

Additional Services Terms:

Pursuant to the terms of the MCA or other agreement between the Parties, if Customer is purchasing any of the below Services, additional terms, as set out below, apply:

Evaluation or Assessment of Networks, Systems or Operations. If Customer is purchasing Professional Services to evaluate or assess networks, systems or operations, Customer acknowledges and agrees that the equipment provided by or used by Motorola to facilitate performance of the Services may impact or disrupt information systems. Except as specifically set forth in the Agreement, Motorola disclaims responsibility for costs in connection with any such disruptions of and/or damage to Customer's or a third party's information systems, equipment, voice transmissions, and data, including, but not limited to, denial or access to a legitimate system user, automatic shut-down of information systems caused by intrusion detection software or hardware, or failure of the information system resulting from the provision or delivery of the Service. Motorola agrees to cooperate with Customer to schedule any such potential damage or disruption around Customer's voice or information technology traffic and use patterns so as to reduce the risk of disruption during working hours.

Network Security Assessment or Network Monitoring. If Customer is purchasing network security assessment or network monitoring Professional Services, Customer acknowledges and agrees that Motorola does not guarantee or warrant that it will discover all of Customer's system vulnerabilities or inefficiencies. Customer agrees not to represent to third parties that Motorola has provided such guarantee. Motorola disclaims any and all responsibility for any and all loss or costs of any kind associated with vulnerabilities or security events, whether or not they are discovered by Motorola.

Application Development. If Customer purchases software application development as part of the Professional Services, the deliverables will be licensed pursuant to this Agreement and the Proposal.

Transport Connectivity Services. Certain Communications Systems may include one or more transport connectivity services as specified in the Proposal. In addition to the terms of this Agreement, transport connectivity services shall also be governed by the terms of Motorola's standard [Transport Connectivity Addendum](#).