



Fact Sheet

# SmartQuery

Secure knowledge.  
Confident decisions.

Empower your frontline officers with secure access to your agency's complete knowledge base that has been loaded into Assist Chat, by pressing the ViQi™ button on APX™ radios.

## The challenge

Every interaction in public safety carries real-world impact for your community. Your officers are expected to know exactly what to do and how execute procedures during emergency situations. The challenge is securely providing personnel with the specific knowledge they need in any situation.

## The solution

SmartQuery, an APX smart application, delivers a secure voice gateway to Assist Chat directly through the ViQi button on APX NEXT and APX N70 series radios. This solution replaces the physical policy binder with an intelligent, AI assistant. Field responders can rely on ViQi to instantly query and receive contextually relevant answers sourced directly from your agency's own data repository. This empowers officers to access agency policies, procedures, and manuals wherever they are, enabling faster, more confident decisions without distractions.

**Note: Agency must have purchased and populated policies, procedures, user manuals into Assist Chat.**

## The benefits



### Instant expertise on your radio

SmartQuery puts your agency's full knowledge base – policies, procedures and user manuals – into the palm of the officer's hand.\* Instead of relying on memory or radioing dispatch for procedural questions, your officers can access specific agency documentation immediately via their APX radio. This relieves your system, keeping critical radio air-time clear for true emergencies.



### Operational compliance and confidence

By making your agency's policies accessible during an active shift, SmartQuery helps agencies drive compliance and reduce risk. It supports officers in making decisions that align strictly with their agency protocols, fostering transparency and trust within their communities.



### Secure and safe access to AI

Give your personnel access to large language models while keeping your agency's data within your controlled environment. SmartQuery protects documentation and query transportation with FIPS 140-2 compliant encryption, enabling you to leverage generative AI safely and securely.

#### TECHNICAL SPECIFICATIONS

Compatible hardware	APX NEXT/XE/XN APX N70/XE SVX Video Remote Speaker Microphone WM800, XVP, XVE, XVN Remote Speaker Microphones
Compatible software	Radio firmware R.39.XX.XX
Dependencies	Assist Chat license is required.

**Note:** Agency must have purchased and populated policies, procedures, user manuals in Assist Chat.

To learn more, visit:  
[www.motorolasolutions.com/smartquery](http://www.motorolasolutions.com/smartquery)



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