

# PUBLIC SAFETY SUPPORTING PUBLIC HEALTH







## VESTA® 9-1-1

This is an unprecedented moment in our history. With the COVID-19 outbreak threatening our global health, frontline responders are called to act now more than ever, joining together to fight the spread of this disease. Amid this global crisis, Motorola Solutions is committed to supporting the critical communications, safety and security needs of our public safety customers.

Improve your response by enabling existing features of the technology you already own. With VESTA 9-1-1 Emergency Call Handling software, discover ways to streamline staffing/training challenges and increase efficiency with software that leads call takers to the right response, every time, because every second counts.

## VESTA 9-1-1®

Automate processes to better manage staffing and overcome training challenges through the COVID-19 crisis. Leverage the following features to improve response.

	<p><b>Automatic Call Distribution:</b> Define the specific order and criteria by which calls are routed to telecommunicators.</p>
	<p><b>Agent-Based Call Routing:</b> Sign-on to any console and continue taking calls, seamlessly, independent of their current console.</p>
	<p><b>Queue Selector:</b> Use to manage the influx of administrative vs. emergency calls.</p>
	<p><b>Automatic Abandoned Callback:</b> Automatically redial a valid number from an abandoned 9-1-1 call, helping Agencies better manage the influx of calls with COVID-19.</p>
	<p><b>Enhanced Data Window:</b> Display supplemental personal, medical, or precise location information of an emergency caller, as well as the traffic conditions in the vicinity of the caller.</p>
	<p><b>CommandPost:</b> PSAPs can move to a prearranged backup site—or any appropriate location—plug into power and network lines and begin answering calls normally with no modification required.</p>

## OUR MISSION



Motorola Solutions builds software for mission-critical environments where every second matters. CommandCentral software suite puts your information to better use, improves safety for your teams and restores your focus on the communities you serve. Backed by a trusted, 90-year veteran with proven public safety leadership, our suite is transforming the public safety experience.

For more information on how Motorola Solutions can support you during this crisis, please visit: [www.motorolasolutions.com/COVID](http://www.motorolasolutions.com/COVID)



Motorola Solutions, Inc. 500 West Monroe Street, Chicago, IL 60661 U.S.A. [motorolasolutions.com](http://motorolasolutions.com)

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