

Introducing VESTA Hybrid

The platform for efficiency and modernization

VESTA Hybrid is built for PSAPs that want to stay at the forefront of how they serve their community. A SaaS (Software as a Service) offer, it eases and streamlines the procurement process while ensuring call handling operations are continuously optimized.



Unify voice and data

VESTA Hybrid offers PSAPs' (Public Safety Answering Point) a platform for efficiency and modernization while protecting their VESTA 9-1-1 investment.

This new offer future-proofs the PSAP by integrating essential applications - voice, mapping, AI tools, cybersecurity and support services. The integration eliminates data silos, simplifies workflows while equipping the PSAP with modern AI tools to manage increasing sources of data. It includes VESTA NXT Continuity, the i3 cloud call handling emergency backup that provides a seamless transition to full cloud call handling when the PSAP is ready.

The result is a unified platform ensuring operational reliability and community safety.

Respond with confidence

VESTA Hybrid delivers battle-tested, NENA i3-compliant VESTA 9-1-1 call handling. With over two decades of proven reliability, built-in redundancy (no single point of failure), uninterrupted SIP (Session Initiation Protocol) technology, and native ESI-net (Emergency Services IP Network) connectivity, VESTA 9-1-1 ensures seamless, secure and resilient operations.

As the call handling map, Radius Mapping transforms the way telecommunicators engage with callers by connecting and visualizing real-time critical information in a single, resilient pane of glass. Instantly plot caller device and profile locations, including movement tracking, using authoritative GIS mobile signals and supplemental data sets. Seamlessly layer traffic, weather, custom maps and live video onto the map, providing critical context for decision-making. CAD incidents, video feeds and real-time alerts are presented in one view reducing response times and enhancing situational awareness.

With all the data coming into the PSAP the key question is: how will you store, manage and share digital evidence? Motorola Solutions Digital Evidence Management System (DEMS) includes the tools a PSAP needs to efficiently and securely manage digital evidence from capture to court.

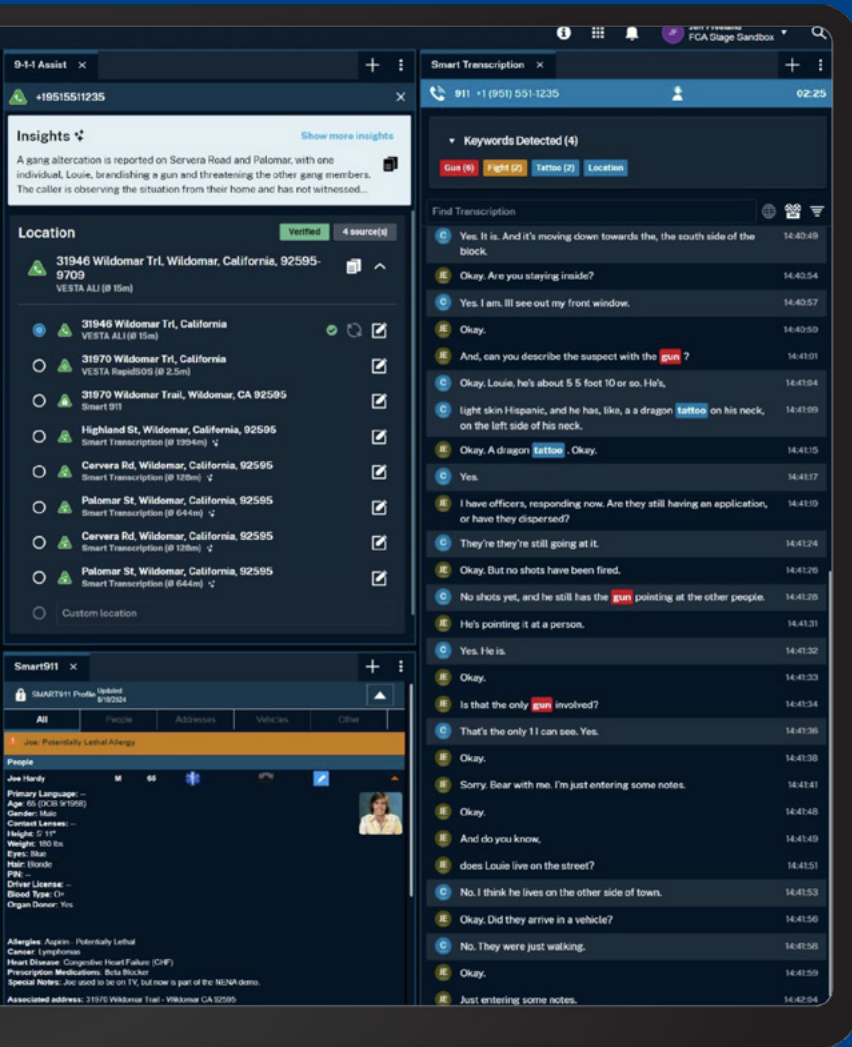


Empower your team

Combat telecommunicator stress and fatigue with enhanced AI tools that act as an “AI assistant.” VESTA Hybrid provides telecommunicators real-time insights, reduces clicks, streamlines decision-making and significantly accelerates response times for better emergency outcomes. Customer feedback indicates these AI tools boost PSAP morale, leading to improved talent retention.

Safeguard your call handling operations

Lessen the burden of cyber threats with VESTA Hybrid’s integrated cybersecurity protection. Leverage our deep knowledge of mission-critical systems with managed and support services, including continuous emergency services-grade monitoring and skilled technical assistance 24/7.



Mobility during down time

VESTA NXT Continuity serves as emergency backup to VESTA 9-1-1. A mobile call handling solution, it can be activated easily and quickly when experiencing a premise disaster, primary call handling down time, loss of connectivity or standard call handling maintenance, ensuring the PSAP maintains reliability and availability with minimal disruption. VESTA NXT Continuity provides the bridge to full cloud call handling capabilities when the PSAP is ready to migrate to the VESTA NXT service.

Safer everywhere

VESTA Hybrid is part of the Motorola Solutions ecosystem where we build and connect safety and security technologies. Our never-ending pursuit is to help keep people safer everywhere.



Learn more about the VESTA Hybrid offer and how it can increase the productivity of your PSAP at motorolasolutions.com/vesta911



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