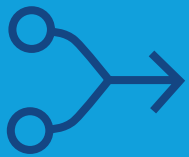# SERVICES FOR BUSINESS-CRITICAL OPERATIONS

The current environment of communication and informatics are becoming more complex as new technologies are developed. Systems become obsolete extremely fast and companies have more restricted economical and staff resources. Our objective is offering services that provide our customers a high performance of availability in all their operations.

MOTOROLA SOLUTIONS

To fulfill the objective, it is necessary to develop a plan considering the following factors:

SIMPLIFY COMPLEXITY

The first step is to centralize the management of the entire ecosystem, which provides more visibility within a heterogenous system and improves the operating efficiency. Next, systems need to be always kept updated to minimize the downtimes and to stay future proof.

MANAGE PERFORMANCE

In the activities of saving lives, downtime is not an option. Having an "**always active and safe system**" is indispensable. With highly receptive, resistant, always available and safe systems, optimal operations can be guaranteed.

CONTROL COSTS

The effective administration of systems has a cost. What would happen if the total cost of the property could be reduced or if it were even possible to pay only for what you use? The Association with the right service provider can help reducing the total cost of property. Moreover, models based on service (consumption based on the cloud) can provide you the flexibility to pay for what you use, driving the transition from CAPEX to OPEX.

SERVICES THAT ALLOW ACHIEVING MORE WITH LESS EFFORTS

SIMPLIFY THE NETWORK MANAGEMENT

Through the application of configurations in the entire infrastructure frequently, consistently and with less effort, making management to be simpler, faster, and easier to escalate.

REDUCE ERRORS

With the automation of repetitively manual processes, the errors are minimized, and the network is kept working at an optimum level.

OPTIMIZE PERFORMANCE

MSI uses monitoring tools that alert the managers about performance problems, high levels of resource use and network errors. It also allows us performing and reporting about tests according to the service level in a faster and more accurate way.
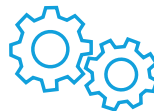
ENABLE A DEEPER NETWORK ANALYSIS

The analysis of network data allows us identifying and solving problems and foreseeing future problems. But our services provide a more complex network analysis that correlates data from several sources, such as routers, switches, event records, configuration files and others. This provides deeper information about the performance, the use, the safety, and the assignment of resources.

RELEASE THE STAFF FOR MORE VALUABLE TASKS

Without automation, all the tasks regarding the management, maintenance, problem solving, and monitoring must be carried out manually by your staff. With the elimination of repetitive tasks by transferring them to an experimented and dedicated service provider, your team can be focused on strategic initiatives that improve the productivity, identify knew opportunities and drive the innovation.

MINIMIZE RISKS

We provide constant support by implementing and configuring devices and services. This translates into a minor risk of performance problems, equipment failures, data infringement, and standard performance infringement.

SERVICES THAT ALLOW CREATING SOLUTIONS TAILORED TO YOUR NEEDS

Motorola Solutions can respond to your concerns and assist you with a tailored service solution providing you exclusively what you really need.

Whenever you need services for mission critical operations, the answer is Motorola Solutions. Your Peace of Mind will be our best satisfaction.

Help desk	Hotline	Corrective and preventive maintenance	Antivirus	System update agreement (SUA)	Remote monitoring	Managed services

To learn more about the services offered by Motorola Solutions for critical missions, visit **www.motorolasolutions.com/services**

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