AWARE

REAL-TIME SITUATIONAL INTELLIGENCE

MOTOROLA SOLUTIONS

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REAL-TIME SITUATIONAL INTELLIGENCE

Make better decisions, respond with appropriate capability, streamline operations, and protect people with real-time situational intelligence operations.

As an incident unfolds on the ground, the pace rapidly accelerates as data comes into the command centre from CAD incidents, responder alerts, vehicle locations, nearby fixed video, in-car video,license plate detections and a range of other external event triggers.

CommandCentral Aware brings that data into focus, applies rules, and transforms data into the intelligence you need to see a complete operating picture on the ground - in real time.

360° INCIDENT

EXPERIENCE THE COMPLETE 360° INCIDENT

CommandCentral Aware is part of an integrated public safety software suite designed to **connect all data**, **heighten collaboration** and deliver the most **complete view** of an incident.

INTELLIGENCE ANALYST

HAVE EYES ON THE SCENE IN SECONDS

KNOW WHAT IS HAPPENING, WHEN AND WHERE IT HAPPENS

Remotely consolidate voice, responder locations, alerts, incident detail, and video into one view.

MONITOR ACTIVITY FROM ANYWHERE
View all of your location-based data (radios, vehicles, incidents, cameras, alerts, alarms, plate detections) together, in real-time on a single map display. This common operating picture can be accessed from anywhere, from any internet connected device.

ACT WITH THE NECESSARY CONTEXT
Communicate a more informed response to a critical incident and enhance responder safety in the field by accessing a consolidated view through CommandCentral Aware, directly from your agency's map.

COLLABORATE WITHOUT DISTRACTION
Control specific viewing permissions based on groups of users to ensure a focused response from every team member during a critical event. Filter your view to only the datasets you need in the moment.

CommandCentral Aware provides a complete operating picture combining location and mapping, plus real-time video in a single pane of glass.

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> The use of CommandCentral Aware has allowed us to make smarter, faster decisions in incident response. We can now equip our first responders with real-time information to help them prepare for whatever situation they face.
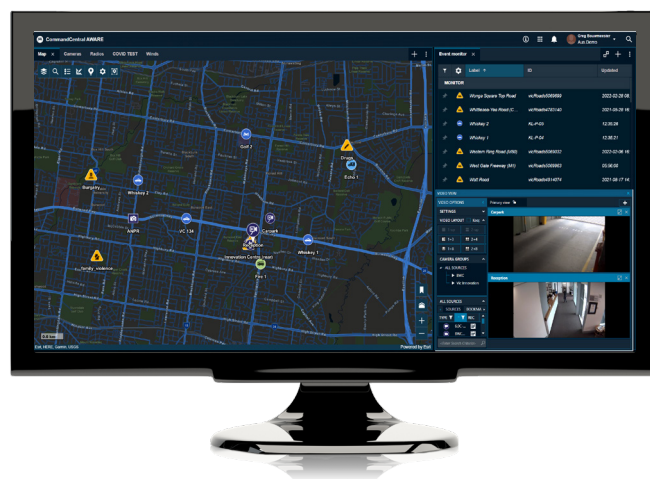>
> **Bill Schwarz**
> Crime Analysis Director
> Springfield Real Time Analysis Center
> "

RESPOND WITH PRECISION

MAP-BASED INTELLIGENCE

Bring data from the field into the CommandCentral Aware map and filter that data over customisable GIS layers that make it easy to see how and where the incident is unfolding in real time. Know what is happening on the ground to respond effectively and with precision. With real-time mapping, quickly be alerted to incident escalation to provide situational awareness on the ground and send additional resources.

ESRI MAPPING

With a common Esri base map, geographically locate real-time events such as CAD incidents, device and unit location, tactical decision data, and camera locations. Incorporate other Esri based map layers for enriched spatial orientation such as property boundaries, landmarks, buildings, floorplans, and asset locations.

DEVICE GROUP MANAGEMENT

Organise your devices through group management to further refine ownership to adhere to logical inter agency and intra agency configurations. Manage the content seen by these agencies via groups of users provisioned and authorised to see specific mapping layers.

KEEP OFFICERS AND CITIZENS SAFE

RESPOND QUICKLY AND SAFELY TO INCIDENTS

CommandCentral Aware automatically informs the command centre that a situation has escalated without further action by the officer. Alerts are plotted on the CommandCentral Aware map in real-time with the coordinates of the emergency, as well as the type of incident, helping dispatchers provide immediate support and improving officer and citizen safety.

VEHICLE IMPACT ALERT
When a responder vehicle, equipped with APX radios, experiences significant impact, an emergency alert will notify the command centre of the situation and location.

MAN DOWN ALERT
A man down emergency alert generated
by all enabled APX portable radios appears as a notification when the radio is at an angle and there is no movement based on user parameters.

EMERGENCY BUTTON PRESS
When an emergency button is pressed on an APX radio, an alert will appear on the consolidated map that an emergency needs to be addressed.

CommandCentral Aware automatically informs the command centre that a situation has escalated without further action by the officer.

MAXIMISE THE POWER OF VIDEO

LIVE STREAMING FROM ANY VIDEO MANAGEMENT SYSTEM

Realise unprecedented visibility of a scene with real-time video access and notifications allowing agencies of all sizes to access nearby video feeds from within the consolidated map for greater visibility into any situation. CommandCentral Aware brings users' attention to key video content, enhancing officer safety and boosting productivity.

MULTIPLE VMS INTEGRATION
Bring in real-time video streams from any video management system including Avigilon, Indigo Vision, Pelco, and many more.

CAMERA MANAGEMENT
Easily identify camera issues, apply rules to trigger feeds, and remotely pan, tilt and zoom. Remotely troubleshoot issues.

PERMISSIONS CONTROLS
Control user permissions by cameras or camera groups and create rules to automate and assign camera alert actions.

CAMERA MAPPING
Map camera locations and access feeds from the map. Group cameras per site and add geofences around camera groups.

VIDEO REVIEW
Sync and rewind cameras around an incident or response.

AUTOMATED WORKFLOWS
Set rules to automate actions and activate cameras upon pre-defined incident types and use video analytics to be alerted to unusual activity or activity types in video footage.

SITUATIONAL AWARENESS FOR ALL

Add situational awareness to real-time crime centres (RTCC), public safety answering point (PSAP) command centres, agencies of any size, emergency operation centres (EOC), and major event management with a unified map that helps to coordinate multi-agency responses for a more efficient, streamlined, confident response.

TRIPLE ZERO CALL CENTRE, DISPATCH CENTRES

Bring map-based intelligence into the PSAP for an intelligent command centre that helps triple zero call takers more quickly locate callers and provides more context to dispatch to keep responders safe on the ground. Have one unified map to accelerate workflows, augment decision making, and unify operational view points.

REAL-TIME CRIME CENTRES (RTCC)

As an incident unfolds on the ground, monitor the situation on the CommandCentral Aware map and view real-time feeds of nearby video cameras. From this complete operating picture in the RTCC, provide context and details to protect responders in the field. Post incident, recreate the response with historical mapping.
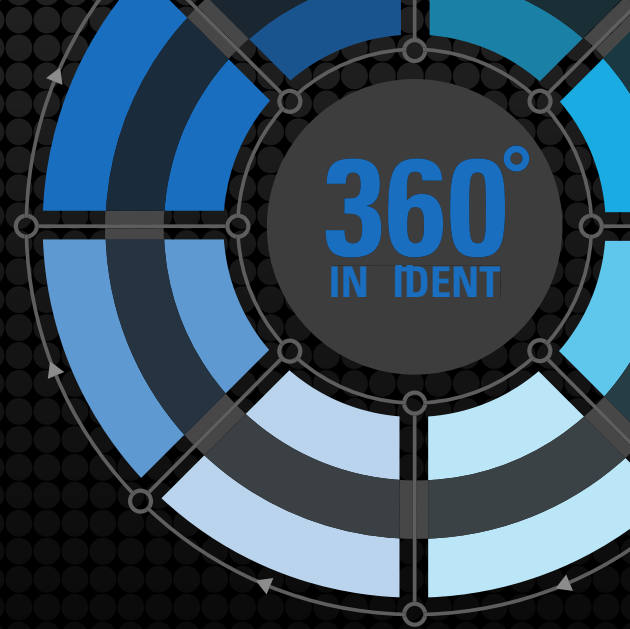
AGENCIES OF ALL SIZES

CommandCentral Aware acts as a force multiplier for agencies of all sizes. Integrate existing video assets to virtually patrol your community and quickly get eyes on the scene of an event by viewing cameras simultaneously from fixed or mobile video feeds via any video management system. Easily reference the video source, data, time and location. Customise camera groups for quicker access to particular locations.

EMERGENCY OPERATIONS CENTRE (EOC)

Whether you are coordinating with a multi-agency response to a natural disaster or planning large scale public events, CommandCentral Aware supports a more efficient, streamlined, and confident response. Synthesize all data points coming into the EOC for a complete operating picture integrating real-time intelligence remotely.

LARGE EVENTS

Large scale multi-jurisdictional events like parades, festivals, or sporting events can be a challenge to manage. When planning these types of high visibility events, improve decision making through a single information source to coordinate multiple public safety resources, coordinate staging, and have eyes on the scene.

COMMAND CENTRAL

CONNECTED. COLLABORATIVE. COMPLETE.

360°
IN IDENT

PROVEN SITUATIONAL AWARENESS THROUGH A SINGLE PLATFORM

CommandCentral Aware is a proven situational awareness solution that improves critical incident response decisions and grows with your organisation. You can unify your technology investments in CommandCentral Aware for a single, real-time view of device and incident mapping, plus fixed and mobile video live-streaming.

For more information about CommandCentral Aware, please visit:
https://www.motorolasolutions.com/en_xa/products/command-center-software/real-time-intelligence-operations.html

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