Motorola Solutions’ NG9-1-1 VESTA® 9-1-1 and Flex CAD offer a more efficient call management approach by integrating call handling into CAD and easing the call taker’s already stressful job. The result is a more efficient and comfortable workspace. The call taker minimizes keystrokes, reduces errors and speeds response. No more swiveling back and forth between applications. Now, answering a call, creating an incident, dispatching and releasing a call can be accomplished in as few as four keystrokes - all from one workstation.

Many agencies today have separate call handling and dispatching solutions, forcing call takers and dispatchers to swivel back and forth between the different applications, multiple screens and keypads. Focus, comfort and speed are all affected.

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### SPILLMAN FLEX CAD

SPILLMAN FLEX CAD is a fully integrated and flexible off-the-shelf solution. The integration of VESTA 9-1-1 leverages the VESTA® call handling functionality to provide a superior, integrated call handling and dispatch application into one.
INCREASE CALL TAKER FOCUS
With CAD incidents the primary focus, the integration of call handling and CAD makes it easier for the call taker to manage the 9-1-1 call while remaining in the CAD screen. No distractions between two applications. Plus, the Genovation keypad is always active, allowing you to answer the call no matter what’s on your screen at the time.

INCREASE EFFICIENCY
Interacting with two keyboards and multiple screens requires a call taker’s eyes, body, head and neck to constantly move back and forth between applications. With integrated call control, the call taker is able to take the call, plot it on the map and dispatch – all in one motion – improving their workplace efficiency.

SAVE TIME, GAIN PEACE OF MIND
Multiple vendors may mean multiple computers at each position and complex cabling which translates to agency headaches. Reduce IT support and costs by reducing hardware at each position. With Motorola Solutions, 9-1-1 agencies have one vendor to contact for support for NG9-1-1 and CAD. Whether by phone, email or online, we are committed to providing a quick response and answers to resolve questions and issues.

To learn more about our Next Generation 9-1-1 solutions, visit www.motorolasolutions.com/ng911

To learn more about CommandCentral, visit www.motorolasolutions.com/software