

PUBLIC SAFETY SUPPORTING PUBLIC HEALTH

CALLWORKS CALLSTATION

This is an unprecedented moment in our history. With the COVID-19 outbreak threatening our global health, frontline responders are called to act now more than ever, joining together to fight the spread of this disease. Amid this global crisis, Motorola Solutions is committed to supporting the critical communications, safety and security needs of our public safety customers.

Improve your response by enabling existing features of the technology you already own. With CallWorks CallStation Emergency Call Handling software, discover ways to streamline staffing/training challenges and increase efficiency with software that leads call takers to the right response, every time, because every second counts.



CALLWORKS CALLSTATION

Streamline call handling and coordinate a fast, accurate response – anywhere. Leverage the following features to improve response.



Dispatch Groups & Call Routing:

Easily change an E-7 digit into a masked COVID-19 line coming into the center.



Knowledge Files:

Key information associated with a physical address and/or a phone number.



Softphone Button or Directory Entry:

Create a softphone button that is labeled COVID-19 which provides a one touch transfer.



Nomad Mobile Position:

Enable call takers to work remotely.

OUR MISSION



Motorola Solutions builds software for mission-critical environments where every second matters. CommandCentral software suite puts your information to better use, improves safety for your teams and restores your focus on the communities you serve. Backed by a trusted, 90-year veteran with proven public safety leadership, our suite is transforming the public safety experience.

For more information on how Motorola Solutions can support you during this crisis, please visit: www.motorolasolutions.com/COVID



MOTOROLA SOLUTIONS

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