

Brochure

CommandCentral RMS

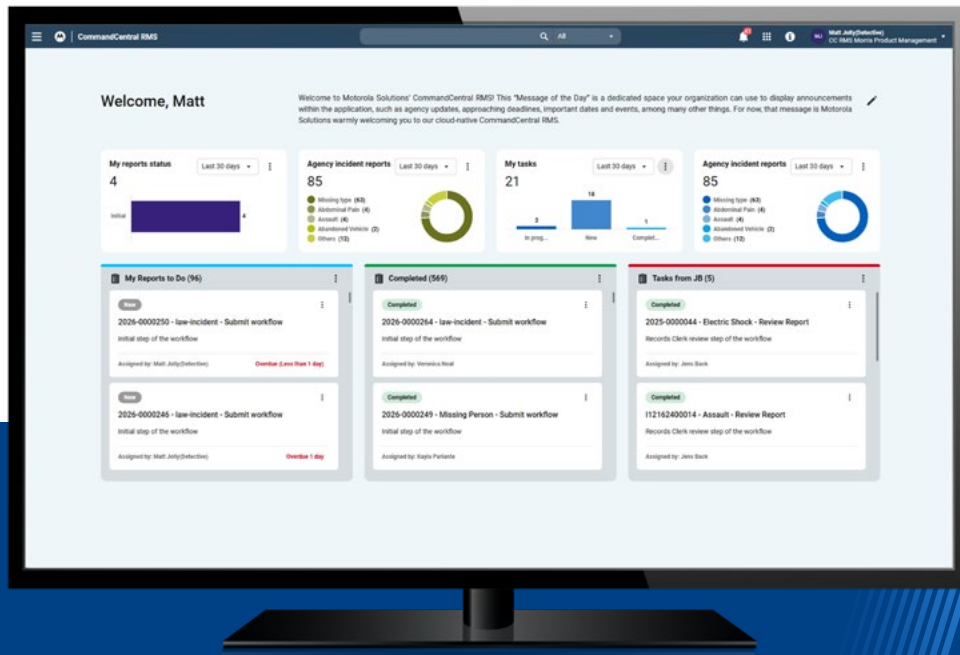
The AI-powered records management system built to help you close cases

Accelerate your process. Close more cases.

Connect your personnel and your data with a Records Management System engineered to help your agency solve more cases faster.

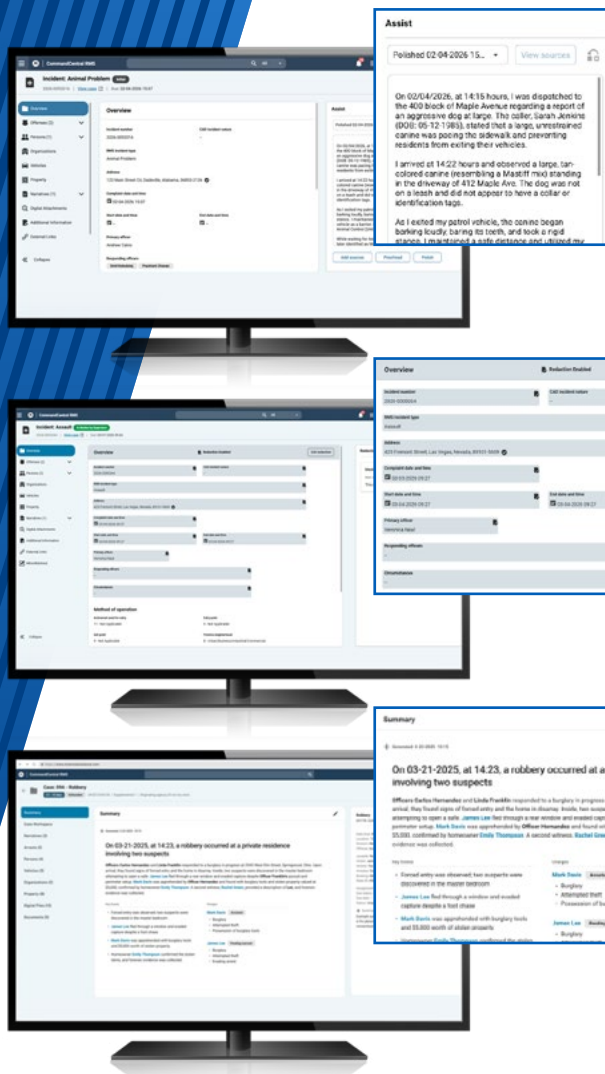
Whether it's an officer adding body camera footage directly to a report at the scene, a detective reviewing video and narratives side-by-side to find a lead, or a records specialist pivoting to professional-grade redaction tools, CommandCentral RMS simplifies your workflow. Other systems measure success by how fast an officer can complete a report. We measure success by how many cases you clear.

Helping all of the RMS users in your agency succeed



Speed is useless without accuracy

CommandCentral RMS includes secure, public-safety-grade AI engineered to improve accuracy and case integrity — not just speed. Assist AI actively structures your data, pulls content from other CommandCentral solutions and verifies reports are highly accurate, court-ready and auditable. Building reports that prosecutors can actually use is just the start of the benefits of Assist AI in CommandCentral RMS.



Narrative Assist

Transform incident documentation into an efficient, guided process. Build professional, polished drafts from multiple digital sources, including 9-1-1 data, body-worn camera footage and radio transcriptions. Advanced proofreading and polishing helps submit clean and professional reports the first time. Users always retain full control to edit or refine any Assist-generated content for accuracy before formal submission.

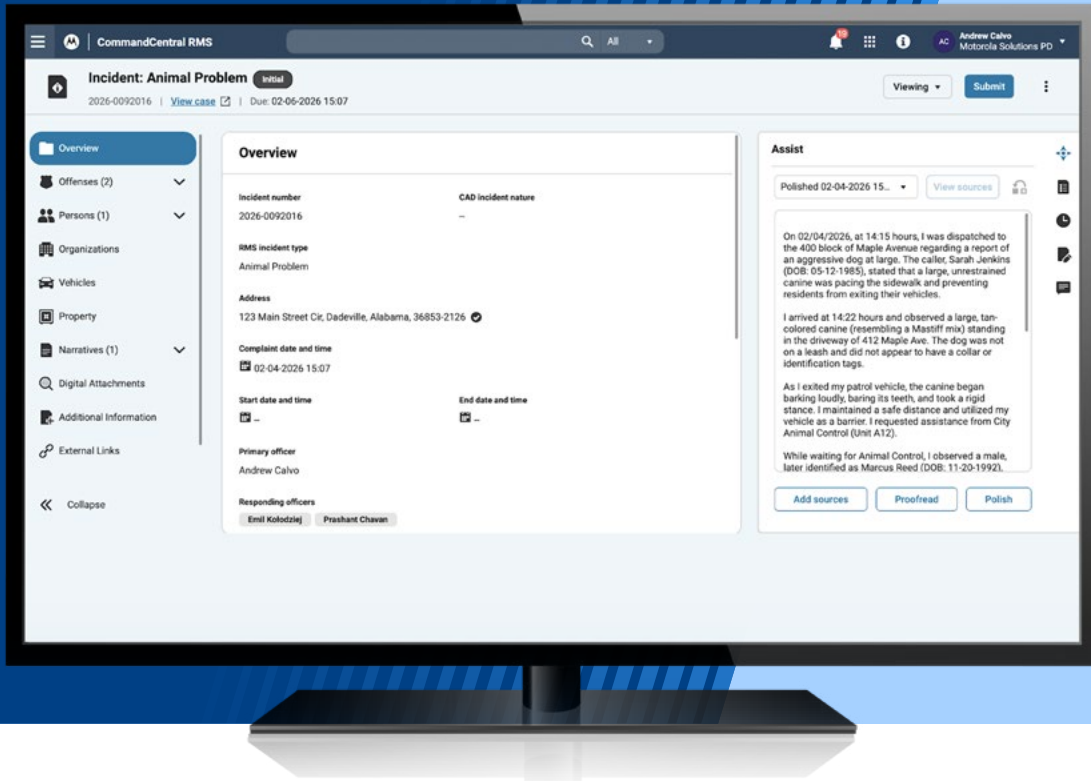
Redaction Assist

Respond to FOIA requests quickly while protecting community privacy. Assist AI automatically highlights personally identifiable information (PII) within documents. Records staff can then easily redact the information and safely satisfy requests. The reduction in manual effort helps your team maintain high standards of data privacy and transparency even if short-staffed.

Review Assist

Minimize time spent finding the critical content in video and audio evidence. AI-powered case summaries extract key details from multiple narratives, providing an immediate overview without re-reading case documents or reviewing hours of video. Searchable transcriptions let users navigate directly to the most relevant moments of the video, saving hours of visual review time.





Accelerate your reports

From the scene to report submission, CommandCentral RMS eliminates speed bumps in your reporting workflow. Officers work where and how they are most comfortable. Regardless of device or location, officers can incorporate digital evidence directly into their reports within the RMS application.



Task management

Monitor team workflows and overdue work in real-time. Use built-in comments to communicate directly with officers and streamline the review process.



Reporting checklist

RMS automatically alerts you to errors or missing information while you type. Real-time validation guidance flags critical data gaps, boosting report accuracy and reducing administrative kickbacks.



Narrative Assist

Users quickly proofread and polish their narratives with Assist AI, or build one from scratch using multiple data sources.

Smartphone? Laptop? Desktop?
 Yes. Street? Car? Station? Yes.
 Your report is ready.



Extend your reach with CommandCentral Responder

CommandCentral Responder delivers an industry-leading mobile experience without the constraints of a mobile-only workflow.

Start a report on your phone at the scene, add details on your vehicle laptop later on, and finish it at your desk at shift end – the record is live and ready whenever you are.



Mobile field reporting

Officers capture critical details, conduct interviews and build case reports directly from the scene. Voice dictation keeps eyes up and hands free – and every entry syncs live across the ecosystem so nothing waits for a return to the station.



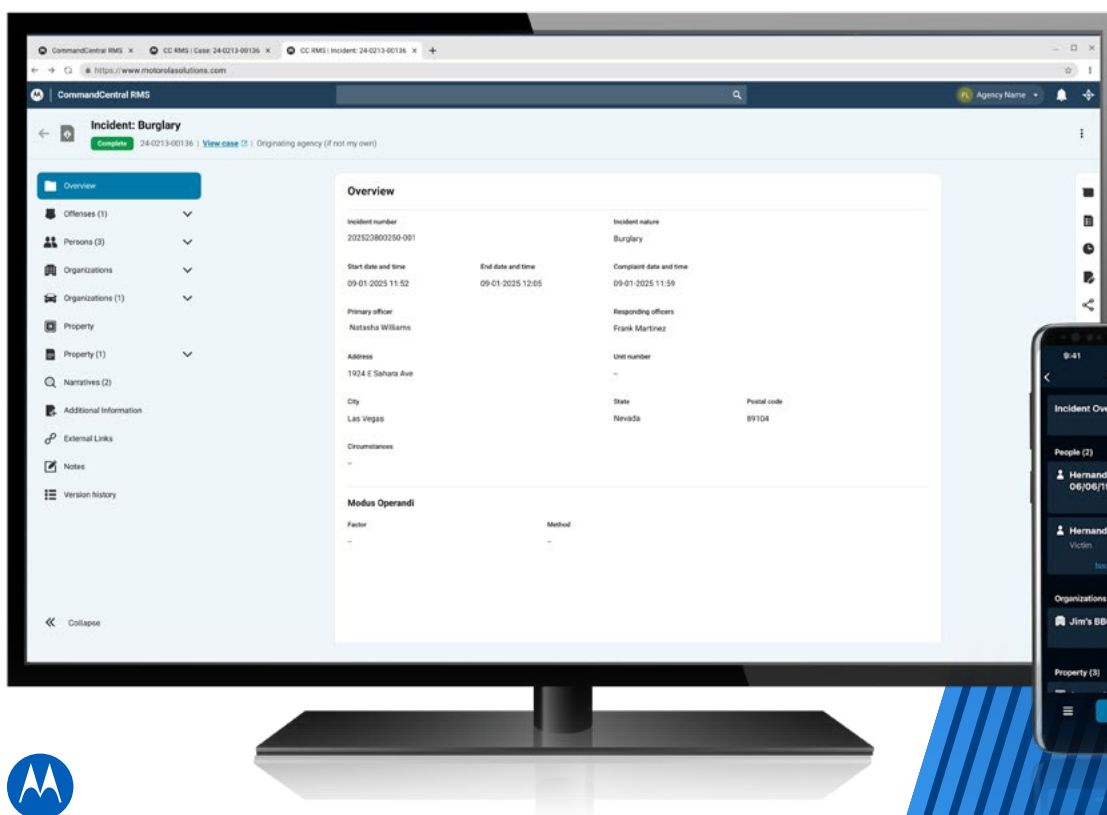
Intelligent auto-population

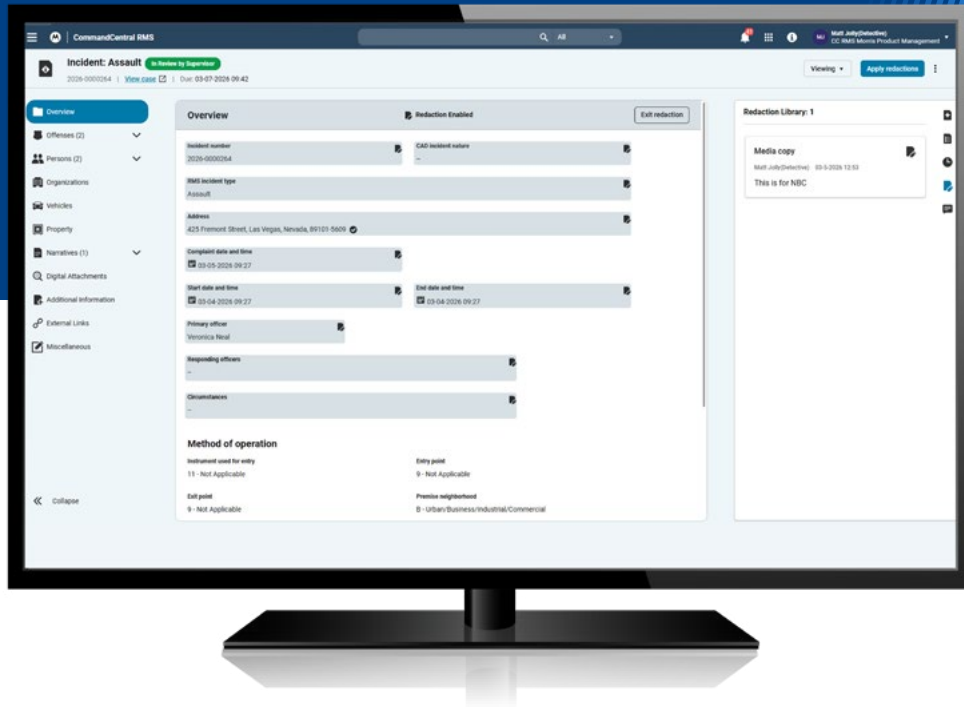
RMS automatically alerts you to errors or missing information while you type. Real-time validation guidance flags critical data gaps, boosting report accuracy and reducing administrative kickbacks.



Real-time data access

The data finds the officer, not the other way around. Full search across RMS, state and federal databases is available wherever the mission leads – giving field units the situational awareness to make informed decisions without ever leaving the scene.





Collect the data you need

A sloppy database leads to missed connections. CommandCentral RMS is a highly secure engine for law enforcement data and frictionless NIBRS reporting. Relational master records across person, vehicle, organization, property and location create a web of intelligence that gets smarter with every entry – turning raw data into actionable intelligence from day one.



Workflow Builder

Create configurations to move records through custom approval paths. Manage permissions and track real-time progress to keep workflows moving without delay.



Data integrity

Powerful deduplication and merging tools improve data quality. Built-in sealing and expungement help you meet legal requirements and maintain a clean database.



Real-time NIBRS validation

Built-in NIBRS validation flags critical data gaps as you work, guiding your agency to meet FBI reporting requirements without manual corrections later.



Redaction Assist

Automatically highlight sensitive data to redact and share documents. Speed up FOIA requests while protecting community privacy with Assist AI.

Connect the dots across your jurisdiction.





Manage your caseload

Experience the natively integrated Case Management system, designed to streamline the handoff from patrol to investigations. Detectives receive the full patrol record, digital evidence and Assist AI narratives, reviewing them side-by-side in a single, dedicated workspace.



Case management

Configure case workflows and personalized views for each user to move investigations forward. Tailor your workspace with unit, division or individual detective views for oversight of every case.



Advanced search

Find critical data within other systems in your agency. Use multi-agency search to surface content shared by partner agencies to advance investigations.



DEMS digital attachments

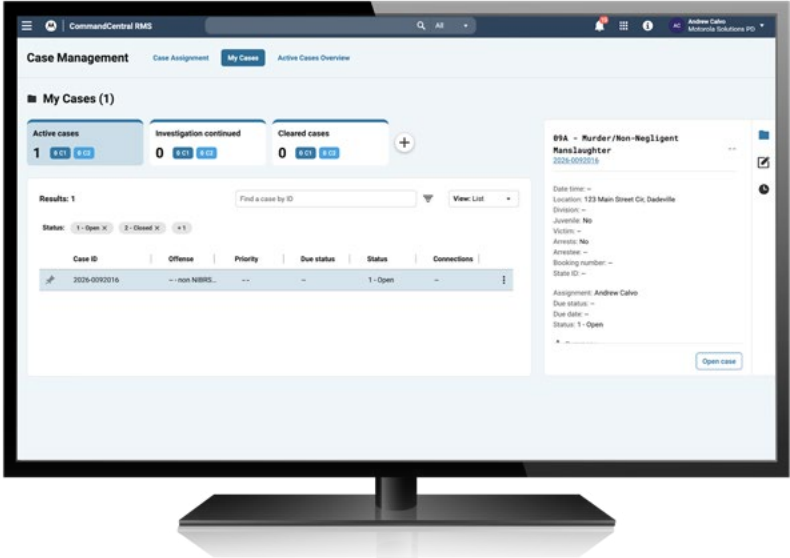
Manage digital attachments in CommandCentral DEMS right from your RMS Case Management experience. Access records and digital evidence in one view.

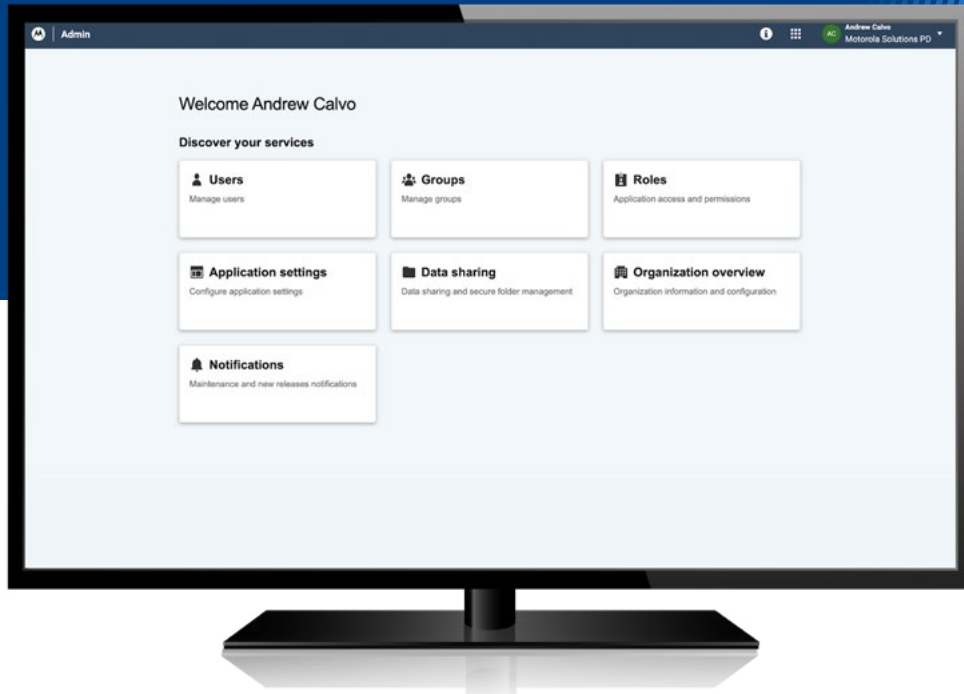


Review Assist

Quickly grasp the outlines of a case with an AI-generated case summary of multiple narratives. Searchable transcriptions minimize time spent watching videos.

One login. One workspace.
Everything you need.





Simplify your system

Minimize effort and maximize value with the secure, cloud-based platform of CommandCentral RMS. Manage users and permissions from a central hub. Quickly create custom forms. Avoid third-party headaches with helpful built-in AI tools.



Form Builder

Easily adapt to evolving reporting requirements. Use pre-loaded templates or the intuitive builder to capture high-quality data that meets your agency's unique needs.



Cloud-native architecture

Automatic updates and security fixes are delivered seamlessly through the cloud. Centralized user and provisioning information makes adding new applications a light lift.



Embedded capabilities

Built-in Case Management, redaction, retention and expungement simplifies the user experience and reduces the number of applications to maintain.



Integrated Assist AI

CommandCentral RMS includes secure public-safety grade AI within the user experience, boosting productivity and minimizing the risk of users going to commercial AI solutions with your sensitive data.

Roll out quickly and maximize uptime.



Ready when you are

Work where and how you want, with concurrent editing across devices, because your RMS shouldn't slow you down.



Assist AI

- Narrative Assist
- Review Assist
- Redaction Assist



Platform and architecture

- Cloud-native solution
- Native ecosystem integrations
- Human-centered design



Case management

- Custom views for each user
- Configure case workflows
- Direct access to DEMS content



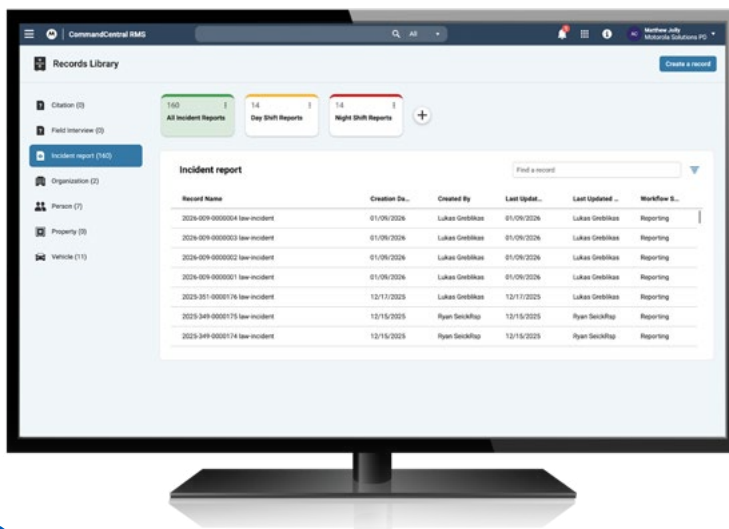
Reporting & compliance

- Fully NIBRS compliant
- Form and Workflow Builders
- Retention and expungement



Search and intelligence

- Unified search
- Multi-agency search
- DEMS digital attachments





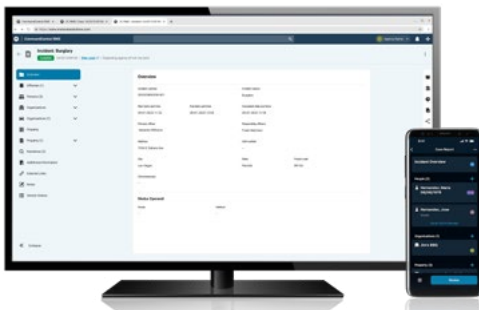
Unified workflows connect your team

CommandCentral RMS is the secure, unified hub where data flows freely across CAD, DEMS and Responder – available to every user, wherever they are in the workflow.



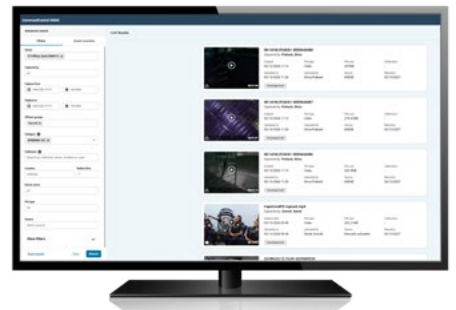
CommandCentral CAD

Automatically populate reports with dispatch data to reduce manual entry and increase data reliability.



CommandCentral Responder

Create and edit incidents, citations and crash reports in the field with offline synchronization for areas with limited network connectivity.



CommandCentral DEMS

Manage and attach digital assets stored in DEMS directly to incident records or cases from within RMS.



To learn more, visit:
www.motorolasolutions.com



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