



ProQA INTERFACES

SEAMLESSLY INTEGRATE ProQA INTO ROUTINE CAD FUNCTIONS

BI-DIRECTIONAL DATA FLOW

Users can automatically store law, medical, and fire call data in both ProQA and Spillman Flex CAD, with the interfaces populating the data into the appropriate CAD records, saving dispatch time and reducing the chance of error. Likewise, the interfaces integrate dispatch data, such as the location of the incident, into the correct ProQA fields. The interfaces also create responder scripts or case summaries of ProQA calls in the comment fields of CAD.

Seamless integration with Spillman Flex's CAD module automatically generates false alarm incident numbers to alarm tracking records. In addition, the Licenses and Permits module integrates with the Alarm Tracking and Billing module, allowing agencies to view the permit status from the alarm tracking record.

STREAMLINED OPERATION

The interfaces allow users to open a ProQA screen automatically while working in CAD. System parameters can be set so that the screen opens when a law, medical, or fire call is received. The interfaces will automatically populate the appropriate ProQA fields with information determined in the system. As determinant codes are updated or reconfigured, this information is immediately passed on to dispatchers through the Spillman Flex dispatch system. The interfaces also allow call takers and dispatchers to place ProQA sessions in a pending status during high-volume call times. ProQA sessions that have been closed can then be quickly re-opened and completed when time allows.

FAST RESPONSE

Personnel can use the ProQA determinant from Flex CAD to quickly define the agency's response plan and unit recommendations. The ProQA determinant is automatically populated into CAD after data is entered in the interfaces, allowing an agency to respond efficiently to calls.



FLEX

CALL	T	P	NATURE	ADDRESS	ZONE	STAT	PROQA
5	E	1	MEDICAL	210 S MAIN ST	ES	RCVD	10D02
1	E	2	FIRE	410 WASHINGTON BLVD	FCENT	RCVD	32D02
1	F	2	FIRE	410 WASHINGTON BLVD	FCENT	RCVD	
4	L	2	DOMESTIC	1920 MAPLE AVE	LNW	RCVD	114D01

Call Information

14:18:14 01/03/2013 - JSMITH (ProQA Medical)
 54-year-old, male, conscious, breathing.
 Caller Statement: CHEST PAIN

14:18:39 01/03/2013 - JSMITH (ProQA Medical)
 ProQA Code: 10D02
 Unit Response: DELTA_
 Chief Complaint: Chest Pain (Non-Traumatic)
 54-year-old, male, conscious, breathing. Code: 10-D-2: DIFFICULTY SPEAKING BETWEEN BREATHS

- He is completely alert (responding appropriately).
- He is not breathing normally.
- He has difficulty speaking between breaths.

14:19:06 01/03/2013 - JSMITH (ProQA Medical)

- He is changing color.
- His color change is ashen.
- He is clammy.
- He has not had a heart attack or angina (heart pains) before.
- He did not take any drugs (medications) in the past 12hrs.

Refresh
Close

1. Users can view the ProQA determinant while working in CAD, helping them decide how to respond to an incident.
2. Personnel can utilize the responder script of each call that automatically appears in Flex CAD when entered in ProQA.

The ProQA Law, Medical, and Fire Interfaces are each sold separately.

