

LIFECYCLE SUPPORT NOTICE

Si500 Body-Worn Camera

OVERVIEW

Motorola Solutions announces the cancellation of the following products:

- Si500 Body-Worn Camera
- Si500 Demo Kits

North American markets: the last order date is February 28, 2020. The last ship date is May 31, 2020, or while supplies last.

Non-North American markets: the last order date is April 15, 2020. The last ship date is July 15, 2020, or while supplies last.

New orders for Si500 and Si500 Demo Kit will no longer be processed after the last order date. Shipment will be fulfilled for orders placed before this date, while supplies last.

Motorola Solutions will make commercially reasonable efforts to support Si500 devices until April 15, 2025.

MODELS/OPTIONS BEING CANCELLED

Listed below are the part numbers that are included in the cancellation.

Part number	Description
N7001A	Si500 Body-Worn Camera Kit
N7003A	Si500 Legacy Demo Kit Update
N7005A	Si500 Demo Kit
N7006A	Si500 Territory VP (TVP) Demo Kit
N7007A	Si500 Manufacturer's Rep (MR) Demo Kit

SERVICE IMPLICATIONS OF CANCELLATION

Motorola Solutions will make commercially reasonable efforts to support Si500 devices until April 15, 2025, however this is subject to demand and related component availability. If the solution is under an active service agreement, we will support device repair through the length of the agreement. In the event we are unable to fulfill the length and scope of a committed service agreement, we will determine a mutually agreeable business resolution.

SUGGESTED REPLACEMENT PRODUCTS

The suggested replacement products below depend on the particular application and end user preference.

Market Availability	Products	Description	More Information
Global	WatchGuard VISTA WiFi ¹	HD Body-Worn Camera	VISTA WiFi Datasheet: https://watchguardvideo.com/wp-content/uploads/2017/06/WatchGuard-VISTA-WiFi-Product-Datasheet.pdf
Global	WatchGuard VISTA XLT ¹	HD Two-Piece Body-Worn Camera	VISTA XLT Datasheet: https://watchguardvideo.com/files/pdf/Vista-XLT-Datasheet.pdf
Global	WatchGuard V300 ¹	Next Generation HD Body-Worn Camera	https://watchguardvideo.com/body-cameras/v300
Outside of North America	Edesix VB-400 ²	VideoBadge VB-400 Body-Worn Camera	VB-400 Spec Sheet: https://www.edesix.com/downloads/spec-sheets/ED-002-041-08-VB-400-SpecSheet.pdf

1 - WatchGuard product line requires EvidenceLibrary for evidence management.

2 - Edesix product line requires VideoManager for evidence management.

CONTACTS

If you have questions regarding this notification, please contact your Motorola Solutions representatives.

North America

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