



# GARANTIA EXTENDIDA FOR APX CONSOLETTES

SUPPORT WHEN YOU NEED IT

Garantia Extendida provide you with technical support to troubleshoot problems and hardware repair to properly restore your consolette

## RELY ON EXPERT REPAIR

State-of-the-art diagnostics equipment, repair tools and replacement parts helps ensure your consolettes are protected from normal wear and tear and have you back in operation quickly. All consolettes are returned to factory specifications and updated with the latest firmware. Our Motorola owned service centers are certified to comply with ISO standards.

## ACCESS TECHNICAL SUPPORT

Our experienced technologists are available Monday - Friday from 8:00am to 5:00pm local time. Our team will help isolate and resolve any issues you may have with your consolettes. These dedicated professionals effectively troubleshoot and resolve your issues in a timely fashion.

For more information, visit [www.motorolasolutions.com/services](http://www.motorolasolutions.com/services)



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DATA SHEET | LATIN AMERICA REGION

## EXPAND YOUR COVERAGE

While our consolettes are built for superior performance, accidents happen. We offer expanded coverage called Cobertura Total. This service package includes: repairs for chemical, liquid and even physical damage in addition to the standard repair and and technical support included in Garantia Extendida.

### ESSENTIAL SERVICES FOR APX CONSOLETTES

#### AT-A-GLANCE

ESSENTIAL SERVICES	WARRANTY	GARANTIA EXTENDIDA	COBERTURA TOTAL
Coverage Period	1 year	3 or 5 years	3 or 5 years
Hardware Repair	Manufacturing defects only	Manufacturing defects AND normal wear and tear	Manufacturing defect, normal wear and tear, AND accidental breakage, water, and chemical damage
Remote Technical Support	8:00am to 5:00pm local time	8:00am to 5:00pm local time	
Priority Repair	No	No	No