This is an unprecedented moment in our history. With the COVID-19 outbreak threatening our global health, frontline responders are called to act now more than ever, joining together to fight the spread of this disease. Amid this global crisis, Motorola Solutions is committed to supporting the critical communications, safety and security needs of our public safety customers.

Improve your response by enabling existing features of the technology you already own. With PremierOne CAD, monitor the environment and protect against the data loss between call-takers and dispatchers during the COVID-19 crisis. Discover how this information can be captured and displayed to increase efficiency.
THE IMPORTANCE OF DATA COLLECTION

The world is rapidly adjusting in response to the coronavirus (COVID-19) and we understand you are quickly educating and training your personnel to obtain essential information. Customize your settings to provide specific details and prioritize notifications to dispatchers assigning responding units to improve response and protect first responders.

RECOMMENDATIONS

- Create new incident types
- Modify circumstances
- Standardize comments
- Leverage priority comments
- Create disposition codes
- Categorize activity codes

PRIORITIZE NOTIFICATIONS

Real-time notifications and alerts created by dispatchers are important to indicate when personnel should take COVID-19 specific precautions.

RECOMMENDATIONS

- Configure hospital recommendations
- Map incident information
- Leverage incident recall
- Configure status monitors
- Create new incident monitors
- Send automatic notifications
- Add response messages to Incidents

ADDITIONAL CONFIGURATIONS

Review additional PremierOne CAD recommendations to help improve response today.

RECOMMENDATIONS

- Create new alerts on hazard or premise types
- Utilize unused incident initiation form
- Create geo-fences for suspected cases
- Adjust recommendations with response mode

OUR MISSION

Motorola Solutions builds software for mission-critical environments where every second matters. CommandCentral software suite puts your information to better use, improves safety for your teams and restores your focus on the communities you serve. Backed by a trusted, 90-year veteran with proven public safety leadership, our suite is transforming the public safety experience.

For more information on how Motorola Solutions can support you during this crisis, please visit: www.motorolasolutions.com/COVID