



# HIPLINK PAGING INTERFACE

WIRELESSLY TRANSMIT CALL INFORMATION TO A VARIETY OF ELECTRONIC COMMUNICATION DEVICES

## FAST, FLEXIBLE DATA SHARING

Using the HipLink Paging Interface, your dispatchers can quickly communicate vital information, including call details, contact information, special team callouts, and incident updates to other public safety personnel in real time. Spillman Flex communicates directly with HipLink using a TCP/IP connection, eliminating the need for an Ethernet serial connection. The HipLink Paging Interface uses the latest standards in paging technology, WCTP, SMTP, and SNPP, enabling you to send information to pagers, faxes, printers, laptop computers, and landline phones, as well as SMS to smart phones. With HipLink, your agency also has the option of text-to-voice compatibility.

## WIRELESS COMMUNICATION

The HipLink Paging Interface eliminates the need to purchase expensive hardware, such as modems and paging terminals, because it communicates wirelessly using all IP-based protocols. Your agency can still use a Telocator Alphanumeric Protocol (TAP) modem as a backup system to send pages in the event of an emergency.

## CUSTOMIZABLE AUTOMATIC PAGING

Your personnel can send pages automatically based on the nature or status of a call. For example, dispatchers can configure the interface to send pages to specific units or to units assigned to a certain zone, depending on the nature or location of the incident. Configuring the interface in this way allows pages to be sent automatically once a CAD call is assigned a specific status.

## ONE-TOUCH MANUAL PAGING

You can manually send pages from the CAD command line or with a single click of a mouse. The manual paging capability allows dispatchers to conveniently send your field personnel notices with any information not related to a specific call, such as court cancellations, or additional call information as needed.

## ADVANCED COMMUNICATION

Your agency can use the HipLink Paging Interface to support interoperability with external local, state, and federal agencies through its automatic CAD alerts or manual messaging features. Through the interface, you can even send messages to schools, hospitals, and Non-Governmental Organizations (NGO), which can help facilitate emergency response management, employee mass notification, and citizen alerting.

HipLink Mobile, a smartphone app, is an alternative to SMS for encrypted real-time communication that is CJIS compliant. For more information about this additional product, which is not included in the standard interface product, please contact your sales representative.

## DATA PRESERVATION

Your personnel can verify call details and document agency performance. All pages sent using the HipLink Paging Interface are automatically saved in a Flex log table. The data can be accessed for liability purposes or used to evaluate your agency's efficiency and call response time.

# FLEX

## RELIABLE PARTNERSHIP

The Spillman Flex and HipLink partnership allows you to take advantage of advanced paging technology provided by a respected industry presence. Founded in 1993, HipLink Software is a leader in wireless technology and caters to a large customer base, including hundreds of government and public safety agencies.

The screenshot shows the Spillman 6.3 CAD interface for Springfield PD. The top menu includes File, View, Message Center, CAD Reports, and Help. The main window displays a command line with the text: "Command: page -g fs1 fire alert, 131 south main, springfield." Below this, there are two tables. The first table, titled "CAD\_1 Undispatched Calls (1)", lists three calls: a Fire call at 131 South Main, a Welfare Call at 531 Lake Park Rd, and a Theft call at 100 n mainst. The second table, titled "CAD\_1 Dispatched Calls (1)", lists a single call: an Accident at 100 north main st. To the right of these tables is a "CAD\_1 Unit Status (1)" table showing the status of various units, including E1, E3, E4, P3, M81, E17, E2, S107, S109, S101, S109, S101, S109, S170, S307, S3716, S108, S110, S111, S130, and S105.

1. Using the HipLink Paging Interface, you can send pages manually to individuals, patrol units, and pre-defined groups.
2. Pages can be sent using a mouse or directly from the CAD Command Line.

