

LIFECYCLE SUPPORT NOTICE

CP185 PORTABLE TWO-WAY RADIOS

OVERVIEW

Motorola Solutions is announcing the cancellation of the CP185 portable two-way radios.

PRODUCTS AFFECTED

Radio	Model	Description
CP185	AAH03KEF8AA7AN	CP185 136-174 MHZ 16CH 5W BLACK
	AAH03RDF8AA7AN	CP185 435-480 MHZ 16CH 4W BLACK

CRITICAL DATES

Milestone	Date
Last Order Date	March 31, 2023
Last Requested Ship Date	June 30, 2023 or upon completion of orders

SUGGESTED PRODUCT REPLACEMENTS

There is no direct replacement model at this time. Please consider the CP100d two-way radio, listed in the [Commercial Radio price pages](#), to best meet the customer's needs.

SERVICE AND SUPPORT

Only devices that are under an active service agreement or within a valid warranty period will continue to be supported for the duration of their outstanding service contract. No further service contract renewals will be available unless otherwise stated in writing by Motorola Solutions. All service renewal quotes can be obtained via the installed base quote tool.



Following product cancellation, Motorola Solutions will make commercially reasonable efforts to support software critical bug fixes and hardware maintenance for a maximum duration of 5 years (June 2028). This duration is not guaranteed and may change at no notice depending on demand and related component availability or whether, due to component compatibility, legacy products are unable to support latest software releases.

Following the five-year period of commercially reasonable effort, software maintenance will no longer be available and repair will be limited to the availability of spare parts held within the Repair Center. No further effort will be made to source parts outside of the Motorola Solutions Repair Centers.

FOR MORE INFORMATION

If you have questions regarding this notification, please contact your Motorola Solutions account representative.