public to use, no matter where they are. And your agency page is browser-based, so there's no app needed.



You control your content

It's easy to edit text and multimedia for immediate publication, so you can keep your page as up to date as possible.



Share the tools you use

Only include the community tools your agency uses on your page. This allows you to incrementally grow your program and add new opportunities for community connection over time.





A safe way for the public to share what they know

Confidential tipping

The public needs a safe place where they can share what they know. Our tipping tool enables the public to easily and confidentially share information using SMS or via a web form accessed from your agency page. The tip form enables simple two-way dialogue, offering your agency intuitive and integrated tip management. Tips are correlated to existing cases, helping your team to solve crimes and build transparency.



Simplify investigations

Digital evidence collection

Time spent dealing with physical media is one of the biggest inefficiencies in an investigation. Plus, maintaining chain of custody isn't easy, nor is it easy to access or search in physical storage.

Digital Evidence Collection offers agencies a simple, secure way to solve these challenges. It provides a case-specific method of transferring digital media from public sources to your agency. Once collected, evidence is automatically linked to a case and stored in Motorola Solutions' CommandCentral DEMS, which eliminates dependence on older storage technology like DVDs, CDs and USBs. There, your agency's digital content is aggregated and organized, so it can be easily managed, reviewed and shared.





Build trust through transparency

Public crime map

An informed and vigilant community is a safer community. The crime map allows you to share incident data with the public on your terms. Its expert filter and navigation tools ensure accuracy and responsiveness for the public. You gain the opportunity to help people know what is going on in their neighborhoods, around their schools and even on their routes to work. Plus, you decide what incident data is made available and how frequently it is updated.



Self-service options for non-emergency requests

Online reporting

Imagine the time saved if the public didn't have to call your agency or come by the police station to fill out a police report or public records request. Online submissions give the public efficient, self-service options for non-emergency incidents and routine requests from any mobile device. With citizen-facing forms, offered in multiple languages, your agency saves valuable time for your employees and your community.





More integrated.
More connected.
More effective.

The CommandCentral Community tools are integrated with other solutions across the Motorola Solutions safety and security ecosystem, offering your agency the opportunity to more quickly manage, review and share information.

CommandCentral DEMS

Building a case requires digital evidence from multiple sources, including the public.

Approved media that is gathered through Digital Evidence Collection or Public Submissions will automatically be stored and cataloged in CommandCentral DEMS alongside all the other case-related media.

CommandCentral Records

Make it easier to view public submissions within the context of the whole incident record.

Tag the public submissions with the appropriate incident ID to include these submissions in the Consolidated Records View. From there, records specialists can view the public submissions alongside the incident details, officer's narrative and digital evidence.

CommandCentral Aware

Bring community inputs into the real-time crime center.

Confidential Tips are displayed on the CommandCentral Aware map, giving you a place to start in an investigation.



Motorola Solutions is helping build safer communities

Safety enables the most important things in our lives to flourish, from our families and communities, to our businesses and economies. At Motorola Solutions, we're helping build safer communities so everyone everywhere can thrive.

Our safety and security ecosystem helps protect people, property and places and enables the collaboration that's critical between public safety agencies, enterprises and communities for a proactive approach to safety and security. Because safer communities can be created when we can connect those in need with those who can help.

To learn more, visit:
motorolasolutions.com/community



Motorola Solutions, Inc. 500 West Monroe Street, Chicago, IL 60661 U.S.A. motorolasolutions.com

The user interfaces and features in this document are referring to the United States offer. Please see the Canada documentation for the Canadian CommandCentral Community offer.

MOTOROLA, MOTO, MOTOROLA SOLUTIONS and the Stylized M Logo are trademarks or registered trademarks of Motorola Trademark Holdings, LLC and are used under license. All other trademarks are the property of their respective owners. ©2025 Motorola Solutions, Inc. All rights reserved. 11-2025 [BG04]